Screen shot 1: Screen following first skip attempt (treatments 1 and 3) Got a question? Call: 0808 168 1356 Understanding Society Your take home pay last time was £2000. Is this the amount you usually receive (before any statutory sick pay or statutory maternity, paternity or adoption pay)? You forgot to fill in this question. Please fill it in now. Help Yes << Previous Next>> Screen shot 2: Screen following first skip attempt (treatment 2) Got a question? Call: 0808 168 1356 Understanding Society If possible, please provide an answer to this question as this is one of the key questions in this study. Please be assured that the information you give us will be treated confidentially In the past 12 months how much have you personally received in the way of dividends or interest from any saving and investments you may have? Please enter an amount to the nearest pound. ٤ Screen shot 3: Screen following second skip attempt (treatment 3) Got a question? Call: 0808 168 1356 Understanding Society help.understandingsociety@natcen.ac.uk THE UK HOUSEHOLD LONGITUDINAL STUDY Thank you for taking part in Understanding Society this year. Earlier in the interview there were some questions that you did not answer. As you know, you do not have to answer any question that you do not want to. However, 1 of these questions are important to researchers and we would be grateful if you could try your best to answer them.

Figure 1. Screen Shots of Web Survey Conditions

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Table 1: Additional Responses, Proportion of Total and Number by Experimental Conditions

	Web Condition			
	Control	Reactive	Follow-Up	
Gross pay	0	0.114	0.014	
	n=0	n=19	n=2	
Interest/Dividends	0.019	0.100	0.024	
	n=5	n=30	n=6	
Net Profit	0	0.056	0	
Net Piolit	•		O .	
	n=0	n=1	n=0	
Hourly Pay	0	0.118	0.041	
	n=0	n=6	n=2	
Marital Status	0	0.019	0	
	_		O .	
Change	n=0	n=2	n=0	
Total	0.009	0.089	0.018	
	n=5	n=58	n=10	

Table 2: Estimates of means and proportions for gross pay and interest/dividends, by treatment

	Web Conditions		
	Control	Reactive	Follow-Up
Initial Web Responses			
Mean weekly gross pay	731.20 (n=110)	523.29 (n=125)	764.57 (n=108)
Mean interest/dividends	457.62 (n=58)	817.63 (n=95)	568.00 (n=70)
Prop. interest/dividends zeroes	0.692 (n=130)	0.576 (n=129)	0.625 (n=115)
Additional Web Responses			
Mean weekly gross pay	None	541.90 (n=18)	473.08 (n=2)
Mean interest/dividends	None	183.21 (n=14)	161.25 (n=4)
Prop. interest/dividends zeroes	1 (n=5)	0.533 (n=16)	0.333 (n=2)

Final Outcome	Mixed Mode Outcomes			
	Control	Reactive	Follow-Up	Face-to-Face
Mean Gross Pay	921.71	762.60	934.88	527.73
Mean Interest/Dividends	752.51	876.54	768.77	861.08
Prop. Interest/Dividends Zeroes	0.737	0.655	0.697	0.698