Technology Enhanced Reading Therapy for People with Aphasia:

Findings from a Quasi-Randomised Waitlist Controlled Study

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Abstract

Purpose
This study investigated the effects of technology-enhanced reading therapy for people with reading impairments, using mainstream assistive reading technologies alongside reading strategies.

Method
The study used a quasi-randomised waitlist controlled design. 21 people with reading impairments following stroke were randomly assigned to receive 14 hours of therapy immediately or after a 6-week delay. During therapy, participants were trained to use assistive reading technology which offered a range of features to support reading comprehension. They developed skills in using the technology independently and in applying the technology to their personal reading goals. The primary outcome measure assessed reading comprehension, using Gray Oral Reading Test Fourth Edition (GORT-4). Secondary measures were: Reading Comprehension Battery for Aphasia Second Edition (RCBA-2); Reading Confidence and Emotions Questionnaire (RCEQ); Communication Activities of Daily Living Revised (CADL-2); Visual Analogue Mood Scales (VAMS); and the Assessment of Living with Aphasia (ALA). Matched texts were used with the GORT-4 to compare technology-assisted and unassisted reading comprehension. Mixed ANOVAs explored change between T1 and T2, when the immediate group had received therapy, but the delayed group had not, thus serving as untreated controls. Pre-therapy, post-therapy and follow-up scores on the measures were also examined for all participants.

Results
GORT-4 results indicated that the immediately treated group improved significantly in technology-assisted reading following therapy, but not in unassisted reading. However, the data were not normally distributed and secondary non-parametric analysis was not significant. The control group was unstable over the baseline, improving significantly in unassisted reading. The whole group analysis showed significant gains in assisted (but not unassisted) reading post therapy that were maintained at follow up. The RCEQ results improved significantly following therapy, with good maintenance of change. Results on all other secondary measures were not significant.

Conclusions
Technology-assisted reading comprehension improved following the intervention, with treatment compensating for, rather than remediating the reading impairment. Participants’ confidence and
emotions associated with reading also improved. Gains were achieved after 14 therapy sessions, using assistive technologies that are widely available and relatively affordable, meaning that this approach could be implemented in clinical practice.
Introduction

Impaired reading is one of the many disabling consequences of stroke. As initially delineated by Dejerine (1892) this may be the sole language impairment or one of several aphasic symptoms. In either case, the consequences are profound, with reading for pleasure, work and functional purposes no longer available. Arguably, these consequences have increased with the growing importance of online written information (Dietz, Ball & Griffith, 2011). It is unsurprising, therefore, that at least some people with aphasia cite reading as an activity that contributes to quality of life (Cruice, Hill, Worrall, & Hickson, 2010) and list improved reading as one of the desired outcomes from aphasia therapy (Wallace et al, 2017).

Reading impairments following stroke have been extensively documented, with many individuals showing difficulties even at the single word level (see review in Purcell, Schubert & Hillis, 2015). Problems can reflect visual and attentional problems (e.g. Schuett, Heyward & Kendridge, 2008; Ellis, Flude & Young, 1987) or difficulties with word recognition (Paterson & Kay, 1982). Further difficulties can affect reading aloud and comprehending whole words (Patterson, Marshall & Coltheart, 1985) or applying grapheme phoneme conversion (Tree, 2008).

Disorders of reading at the text level have been relatively neglected in the research, despite the functional significance of this level of reading (Cherney, 2004; Webster et al, 2013). Difficulties with text are a likely consequence of single word reading impairments, but may also occur even if single word reading can be achieved (Coelho, 2005; Kim & Russo, 2010). Meteyard and colleagues (2015) outline the processing skills required for text level reading and show that these may variously break down in aphasia. Assessed skills included lexical comprehension, syntax, inferencing, and working memory. The ability to apply meta-cognitive strategies, e.g. enabling the reader to monitor their comprehension of the text and detect when this was failing, was also explored.
The emphasis on single word reading applies also to the treatment literature (Cherney 2004). In many studies, there was an attempt to restore a damaged reading mechanism, with gains assessed typically through single word tasks, such as oral reading (see Leff & Behrmann, 2008 for review). A recent systematic review (Purdy, Coppens, Brookshire Madden, Mozeiko, Patterson, Wallace & Freed, 2018) identified just 15 articles that attempted to remediate reading comprehension at the text level. Approaches included oral reading techniques, such as Modified Multiple Oral Reading (Kim & Russo, 2010) and Oral Reading for Language in Aphasia (ORLA, Cherney, 2010); cognitive treatments, e.g., attempting to remediate underlying attention deficits (Coelho, 2005); hierarchical reading of increasingly complex texts (Katz & Wertz, 1992; 1997) and strategic therapies (Cocks, Pritchard, Cornish, Johnson, & Cruice, 2013).

The level of evidence across the reading therapy literature is not strong. The preponderance of treatment studies (68/74) in the Aphasia Treatment Evidence Tables (Academy of Neurologic Communication Disorders and Sciences, 2018) were case studies or single subject designs. These tables cover studies published up to 2013. The Purdy et al review (2018) identified only 5 group studies, and across all study designs quality ratings were variable. The most recent Cochrane review of aphasia therapy identified 9 randomised controlled trials that assessed reading and which provide moderate quality evidence that speech and language therapy (SLT) vs no SLT improves reading comprehension (Brady, Kelly, Godwin, Enderby, & Campbell, 2016). No conclusions could be drawn about the optimal intensity or duration of treatment, although intensity was only assessed in one trial, and duration in three. In addition, no preferred treatment technique emerged from the review, given that the trials used a range of treatment methods and outcome measures. A general treatment dilemma, flagged in relation to all studies covered by the review, was the need to show that therapy brings about change in language function. In the context of reading, this reflects a need to show change on everyday reading activities, such as reading for pleasure and for information. The criticism would certainly apply to the trials that assessed reading. Here measures were typically
confined to clinical tests, e.g. involving written word to picture matching, that may not reflect real world uses of reading.

Improved reading function, i.e. affecting everyday reading, might be promoted by treatments that adopt a strategic approach. Such treatments aim to compensate for, rather than remediate the impairment. This view is encouraged by evidence that even healthy readers employ strategic compensations when they undertake reading activities (Lynch, Damico, Abendroth & Nelson, 2013). For example, they read parts, rather than the whole of a text to extract the information that they need (sampling), and make predictions about upcoming text based on their real world knowledge. Collaboration when undertaking literary activities also features as a strategy. For example, JJ, investigated by Parr (1995), shared reading activities with his wife even before he had a stroke. Such strategies can acquire an increasing importance in aphasia. Lynch and colleagues (2013) studied the reading behaviours of three people with aphasia in naturalistic contexts. They uncovered 28 strategies employed by these individuals that promoted reading efficiency and comprehension and which enabled them to sustain social roles associated with reading. Many, although not all of these strategies also feature in healthy reading, such as sampling, prediction and collaboration. Knollman-Porter and colleagues (2015) investigated reading experiences and use of supports for six people with aphasia. They reported that a wide variety of strategies were used, relating to characteristics of the reading material (e.g. selecting shorter and less complex texts), self-directed strategies (e.g. scanning) and external aids, including text-to-speech technology.

Although few in number, there are accounts of strategic reading therapies in the literature. One approach attempted to improve attention and metacognitive skills. It was hypothesised that this would increase the cognitive resources assigned to reading, with benefits for comprehension. Across two studies, ten individuals received a six-week attention training programme (Lee & Sohlberg, 2013; Lee, Sohlberg, Harn, Horner & Cherney, 2018). Outcomes varied, but half of those involved showed improvements on an assessment of text reading comprehension.
Cocks et al (2013) provided 11 hours of reading therapy to IW, who had mild aphasia and executive dysfunction following a subarachnoid haemorrhage 24 months previously. Treated strategies included blocking texts into manageable chunks, verbal summarising at the end of paragraphs and chapters, highlighting salient points and mind mapping of plot developments (e.g. specifying who was involved and what happened). Therapy was assessed by the Gray Oral Reading Test, Fourth Edition (GORT-4, Wiederholt & Bryant, 2001), on which IW improved to ceiling on oral reading rate and accuracy and close to ceiling on comprehension. She also completed a novel questionnaire which probed reading confidence and emotions (Reading Confidence and Emotions Questionnaire, RCEQ, Cocks et al., 2013). This showed post treatment gains of 5-7 points in confidence and 6-8.5 points in emotions (both assessed on a 10-point scale). The latter scores reflected increased pleasure in reading, together with reduced anxiety and frustration. IW also reported functional gains in everyday reading activities. She had read four novels over the intervention period, compared to just one in the two years since her haemorrhage.

Webster et al (2013) employed a range of strategies in therapy with 3 individuals with stroke related reading impairments (a fourth was treated with ORLA). These strategies included: chunking text, summarising the meaning of what had been read, identifying key words and key messages, and using mind maps. Outcomes varied, but all individuals showed some improvement in reading comprehension and reported changes in everyday reading. For example, one resumed her use of the local library and another was now attempting to read magazine and newspaper stories.

Although the evidence base for strategy-based interventions is in its infancy, a recent survey of clinicians in Australia found these to be the most widely used reading comprehension treatment for adults with acquired brain injury in clinical practice (Watter, Copley, & Finch, 2016).

Technological applications offer further opportunities to compensate for reading impairments. Indeed, even in the 1990s such compensations were being employed by the individuals investigated by Parr. For example, EC made use of TV text services (Oracle and Ceefax) instead of a newspaper,
as the presentation tended to be simpler, and benefited from a tape library in order to access books (Parr, 1995). Advances in digital technology since the millennium have opened up numerous other resources, which are increasingly part of mainstream devices. For example, e-readers, such as Amazon’s Kindle and Fire tablets, enable the user to manipulate text size and layout, in order to achieve a more ‘aphasia friendly’ presentation (Rose, Worrall & McKenna, 2003; Worrall et al, 2005). They also incorporate dictionaries and mechanisms for recapping a plot and tracing key characters. Many provide a text to speech facility, so bypassing the need to read independently. Similar options are provided by assistive computer software, such as Claro Software. For example, this offers text to speech conversion, dictionaries, scanning and highlighting facilities.

While a number of technological reading treatments have been employed (e.g. Ong, Brown, Robinson, Plant, Husain & Leff, 2012) only one study explored the compensatory possibilities of high-technology mainstream digital devices (see Russo et al, 2017). Caute et al (2016) examined whether four individuals with post stroke reading impairments could learn to use a Kindle Keyboard 3G (Amazon) and whether use of the Kindle improved reading comprehension, participation in reading and enjoyment. After four, one-hour training sessions three of the participants reported in interviews that they preferred reading on the Kindle to printed texts. They also indicated that they read more frequently than before the training and that they were attempting more challenging texts. These interview findings were corroborated by results on the RCEQ (Cocks et al, 2013), where confidence scores increased significantly for three participants. Reading comprehension, however, as assessed by GORT-4 (Wiederholt & Bryant, 2001) was unaffected by use of the Kindle; i.e. comprehension scores when reading on the Kindle did not improve post training and did not exceed the comprehension of printed text.

The study reported in this paper extends the findings of Caute et al in a number of ways. It involved a larger sample of 21 people with aphasia and employed a stronger, randomised controlled design. Intervention was also more extensive. Two technologies were employed in the treatment,
depending on the participants’ preferences and reading goals. These were: Claro Software™ and Amazon’s Fire 7 Tablet™. Fourteen sessions provided training in the chosen technology and developed skills in its use, through structured reading practice. The programme aimed to develop autonomous use of the technology by the participants, and the ability to apply that technology when addressing their personal reading goals. It was hypothesised that the enhanced therapy programme would achieve reading comprehension gains not observed by Caute et al (2016). Such gains were anticipated to be compensatory. Thus, it was hypothesised that participants would be enabled to use the assistive technology during reading and, thereby, improve their comprehension of what was read. In line with this hypothesis, gains were predicted when the technology was available on the assessment tasks. However, unassisted reading was also assessed to identify whether any remediation of reading occurred. Self-reported gains in reading confidence and enjoyment were hypothesised as a result of therapy. These were explored with the RCEQ (Cocks et al, 2013). Reports from people with aphasia suggest that loss of reading is associated with reduced functional communication, mood and quality of life (Cruice et al, 2010). We therefore explored changes in these wider dimensions as a consequence of therapy. The study strengthens the evidence base by employing a quasi-randomised controlled design, which compared outcomes between an immediate and delayed treatment group. The study hypotheses were:

- Technology enhanced reading therapy will improve reading comprehension, particularly when reading is assisted by the trained technology. The comprehension improvement will be maintained over a 6 week follow up period.
- Technology enhanced reading therapy will bring about self-reported gains in reading confidence and enjoyment, which will be maintained over a 6 week follow up period.
- Technology enhanced reading therapy will improve functional communication, mood and quality of life, with maintenance over a 6 week follow up period.
Method

This study formed one strand of the CommuniCATE project, which offered four types of technology-enhanced therapy to people with aphasia. The other strands targeted writing (Marshall et al., 2018), spoken discourse and conversation over Skype. The CommuniCATE project received ethical approval from the Bromley (London) NRES Committee (14/LO/1531). All participants gave informed written consent, using materials designed to be accessible to people with aphasia (Rose, Worrall, Hickson, & Hoffmann, 2011).

Participants

Participants were recruited from a number of sources including the ethically-approved City University aphasia recruitment database, referrals from SLTs, patient/family enquiries via email, and from stroke association groups.

The recruitment criteria were: participants had aphasia following stroke; they were at least four-months post-onset and medically stable; they did not have severely impaired cognition and had no secondary cognitive diagnosis, such as dementia; reading and auditory comprehension were not severely impaired; they were fluent in English before their stroke (first or second language users); they were not receiving any other speech and language therapy during their involvement in the project. They also needed to identify reading as a priority for intervention and have functional reading goals.

Recruitment criteria were established via a case history interview and language and cognitive screening. Six subtests (7, 8, 12, 13, 17 & 19) of the Comprehensive Aphasia Test (Swinburn, Porter, & Howard, 2004) assessed single-word level auditory and reading comprehension, expressive
language and repetition and were used to establish the presence of aphasia. The Cognitive Linguistic
Quick Test (CLQT, Helm-Estabrooks, 2001) was used to screen for severe cognitive impairment.
Participants were excluded from the reading strand if they had very impaired reading and auditory
comprehension (<9/15 correct on both the CAT written and spoken word to picture matching tests)
and if their Composite Severity Rating on the CLQT was severe (range 1.4-1.0).

Design

The study used a quasi-randomised, waitlist controlled design. After recruitment, participants were
randomised to an Immediate or Delayed therapy group. All participants completed baseline
assessments (T1). Those in the Immediate group then received 6 weeks of technology-enhanced
reading therapy, while the Delayed group received no intervention. After 6 weeks, all participants
were assessed again (T2). The Delayed group then received 6 weeks of technology-enhanced reading
therapy, while the Immediate group received no further intervention. Assessment was repeated (T3)
after this period. The Delayed group received a follow up assessment 6 weeks after their therapy
ended (T4). Therefore, all participants carried out pre-therapy, post-therapy and follow up
assessments, with the delayed participants being assessed twice before therapy.

Participants received no other speech and language therapy while taking part in the project, but
they continued with other forms of usual care, such as attending stroke support groups. Although no
therapy took place during the follow-up period, participants kept the technology they had used
during therapy on loan until their final follow up assessment, so that they could continue to use it
independently.

Randomisation was pragmatically determined, in line with clinic treatment schedules. This ensured
that the active phases of participants’ assessment and treatment were aligned with the university
term times when the clinic was fully staffed by therapists and student SLTs. Numbers
1, 2, 3, 5, 6, 8, 11, 18, 19, 20, 21 were randomized to the Immediate group. All others were randomized to the Delayed group. Randomisation was conducted by order of recruitment.

Therapy

Treatment was manualised (see Appendix 1). Participants received an initial 1-2 hours of technology set-up training (see below), immediately followed by 12 one-hour therapy sessions delivered over 6 weeks (2 sessions per week). Treatment was conducted face-to-face, 1:1. Over half the sessions were delivered by students of speech and language therapy, working under the supervision of qualified therapists (AC, KM, CW). Most participants were treated in a University clinic. Two were treated in their own home and one at a community centre. Treatment was supplemented by independent homework practice.

Assistive Technology

Two assistive technologies were used, with a view to supporting individuals with a range of aphasic profiles and reading goals. These were Claro Software™, which can be used on a computer or tablet, and Amazon’s Fire 7 Tablet™. An earlier version of the Fire 7, the Kindle Keyboard 3G™ had been used successfully in a previous pilot treatment study for people with acquired reading impairments (Caute et al., 2016).

The two technologies had a number of key similarities; they enabled the user to adjust the formatting to change the size and spacing of the text, as well as the colour of the text and background. They both included a dictionary feature, which enabled the user to look words up and connect to web entries such as Wikipedia. In addition, text-to-speech enabled the reader to listen to the text while reading. This was useful for people whose auditory comprehension was less impaired than their reading comprehension.
There were a several differences between the technologies. Claro Software could highlight the text as it read aloud. This feature was also available for some, but not all applications on the Fire 7 Tablet. Although the Fire Tablet’s standard in-built text-to-speech feature did not enable highlighting of text, it was available on some downloadable apps for reading webpages and with “Immersion Reading”. This feature, which became available in 2015 during the first year of the project, enabled users to link books to a professionally-narrated companion audiobook, so they could see the text highlighted as it was read aloud by an actor. The Fire Tablet included additional features to support reading of books, such as “X-ray”, which summarized key terms, characters and passages in a book.

Participants used either Claro Software or the Fire Tablet in their therapy. Selection was made in discussion with their therapist, and took account of language screening results, reading goals, previous technology experience and preferences, as well as observations of participants trialing different equipment (see Figure 1). Participants with less severe reading impairments and whose goals included reading books were generally encouraged to use the Fire Tablet, as this had additional features to support the reading of books (e.g. synching to audiobook, X-ray feature). The Fire Tablet also enabled users to search for and download books by linking directly to Amazon’s online bookstore. However, if they had more severe reading impairments or were already familiar with using a computer or iPad and/or owned one, Claro Software was considered. Technology selection was also informed by a novel Dynamic Assessment of Computer Learning (Caute, et al, in preparation). For example, this illuminated whether participants found it easier to use a tablet with touchscreen access (e.g. iPad or Fire Tablet) or a desk/laptop computer. Participants who worked with a Fire Tablet also had to be prepared to set up and use an Amazon account. The researchers discussed this with participants during the goal setting process.

*Insert Figure 1 here: Factors considered when selecting technology*
Claro Software was provided on either a laptop (ClaroRead™) or an iPad (ClaroSpeak™), with the choice dependent on participant preference and ability to use the touchscreen or mouse and keyboard interfaces. Cognitive functioning was also considered, including the ability to carry out a sequence of steps, as the ClaroSpeak app required users to perform a number of steps in order to copy and paste text from webpages into the app. If necessary, hardware was loaned to participants for the duration of the study.

Goal setting

A 1:1 goal setting discussion took place before therapy began, in order to identify individual reading goals. A reading interview (see Appendix 2) was devised to probe participants’ past and current reading habits as well as their hopes for the future. A Talking Mats (Murphy, 1998) format with pictorial prompts was used to help participants rate their ease or difficulty in understanding a wide variety of reading material, such as books, newspapers, magazines, signs, websites, menus, etc. (see example in Appendix 3). Broad reading goals for the block of therapy were agreed upon. These focused on comprehension, rather than reading aloud. Examples included reading a novel, reading the news, discussing a book with friends, and using text-to-speech to share a book with a grandchild. These goals influenced the choice of technology used (see above) and the therapy tasks. For example, participants who wished to use ClaroSpeak on an iPad to read news practised copying and pasting text from a website into the ClaroSpeak app, whereas a participant who wanted to be able to discuss a novel with his friends and family practised summarizing the key points of a book and explored different formats to support him in reviewing or recommending a book verbally.

Technology set-up training

Immediately before the main block of therapy began, participants received two hours of initial technology set-up training with the chosen technology. This included connecting their device to their home wifi network, setting up an email and Amazon account and downloading reading material
or apps (see Appendix 5). During these sessions, the therapist demonstrated the key assistive features and facilitated the participant to select their preferred settings for text size and spacing, colour of text and highlighting and speed of text-to-speech. Where possible these preferred settings were set up as the default settings. Participants began to learn how to operate the basic features of the technology, such as switching on/unlocking the device, accessing reading material and listening to the text with text-to-speech. Participants were provided with a bespoke technology manual for Claro Software™ or the Fire Tablet™. This contained step-by-step instructions explaining how to use the key features of the technology, illustrated with screenshots and pictures (see example in Appendix 4). The manual was kept up-to-date, relating to the most recent software. It was adapted for individual participants so only relevant features were included. If participants reported or were observed to have difficulties using their manual, further adaptations were considered, e.g. further simplification of text or removal of pictures.

Therapy Content

Participants then received a further 12 hours of therapy. Therapy sessions contained the following components: 1) troubleshooting any technology issues encountered since the previous session, 2) review of reading completed since the previous session, 3) active reading during the session with support for reading comprehension and technology use, 4) setting reading goals for the next session.

An example of troubleshooting during the session would be reviewing any changes to the layout of the device if there had been a software update. Reading reviews included a review of the reading diary and a discussion of content read. Participants were asked to share a summary of information read to demonstrate their understanding and to engage in functional and enjoyable conversation about read material. Active reading during the session focused on ongoing training and confidence building in using the chosen technology. For example, encouraging someone who had mastered navigating the pages of the Fire Tablet to become more independent in searching for books to download via the online library. The active reading and review during the session was supported by
asking clarification questions and where necessary, mapping the read content on a mind-map to support understanding. Therapists would also increase understanding and retention of read material by adding notes to the Fire Tablet or demonstrating use of highlighting or the dictionary function. A common goal set during sessions would be completion of a chapter started during the session or reading additional news stories if this had been the focus.

All sessions contained these core elements, but the focus on sessions differed across the block of therapy, reflecting the participant’s developing proficiency. Early sessions (1-3) focused on continuing to develop participants’ proficiency and independence in operating the technology. Participants were supported to try the different assistive features and explore which they could operate independently. These sessions explored how much the different features helped them (e.g. whether they benefited from having lines spaced further apart), their capacity for learning to use the technology independently and how much support they would need (e.g. whether they could practice at home using the technology manual and whether they are motivated to do so). If necessary, goals were negotiated and modified in the light of these factors during the early sessions.

Sessions 4-10 formed the main intervention period. In addition to ongoing support to use the facilitative features of the technology, strategies were explored to support each individual in achieving their reading comprehension goals. Therapy did not target reading aloud, unless doing so facilitated a participant’s comprehension. Examples included writing or highlighting key-words in a news article, looking up unfamiliar words in the dictionary or Wikipedia, summarizing passages/chapters and answering comprehension questions of varying levels of difficulty. See Appendix 5 showing details of participants’ technology use, reading material and strategies.

Participants were encouraged to read at home between sessions. They were asked to read for at least 20 minutes per day, continuing the material they had practiced in therapy, e.g. completing a chapter started in therapy, or reading two more chapters of a novel. Each week, they were given a reading diary to take home in which to record what they had read, how often and for how long. The
diary was reviewed at the beginning of the following session and participants were asked to rate their enjoyment and satisfaction with their reading at home during the week.

Some participants had goals with participation elements, such as discussing a book with family members or using text-to-speech to share a book with a grandchild. Further technology training was provided to support these goals as necessary. For example, one participant learnt how to use the Fire tablet to share book recommendations with his family and friends through Facebook. Student SLTs received regular supervision, which included ongoing review of each participant’s goals and discussion about the introduction of new materials and/or targets.

The final sessions (11-12) largely focused on facilitating the participant to maintain new skills after the therapy ended. Examples included learning how to purchase new books on the Fire Tablet, supporting an individual to join their local library in order to access free e-books, handover sessions with a family member or carer and ensuring that participants were able to use the technology manual to support their independence. Participants kept their device during the follow-up period and were encouraged to continue reading the materials practised during therapy, however, their use of the technology during the follow-up period was not formally monitored.

Treatment Fidelity

Intervention was guided by a treatment manual. This described the assessment and goal setting procedures and the structure and content of therapy. Case studies were used to illustrate how therapy could be adapted in response to individuals’ treatment goals (see examples in Appendix 1). A fidelity checklist (see Appendix 6) of nine core treatment components was constructed from this manual, and from discussion with the lead therapist (AC). All treatment sessions were filmed and 24 session videos were selected for rating against the fidelity checklist. Half the sessions were from the initial stages of therapy and half from the later stages. Twelve were led by a student, 6 by a qualified therapist and 6 by both a therapist and a student. The selection was made blind to the video content
by a researcher who was not part of the treating team (KB). This researcher also carried out the fidelity rating. Each component was assessed as being present (score of 1), partially present (score of .5) or absent (score 0). Six videos were independently evaluated by a second rater to check reliability.

Outcome Measures

Three reading-specific measures investigated reading comprehension as well as confidence and emotions associated with reading. The primary outcome measure enabled comparison of technology-assisted and unassisted paragraph-level reading comprehension. Three further measures explored generalization to functional communication, mood and quality of life. All assessments were administered at each time point. Most post-therapy and follow-up assessments were administered by the treating therapist or student SLT.


GORT-4 is a text-level assessment of reading comprehension requiring participants to read a series of passages of increasing length and complexity. There are five multiple-choice comprehension questions per passage that assess literal, inferential, critical, and affective comprehension. Although it was designed for an educational context and has not been normed on adults over the age of 18, GORT tests have been used in previous aphasia studies (Caute et al, 2016; Cocks et al, 2013). In line with adaptations made to the administration of the GORT in Caute et al’s study, participants were not required to read passages aloud. This meant that scores were obtained for reading comprehension, but not for fluency or accuracy.

GORT-4 includes two sets of 14 passages (Forms A and B), matched for difficulty. Both forms were administered at each time-point, with Form A presented on the relevant assistive technology, and Form B as printed texts. This enabled reading comprehension (number of questions answered
correctly) to be compared for the two presentation formats, both before and after therapy. For Claro Software, the GORT passages were presented in Word. For the Fire Tablet, a website was used to convert a PDF document into AZW3 format for Kindle devices (https://pdf2kindle.com). Comprehension questions for both forms were presented on paper and read aloud by the therapist. Participants were not allowed to look at the passages when answering the comprehension questions, thus relying on their memory of the text.

When administering Form A on the technological device before therapy, each text was presented with the font size and line spacing adjusted to look as similar as possible to the paper version. At post-therapy assessment, participants using tablets could benefit from pre-set presentation options on their devices, for example affecting font size and line spacing. Those using ClaroRead on a computer had the option to adjust settings at the time of the assessment (as settings were not automatically stored in the software). All participants were reminded that they could use the text-to-speech feature if they wished.

Order of administration (between Form A and Form B) was alternated between assessment time points. Participants scored a maximum of 5 points for each passage (i.e. 1 point per question answered correctly), with higher scores indicating better comprehension. The test was discontinued if the participant scored 2 or lower on one of the passages.

Secondary Outcome Measures

The Reading Comprehension Battery for Aphasia Second Edition (RCBA-2, LaPointe & Horner, 1998) assessed reading from printed texts at single-word, sentence and paragraph level. At T1 the full assessment (subtests 1 to 10, but excluding supplementary subtests) was administered for diagnostic purposes. At the remaining time points only the paragraph level subtests were administered (subtests 7-9) in order to reduce assessment burden. These paragraph level subtests,
from all time points, were analysed to explore the effects of therapy. This assessment was administered on paper, so no technological support was available.

The Reading Confidence and Emotions Questionnaire (RCEQ; Cocks et al., 2013) assessed confidence and emotions associated with reading using a 10-point self-rating scale. Participants rated their confidence in carrying out different reading-related tasks, confidence in remembering and understanding what they have read, and enjoyment and emotions associated with reading (frustration, anger, upset, and anxiety). Questions were read aloud by the therapist and clarified where necessary. Nineteen items were analysed, 12 relating to confidence and 7 relating to emotions (3 items relating to premorbid reading were omitted from the analysis). Scores on negatively framed items were reversed, so that total scores reflected most desirable confidence and emotional state.

Functional communication was assessed with the Communication Activities of Daily Living Revised (CADL-2; Holland et al, 1999). This standardised assessment of 50 items explored language use in everyday situations, such as going shopping. Ten items explicitly required participants to read text, including reading signs and a menu. In a further eight items written information was present, and supportive of the task. The assessment yields a total score of 100, with each item rated 0, 1, or 2 points.

Mood was assessed with the Visual Analog Mood Scales Revised Version (VAMS-R: Kontou et al, 2012). This measure, which was designed for people with aphasia, collects ratings on 8 mood states (afraid, confused, sad, angry, tired, tense, happy and energetic) using pictorial visual analogue scales. The score for each mood ranges from 0-100, with 100 being the maximal level of that mood and 0 being the minimal level. In line with previous studies (Thomas et al, 2013), only data from the ‘sad’ question was analysed.
The Assessment of Living with Aphasia (ALA, Simmons-Mackie et al, 2014) assessed aphasia-related quality of life. This self-report measure evaluated the impact of aphasia on five domains: language, participation, environment, personal and moving on with life. It produced an overall score which was analysed in this study.

Analyses

For the primary outcome measure, two sets of analyses were performed. The first used a three-factor mixed ANOVA, with time (T1 and T2) and test format (Form A and Form B) as within group factors and group (immediate and delayed) as the between group factor. A significant treatment effect would be indicated by a time x group interaction, showing that the immediate group (who had received therapy) improved, while the delayed group (who had not yet received therapy) did not. A three-way interaction (time x group x test format) would indicate an effect of therapy, but dependent on the test format.

The second analysis was carried out on combined data from all participants. These data were analysed using a within factor ANOVA. The two factors were time (pre-therapy, post-therapy and follow up) and format (Form A and Form B). Here a main effect of time would indicate a treatment effect, with pairwise comparisons showing a significant difference between pre- and post-therapy. A significant difference between pre-therapy and follow up would indicate maintenance of gains. A time by format interaction would signal that gains were more evident in Form A or B.

Secondary outcome measures were also subjected to two analyses. Firstly, a mixed ANOVA examined change over time between T1 and T2 and compared the Immediate and Delayed groups. Here a time x group interaction would signal a treatment effect. Secondly, a one factor ANOVA explored change over time, at pre-therapy, post-therapy and follow up, across combined data from all participants. Pairwise comparisons explored the locus of change if a main effect was present.
For all analyses, data were checked for normality. If data were not normally distributed, secondary non-parametric analyses were conducted.

**Results**

**Recruitment and progression**

The flow diagram (Figure 2) shows the number of people who were assessed for eligibility, recruited and completed each stage of the project. Although all participants progressed to their final data point there were missing data, for example due to illness.

*Insert Figure 2 here: Study Flow Diagram*

**Treatment Fidelity**

Treatment fidelity scores were high. Each treatment video was assessed against 9 criteria, with an overall mean score of 8.83 (S.D: 0.24). Fidelity scores did not vary as treatment progressed (early sessions mean score = 8.75 (.26); late sessions mean score = 8.92 (.19)). Fidelity was also high regardless of whether treatment was administered by a qualified therapist, student or both (therapist mean score = 8.75 (.27); student mean score = 8.92 (.19); both mean score = 8.75 (.27)). The interrater reliability of fidelity coding was high, with 94% agreement between raters.

**Participant Sample**

*Insert Table 1 about here*
Details of the sample are reported in Table 1. The Immediate and Delayed groups did not differ with respect to age (t = -.156, p = .877), years in education (t = -.292, p = .773), time post stroke (t = 1.334, p = .198), CAT screening scores (t = 1.16, p = .261) and CLQT scores (z = .22, p = .82). Reading comprehension as assessed by the full RCBA-2 also did not differ (t = .29, p = .77).

Treatment Outcomes: Primary Outcome Measure

In our first hypothesis, we predicted that therapy would improve reading comprehension, particularly when participants could employ the trained technology. We also predicted that this improvement would be maintained over the 6 weeks follow up period.

*Insert Table 2 about here*

Table 2 depicts scores for the Immediate and Delayed groups on the GORT-4 over the four time points. Form A was administered on a computer or tablet, with the relevant treatment technology enabled. Form B was administered on paper. Thus, performance on Form A reflected technology assisted reading, while performance on Form B reflected unassisted reading.

The first analysis examined scores over the first two time points, between which the Immediate group received therapy, but the Delayed group did not. This used a three factor mixed ANOVA. The within factors were time (T1 and T2) and test format (Form A and Form B). The between factor was group (Immediate and Delayed). According to our hypothesis, we predicted a significant three way interaction. This should show that the Immediate group improved, while the Delayed group did not, with the gain for the Immediate group occurring largely when reading was assisted by technology. The analysis produced a significant main effect of time (F (1, 19) = 19.677, p < .001; \( \eta^2 = .509 \)), showing that scores in both formats and across both groups improved between T1 and T2. There
was no significant effect of format ($p = .206, \eta^2 = .083$) or group ($p = .977, \eta^2 < .001$). Only one interaction was significant: time x format x group ($F(1, 19) = 6.518, p = .019, \eta^2 = .255$). The descriptive statistics are crucial for interpreting this result. In line with our hypothesis, the Immediate group improved between T1 and T2, and significantly on technology assisted reading ($t = -2.47, df 10, p <.05$). However, the Delayed group was not stable. Rather they demonstrated a significant gain in unassisted reading ($t = -2.62, df 9, p <.05$).

The T1 and T2 GORT-4 data were not normally distributed (Shapiro Wilk Test $p <.05$). Gains for each group were therefore re-examined using non parametric, Wilcoxon Signed Ranks Tests. The Immediate group results were just short of significant for Form A ($Z = -1.92, p = .055$); and insignificant for Form B ($Z = -0.77, p = .44$). The Delayed group results were insignificant for Form A ($Z = -1.25; p = .21$) and significant for Form B ($Z = -2.14, p = .033$).

Table 3 depicts scores for all study participants on the GORT-4 pre therapy, post therapy and at follow up. Here, and in subsequent tables, pre therapy scores comprise T1 scores for the Immediate group and T2 scores for Delayed. Post therapy scores comprise T2 for Immediate and T3 for Delayed; and follow up scores comprise T3 for Immediate and T4 for Delayed. These data were analysed using a two within factor ANOVA, with the factors of time (pre, post and follow up) and format (Form A and Form B). According to our hypothesis, we predicted a main effect of time and a time by format interaction.

*Insert Table 3 about here*

The analysis produced a significant main effect of time ($F(2, 34) = 6.77, p = .003, \eta^2 = .285$). Although combined scores improved over each time point, only one pairwise comparison was significant, between pre therapy and follow up ($p = .001$). Test format was also significant ($F(1, 17) = 12.24, p = .003, \eta^2 = .419$), with Form A outstripping Form B. There was also a significant interaction ($F(2, 34) = 8.639, p = .001, \eta^2 = .337$). From the descriptive statistics it is evident that technology
assisted reading (Form A) improved over time, while unassisted reading did not. Indeed the gain on Form A was significant between pre therapy and post therapy ($t = 3.45$, $p = .003$); and between pre therapy and follow up ($t = 4.7$, $p < .001$). The change between post therapy and follow up was not significant ($p = .09$)

The pre therapy, post therapy and follow up GORT-4 data were not normally distributed (Shapiro Wilk Test, $p < .05$). Secondary Friedman’s Tests were therefore conducted on the Form A and Form B data. Results for Form A were significant (Chi Square = 13.154, $p = .001$). Post hoc comparisons using the Wilcoxon Test showed that scores increased significantly between pre and post therapy ($Z = -2.23$, $p = .006$) and between pre therapy and follow up ($Z = -3.42$, $p = .001$). The comparison between post therapy and follow up was not significant ($p = .079$). The Friedman’s Test on the Form B data was not significant ($p = .985$).

Treatment Outcomes: Secondary Outcome Measures

Unassisted reading comprehension was further assessed with the paragraph level sub-tests from the RCBA-2. Scores at each time point, for the immediate and delayed group, are reported in Table 4. Pre therapy, post therapy and follow up scores for both groups combined are reported in Table 5. A two factor mixed ANOVA examined scores at T1 and T2, with group (Immediate and Delayed) as the between factor. This analysis produced no significant main effects and no interaction (time x group interaction $p = .693$, $\eta^2 = .008$). A one factor ANOVA examined change over time (pre therapy, post therapy and follow up) for the whole group. The main effect was not significant ($p = .12$, $\eta^2 = .11$). Thus there was no evidence of change on this measure.

*Insert Table 4 about here*

*Insert Table 5 about here*
In our second hypothesis, we predicted that therapy would bring about durable self-reported gains in reading confidence and emotions, as assessed by the RCEQ.

Scores on the RCEQ, from T1 to T4, are reported in Table 6. The first analysis used a two factor mixed ANOVA to examine changes between T1 and T2 on total scores, with group (Immediate and Delayed) as the within factor. Our hypothesis predicted a time x group interaction, showing improvement in the immediate but not in the delayed group.

*Insert Table 6 about here*

The analysis produced a main effect of time ($F(1, 18) = 11.023, p = .004, \eta^2 = .38$). This arose because combined scores over both groups improved. There was also a main effect of group ($F(1, 18) = 4.87, p = .04, \eta^2 = .213$), with the Immediate group scoring more highly than the Delayed group. Crucially for our hypothesis there was a significant interaction ($F(1, 18) = 12.17, p = .003, \eta^2 = .403$), arising because the Immediate group improved, but the Delayed group did not.

The second analysis of the RCEQ examined change over time for all participants between pre therapy, post therapy and follow up (see Table 7). This analysis produced a significant main effect of time ($F(2, 38) = 28.884, p < .001, \eta^2 = .63$). Planned comparisons were significant for pre therapy vs post therapy ($p < .001$) and for pre therapy vs follow up ($p < .001$) but not for post therapy vs follow up. Thus in line with our hypothesis, scores improved after therapy, and were maintained at follow up. Although our analyses of the RCEQ data were conducted on total scores, the descriptive data (Tables 6 and 7) show that participants reported improvements in both reading confidence and enjoyment.
The last analyses examined whether therapy induced change in functional communication, as assessed by the CADL-2; mood, as assessed by the Sad question on the VAMS - R; and quality of life, as assessed by the ALA. Scores for each test over the four time points are reported in Table 8. Pre, post and follow up scores, across all participants, are reported in Table 9.

Data from each test were entered into two factor mixed ANOVAS, with the factors of time (T1 and T2) and group (immediate and delayed). Here a treatment effect would be signalled by a time by group interaction, showing greater improvement in the Immediate group compared to the Delayed group. None of the analyses produced this interaction (CADL-2: p = .477, $\eta^2 = .027$; VAMS Sad p = .753, $\eta^2 = .005$; ALA p = .183, $\eta^2 = .092$).

Change over time on pre therapy, post therapy and follow up scores were analysed with one factor ANOVAs. If there was a main effect, planned comparisons were conducted to explore the source of that effect. Only the ALA analysis produced a significant main effect of time ($F(1.54, 27.66) = 4.0$, $p = .039$, $\eta^2 = .182$). Planned comparisons were only significant for pre therapy compared with post therapy ($p = .03$).

**Discussion**

This study evaluated a novel therapy for people with aphasic reading impairments. Treatment employed digital technology with the aim of compensating for the impairment, and so improving
reading comprehension, confidence and enjoyment. Wider gains in functional communication, mood and quality of life were also hypothesised. Treatment was specified in a manual, and adherence to the core components of that manual was good, as assessed by fidelity checking. The fidelity results also showed that delegation of sessions to student practitioners induced no drift from the treatment protocol. All participants completed the therapy as prescribed in the manual. This discussion will review the outcomes of therapy against the initial hypotheses. It will appraise the study limitations and make proposals for further research.

The first hypothesis stated that technology enhanced reading therapy would improve reading comprehension, particularly when reading was assisted by the trained technology, and that benefits would be maintained over a 6 week follow up period. This hypothesis was largely upheld. Results on the primary outcome measure (GORT-4) showed that reading comprehension improved post therapy in the technology assisted format and that gains were maintained. This pattern was clearly demonstrated in the combined data across all participants. Here, both parametric and non-parametric analyses showed significant gains after therapy that were maintained at follow up. In terms of the degree of change, participants gained an average of 10 comprehension points, which equates to 2 additional passages read and understood. In contrast, results in the first analysis, comparing the Immediate and Delayed group across T1 and T2, were more difficult to interpret. The ANOVA showed a time x group x format interaction, indicating that the Immediately treated group improved in technology assisted reading, while the Delayed group did not. However, as data were not normally distributed, a non-parametric analysis was also employed, and this fell just short of significance. ANOVA is typically not recommended when N is small and data are not normally distributed. However, studies have shown that the risk of type 1 error is low (Lix, Keselman & Keselman, 1996), even with small samples and substantial deviations from normality (Blanca et al, 2017). Given these findings, and the overall trend in the GORT-4 data, an effect of therapy on assisted reading comprehension can be argued.
Unassisted reading was unchanged by therapy. This was clearly demonstrated by the results from the RCBA-2, where scores were stable over time for all participants. Scores on the unassisted format of GORT-4 were less stable. This was particularly the case for the Delayed group, whose scores improved significantly between T1 and T2. Accounting for this change is difficult. The T1 result was unusually low for reasons that are unclear. However, the improvement was clearly unrelated to therapy, since it occurred over the untreated baseline period. It could be due to a practice effect, but this seems unlikely given that the following score (at T3) declined. Wiederholt & Bryant (2012) reported concerns about the GORT-4’s multiple choice format and produced an updated version (GORT-5) requiring open rather than multiple choice responses. However, despite these concerns the authors of the current study decided that GORT-4’s multiple choice format was more suitable for people with aphasia, as inaccurate responses to open questions could be due to expressive language difficulties as well as impaired reading comprehension. Critically, neither the immediate nor the delayed group demonstrated change on the unassisted version of the GORT-4 following therapy. Rather the combined scores on Form B across all participants showed a small decline from pre to post therapy and from pre therapy to follow up.

As hypothesised, findings from the assessments of reading comprehension indicate that the benefits from therapy were compensatory. Participants were able to use their trained technologies and reading strategies to access written information despite their reading impairments. These impairments were unaffected by the therapy, and became evident when unassisted reading was attempted. Results mirror those obtained from technologically enhanced writing therapies, which have similarly produced compensatory outcomes (Marshall et al, 2018; Thiel et al, 2017). However, they contrast with the results of several studies which have delivered therapy focussing on reading strategies without technology. For example, Cocks et al (2013) and Webster et al (2013) reported improvements in paragraph-level reading comprehension following a block of therapy, as assessed
by the GORT-4 and Discourse Comprehension Test (Brookshire & Nicholas, 1993) respectively. This may reflect a difference in the amount of time spent working on reading strategies, with a large part of therapy time in this study dedicated to technology training. The maintenance of gain indicated that technological and strategic competences were sustained after therapy was withdrawn, albeit over a brief follow up period. This may reflect the fact that the technology was still available to participants after therapy ceased.

Our second hypothesis predicted that therapy would bring about self-reported gains in reading confidence and emotions, as assessed by the RCEQ, and that these gains would still be evident at 6 weeks follow up. This hypothesis was also upheld. The first analysis showed a clear effect of therapy on this measure, as the Immediately treated group improved, whereas the as yet untreated Delayed group did not. The Delayed group also improved once therapy was instigated; and the combined data showed that treatment effects were maintained at 6 weeks follow up.

The importance of using patient reported outcome measures (PROMs) in therapy evaluations has been stressed (Wallace, Worrall, Rose & Le Dorze, 2016). These aim to show that treatment effects are not just evident on decontextualized clinical tests, but are also felt by the recipients of therapy. It is encouraging that participants in this study reported greater confidence and fewer negative emotions in relation to their reading activities following intervention. The combined descriptive data showed that total mean confidence ratings changed from 51.20 pre-therapy to 75.25 post-therapy. As there were 12 items relating to confidence, this equates to an average score per item of 4.27 before therapy rising to 6.27. Total mean emotion ratings changed from 33.80 pre-therapy to 50.42 post-therapy. Across the seven items relating to emotions, this equates to an average score per item of 4.83, rising to 7.20 post-therapy. Thus, in both domains, participants moved from the lower portions of the scale (< 5) to the upper portions (e.g. between ‘somewhat confident’ and ‘completely confident’), gains similar in magnitude to those reported by Cocks et al (2013) for confidence (5/10-
7/10) and emotions (6/10- 8.5/10). These findings, therefore, help to establish the clinical as well as statistical significance of the treatment gains.

As anticipated, the enhanced therapy programme in the current study led to gains in technology-assisted reading comprehension not observed by Caute et al (2016). Whereas Caute et al reported that reading comprehension was unaffected by using the Kindle, the current study found that compensatory gains occurred, with technology-assisted reading outstripping unassisted reading at all post-therapy assessment points (see Table 2 and 3). Furthermore, the current study found significant improvements in both confidence and emotions associated with reading, whereas Caute et al reported gains in confidence only. The more positive findings in the current study could be due to the larger dose of therapy (14 vs 4 sessions), the more intensive delivery (twice vs once a week), the broader remit of the intervention which included technology training and application to personalised reading goals, or a combination of these factors.

As in Caute et al’s study, the positive findings were supported by anecdotal reports of participants increasing their level of reading activity. Appendix 5 details the wide range of reading materials read by participants, many of whom were very limited in their reading activity before the project. For example, participant #4 did not read at all before starting the project, other than attempting to read TV subtitles. During the intervention period, she read news on the BBC app, two short books (“QuickReads”) and three full-length autobiographies. She bought a Fire 7 of her own to enable her to continue reading after the end of the project.

The third study hypothesis stated that technology enhanced reading therapy would improve functional communication, mood and quality of life, with maintenance over a 6 week follow up period. This hypothesis was not upheld. Almost all analyses of data from CADL-2, VAMS-R (Sad) and ALA were insignificant. When data across all participants were analysed, there was a main effect of
time on the ALA, with a significant pre to post therapy improvement. However, it is difficult to claim a treatment effect from this one finding.

It was hoped that improved access to written text might have wide reaching benefits for our participants. For example, this might open up enjoyable reading activities and give access to a wealth of on- and off line information. The lack of change on our broader measures was therefore disappointing. The sensitivity of the measures to any therapy induced change might be a factor. For example, most of the items in CADL-2 do not involve reading, and the originators of the VAMS acknowledge that test – retest reliability can be affected by fluctuating mood states in those tested (Stern, 1996). The fact that therapy was low dose and focussed on just one modality of language may also have been crucial. Previous aphasia interventions have improved measures of functional communication and quality of life, an example being the Aphasia LIFT programme (Rodriguez et al, 2013). However, this involved far more treatment hours (a mean 75.3) than were provided in our study, and more multi-dimensional, intensive and comprehensive intervention.

A number of limitations in this study should be acknowledged. CommuniCATE was a service and student education project, making it difficult to attain some rigorous research standards. Therefore, testing was not blind to time point or group allocation, and follow up was limited to 6 weeks. While there was no attrition, some data are missing, mainly at follow up. Reasons were illness, loss of compliance because of assessment burden, and tester error. The improvement shown by the control group during a period of no treatment, raises the possibility that there was a learning effect on the primary outcome measure. Regarding a secondary outcome measure, the RCEQ, it is important to acknowledge that subjective rating scales are open to response bias, and that higher scores reported post-therapy can be influenced by participants’ desire to be better following treatment, to please the researcher, or to appear more favourable to the researcher. Indeed, in this study most of the pre and post testing was undertaken by the treating qualified or student SLT, so bias is quite possible.
Conversely though, there was no change in RCEQ for the Delayed group during the control period, suggesting that bias due to pleasing the researcher or wanting to appear favourable was unlikely. Overall, PROMs are crucial in rehabilitation research (Wallace et al. 2016) and should include evaluating the impact of the treatment from the person’s perspective, so further attention needs to be devoted to the PROM. Bias in such scales can be mitigated in future research by refining the tool by including positively and negatively worded questions of the same construct and considering other completion options (e.g. self-administration).

The sample is younger than the typical stroke population (Engelter et al, 2006), with a mean age of 56 years. This skew may have been induced by the need to travel to the University clinic and, possibly, the technological focus of the project. It may have meant that the participants had fewer comorbidities and more experience in using technology in comparison to the general stroke population. They may have been more mobile and therefore had greater access to different activities and opportunities to participate.

The study results are not informative about the active component of therapy, and whether these differed across individuals. For example, for some participants, provision of and basic training in the technology may have been sufficient, while others may have needed more therapeutic input to use the technology productively. Further background testing, particularly exploring the nature of participants’ dyslexia, might also have been informative about patterns of impairment that are most supported by this approach.

Future research could explore candidacy by examining the relationship between participant profiles and treatment gain. Testing different variants of the therapy might also investigate the active components, for example by comparing technology training only with technology training plus reading strategies. Future research could explore whether this compensatory approach can be
combined with impairment level therapies. A larger study could also compare different types of assistive technology. Stronger, level III evidence would be provided by a large scale Randomised Controlled Trial, including an economic evaluation. A longer follow up period could explore whether people with aphasia are able to use the technology in the longer-term and the factors that support or hinder them in doing so.

Future studies could explore the use of different reading assessments as the primary outcome measure. One of the key reasons for selecting the GORT-4 for the current study was its inclusion of two sets of matched texts, which enabled comparison of technology-assisted and unassisted reading. As the results of the current study indicate that benefits of therapy were compensatory, with no improvements evident in unassisted reading, future studies could use an assessment with a single form as the primary outcome measure. For example, the RCBA-2 or the silent reading version of the Discourse Comprehension Test (DCT, Brookshire & Nicholas, 1993) could be used to investigate technology-assisted reading. A potential advantage of the RCBA-2 is that participants can back refer to the text while responding to questions, and therefore do not need to rely on their memory of the text. In contrast to the GORT-4’s multiple choice items, the DCT requires yes/no responses to questions. This may mean that there is less potential for errors caused by difficulty understanding response options.

**Conclusion**

This study explored a novel text-level reading intervention, using assistive technologies that are widely available and readily affordable. The intervention improved participants’ reading comprehension when using the technology, indicating that treatment compensated for, rather than remediated the impairment. Participants’ confidence and emotions associated with reading also improved, although there were no indications of wider changes in functional communication, mood or quality of life. Despite the tailored approached to therapy, with different assistive technology
options and personalised goals, treatment fidelity was strong. Given the availability and affordability of the technologies and that gains were achieved after low dose, low intensity intervention, this is an approach which could be implemented in clinical practice.

Acknowledgements
This study was funded by Barts Charity. We thank all our participants and speech and language therapy students who contributed to this work.
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Wallace, S. J., Worrall, L., Rose, T., Le Dorze, G., Cruice, M., Isaksen, J., ... & Gauvreau, C. A. (2017). Which outcomes are most important to people with aphasia and their families? An international nominal group technique study framed within the ICF. *Disability and Rehabilitation, 39*(14), 1364-1379.


Factors considered when selecting technology

- Reading goals
- Language screening results
- Previous technology experience
- Technology preferences
- Observations and results of Dynamic Assessment of Computer Learning
- Willingness to set up and use Amazon account
- Cognitive factors, e.g. remembering sequence of steps
N.B. Five participants had missing data due to illness (n=1), loss of compliance due to assessment burden (n=2) and tester error (n=2). These data are missing at pre-therapy T2 (n=1) post therapy (n=1) and follow up assessment (n=3).
Table 1: Participant Details, Mean (S.D.), CAT: Comprehensive Aphasia Test; CLQT: Cognitive Linguistic Quick Test composite severity rating; RCBA-2 Reading Comprehension Battery in Aphasia

<table>
<thead>
<tr>
<th></th>
<th>Immediate Group (N = 11)</th>
<th>Delayed Group (N = 10)</th>
<th>Total (N = 21)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gender</td>
<td>8 men; 3 women</td>
<td>6 men; 4 women</td>
<td>14 men; 7 women</td>
</tr>
<tr>
<td>Age (years)</td>
<td>55.4 (10.5)</td>
<td>56.2 (13.9)</td>
<td>55.8 (11.9)</td>
</tr>
<tr>
<td>Years in education</td>
<td>14 (2.93)</td>
<td>13.6 (3.34)</td>
<td>13.8 (3.06)</td>
</tr>
<tr>
<td>Time Post Stroke (months)</td>
<td>73.9 (53.5)</td>
<td>47 (36.35)</td>
<td>61 (47)</td>
</tr>
<tr>
<td>CAT Screening Score*</td>
<td>123.18 (39.32)</td>
<td>140.44 (23.15)</td>
<td>130.95 (33.42)</td>
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<tr>
<td>CLQT Score</td>
<td>2.75 (.89)</td>
<td>2.60 (.84)</td>
<td>2.68 (.85)</td>
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<tr>
<td>Score range: 1.0-4.0</td>
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<td></td>
</tr>
<tr>
<td>RCBA-2 (Time 1) Score</td>
<td>74.55 (20.15)</td>
<td>76.90 (16.11)</td>
<td>75.67 (17.93)</td>
</tr>
<tr>
<td>Score range: 0-100</td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

*The CAT screening score was used as an indicator of aphasia severity and was derived by adding participants’ scores for subtests 7, 8, 12, 13, 17 & 19, which assessed single-word level auditory and reading comprehension, naming, spoken picture description and repetition. Subtest 19 (spoken picture description) had no maximum score. Mean score was 22.6, range 3-41. The total maximum score for the remaining subtests was 146.
Table 2: Gray’s Oral Reading Test (GORT-4); Mean Scores (S.D.) at Times 1 – 4 on Form A (technology assisted) and Form B (technology unassisted). Maximum score= 70.

<table>
<thead>
<tr>
<th>Time</th>
<th>Form A</th>
<th>Form B</th>
<th>Form A</th>
<th>Form B</th>
<th>Form A</th>
<th>Form B</th>
<th>Form A</th>
<th>Form B</th>
</tr>
</thead>
<tbody>
<tr>
<td>Immediate group</td>
<td>16.64 (15.81)</td>
<td>15.82 (17.40)</td>
<td>26.45 (18.63)</td>
<td>16.64 (17.48)</td>
<td>29.70 (15.32)</td>
<td>16.56 (18.34)</td>
<td>29.70 (15.32)</td>
<td>16.56 (18.34)</td>
</tr>
<tr>
<td>Delayed group</td>
<td>18.90 (17.77)</td>
<td>11.20 (7.45)</td>
<td>21.70 (18.80)</td>
<td>24.50 (21.23)</td>
<td>29.50 (17.61)</td>
<td>17.40 (15.55)</td>
<td>39.20 (18.38)</td>
<td>20.44 (19.93)</td>
</tr>
</tbody>
</table>

*Immediate group N=9 at T3; #Delayed group N=9 at T4

N.B. Time 2 is post-therapy for Immediate group and 2\textsuperscript{nd} pre-therapy baseline for Delayed group. Time 3 is follow-up for Immediate group and post-therapy for Delayed group. Time 4 is follow-up for Delayed group.
Table 3: Gray’s Oral Reading Test (GORT-4); Mean Scores (S.D.) at Pre Therapy, Post Therapy and Follow up, on Form A (technology assisted) and Form B (technology unassisted) for Immediate and Delayed groups combined. Maximum score = 70.

<table>
<thead>
<tr>
<th>Pre Therapy</th>
<th>Post Therapy</th>
<th>Follow Up</th>
</tr>
</thead>
<tbody>
<tr>
<td>Form A</td>
<td>Form A</td>
<td>Form A</td>
</tr>
<tr>
<td>Form B</td>
<td>Form B</td>
<td>Form B</td>
</tr>
<tr>
<td>17.67</td>
<td>28.83</td>
<td>33.50</td>
</tr>
<tr>
<td>(16.58)</td>
<td>(17.75)</td>
<td>(17.77)</td>
</tr>
<tr>
<td>19.72</td>
<td>15.94</td>
<td>18.50</td>
</tr>
<tr>
<td>(20.10)</td>
<td>(16.83)</td>
<td>(18.68)</td>
</tr>
</tbody>
</table>

N = 18 owing to missing follow up data for three participants

N.B. Pre therapy scores: T1 for Immediate group and T2 scores for Delayed. Post therapy scores: T2 for Immediate and T3 for Delayed. Follow up scores: T3 for Immediate and T4 for Delayed.
**Table 4: Reading Comprehension Battery for Aphasia (subtests 7-9); Mean Scores (S.D.) at Times 1 – 4. Maximum score= 30.**

<table>
<thead>
<tr>
<th></th>
<th>Time 1</th>
<th>Time 2</th>
<th>Time 3*</th>
<th>Time 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Immediate Group</td>
<td>19.55 (8.69)</td>
<td>20.27 (7.90)</td>
<td>18.90 (8.61)</td>
<td></td>
</tr>
<tr>
<td>Delayed Group</td>
<td>19.80 (7.86)</td>
<td>19.80 (7.35)</td>
<td>22.67 (6.48)</td>
<td>22.00 (6.39)</td>
</tr>
</tbody>
</table>

*N=19, missing data for one participant in the immediate group and one in the delayed group.
N.B. Time 2 is post-therapy for Immediate group and 2nd pre-therapy baseline for Delayed group.
Time 3 is follow-up for Immediate group and post-therapy for Delayed group. Time 4 is follow-up for Delayed group.
Table 5: Reading Comprehension Battery for Aphasia (subtests 7-9); Mean Scores (S.D.) Pre Therapy, Post Therapy and at Follow Up for Immediate and Delayed groups combined. Maximum score= 30.

<table>
<thead>
<tr>
<th>Pre Therapy</th>
<th>Post Therapy</th>
<th>Follow Up</th>
</tr>
</thead>
<tbody>
<tr>
<td>19.74 (8.29)</td>
<td>21.21 (7.38)</td>
<td>20.47 (7.76)</td>
</tr>
</tbody>
</table>

N = 19 owing to missing post therapy data for one participant and missing follow up data for another. N.B. Pre therapy scores: T1 for Immediate group and T2 scores for Delayed. Post therapy scores: T2 for Immediate and T3 for Delayed. Follow up scores: T3 for Immediate and T4 for Delayed.
Table 6: Reading Confidence and Emotions Questionnaire; Mean Scores (S.D.) at Times 1 – 4.  
Maximum scores: Confidence= 120, Emotions= 70.

<table>
<thead>
<tr>
<th></th>
<th>Time 1</th>
<th></th>
<th>Time 2</th>
<th></th>
<th>Time 3</th>
<th></th>
<th>Time 4</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Confidence</td>
<td>Emotions</td>
<td>Total</td>
<td>Confidence</td>
<td>Emotions</td>
<td>Total</td>
<td>Confidence</td>
<td>Emotions</td>
</tr>
<tr>
<td><strong>Immediate Group</strong></td>
<td>52.27 (21.90)</td>
<td>32.09 (14.45)</td>
<td>84.36 (31.95)</td>
<td>81.36 (21.45)</td>
<td>52.36 (13.77)</td>
<td>133.73 (26.48)</td>
<td>91.82 (17.06)</td>
<td>46.64 (17.20)</td>
</tr>
<tr>
<td><strong>Delayed Group</strong></td>
<td>49.56 (19.81)</td>
<td>37.44 (7.18)</td>
<td>87.00 (23.68)</td>
<td>49.89 (19.17)</td>
<td>35.89 (17.27)</td>
<td>85.78 (28.32)</td>
<td>67.90 (18.48)</td>
<td>48.05 (11.03)</td>
</tr>
</tbody>
</table>

N = 20 (missing data for one participant in the delayed group)

N.B. Time 2 is post-therapy for Immediate group and 2nd pre-therapy baseline for Delayed group.  
Time 3 is follow-up for Immediate group and post-therapy for Delayed group. Time 4 is follow-up for Delayed group.
Table 7: Reading Confidence and Emotions Questionnaire; Mean Scores (S.D.) Pre Therapy, Post Therapy and at Follow up for Immediate and Delayed groups combined. Maximum scores: Confidence= 120, Emotions= 70.

<table>
<thead>
<tr>
<th></th>
<th>Pre Therapy</th>
<th>Post Therapy</th>
<th>Follow Up</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Confidence</td>
<td>Emotions</td>
<td>Total</td>
</tr>
<tr>
<td></td>
<td>51.20 (20.21)</td>
<td>33.80 (15.47)</td>
<td>85.00 (29.59)</td>
</tr>
</tbody>
</table>

N = 20 (missing data for one participant)

N.B. Pre therapy scores: T1 for Immediate group and T2 scores for Delayed. Post therapy scores: T2 for Immediate and T3 for Delayed. Follow up scores: T3 for Immediate and T4 for Delayed.
Table 8: Communication Activities of Daily Living Revised (CADL-2), Visual Analog Mood Scales Revised Version (VAMS-R) (Sad) and Assessment of Living with Aphasia (ALA); Mean Scores (S.D.) at Times 1 - 4

<table>
<thead>
<tr>
<th></th>
<th>Time 1</th>
<th>Time 2</th>
<th>Time 3 (N = 20)</th>
<th>Time 4 (N = 9)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CADL-2</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Max score= 100</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Immediate Group</td>
<td>77.82 (14.69)</td>
<td>79.09 (23.11)</td>
<td>79.30 (18.53)</td>
<td></td>
</tr>
<tr>
<td>Delayed Group</td>
<td>83.60 (6.93)</td>
<td>88.20 (6.46)</td>
<td>87.30 (7.57)</td>
<td>88.00 (8.77)</td>
</tr>
<tr>
<td><strong>VAMS – R (Sad)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Max score= 100</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Immediate Group</td>
<td>50.27 (9.55)</td>
<td>56.00 (18.93)</td>
<td>48.20 (9.75)</td>
<td></td>
</tr>
<tr>
<td>Delayed Group</td>
<td>52.30 (15.96)</td>
<td>55.70 (13.63)</td>
<td>53.50 (11.03)</td>
<td>56.89 (18.84)</td>
</tr>
<tr>
<td><strong>ALA</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Max score= 4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Immediate Group</td>
<td>2.54 (.70)</td>
<td>2.83 (.61)</td>
<td>2.95 (.63)</td>
<td></td>
</tr>
<tr>
<td>Delayed Group</td>
<td>2.48 (.58)</td>
<td>2.48 (.74)</td>
<td>2.68 (.79)</td>
<td>2.51 (.97)</td>
</tr>
</tbody>
</table>

(Data missing for one participant in the immediate group at T3 and for one participant in the delayed group at T4)

N.B. Time 2 is post-therapy for Immediate group and 2nd pre-therapy baseline for Delayed group.
Time 3 is follow-up for Immediate group and post-therapy for Delayed group. Time 4 is follow-up for Delayed group.
Table 9: Communication Activities of Daily Living Revised (CADL-2), Visual Analog Mood Scales Revised Version (VAMS-R) (Sad) and Assessment of Living with Aphasia (ALA); Mean Scores (S.D.) Pre Therapy, Post Therapy and Follow Up for Immediate and Delayed groups combined.

<table>
<thead>
<tr>
<th></th>
<th>Pre Therapy</th>
<th>Post Therapy</th>
<th>Follow Up</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CADL -2</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Max score = 100</strong></td>
<td>81.74 (12.61)</td>
<td>82.26 (18.30)</td>
<td>83.42 (15.03)</td>
</tr>
<tr>
<td><strong>VAMS Sad</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Max score = 100</strong></td>
<td>52.68 (11.91)</td>
<td>55.32 (15.87)</td>
<td>52.32 (15.01)</td>
</tr>
<tr>
<td><strong>ALA</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Max score = 4</strong></td>
<td>2.53 (.73)</td>
<td>2.77 (.72)</td>
<td>2.74 (.82)</td>
</tr>
</tbody>
</table>

N = 19 (Follow up scores missing for two participants)

N.B. Pre therapy scores: T1 for Immediate group and T2 scores for Delayed. Post therapy scores: T2 for Immediate and T3 for Delayed. Follow up scores: T3 for Immediate and T4 for Delayed.
Appendix 1: Extracts from reading therapy manual

1. Assessment for reading therapy participants on the CommuniCATE project

We carried out a number of formal reading-based pre-therapy assessments for our research. This included reading and writing subtests from The Comprehensive Aphasia Test (Swinburn et al, 2004), the Reading Comprehension Battery for Aphasia 2nd Ed. (LaPointe, Horner, 1998), the Gray Oral Reading Test 4th ed. (Wiederholt and Bryant, 2001) and the Reading Confidence and Emotions Rating Scale (Cocks et al, 2013). These were used to help identify the main level of difficulty in reading and results were discussed with the participant.

2. Other Criteria to consider

This is not a prerequisite to using technology or reading therapy but there are some factors that you may wish to consider:

- Individual impairments impacting on activities and participation
- Environmental factors
- Technology experience and access
- Relate these to the individual client needs, motivations and goals

We did not conduct in-depth assessment into the type of acquired dyslexia a participant presented with. The therapy worked on a compensatory reading approach and so a detailed assessment was not required.

For example, consider these factors for Marcel, who is 78 and has aphasia.

- Marcel demonstrates cognitive impairment on the CLQT, and has a severe reading impairment at sentence level, but performs moderately at single word level reading. His stroke left him with hemiplegia on his right side but this was not his dominant side pre-stroke. For several years pre-stroke, he was wheelchair bound due to mobility issues with his knees.
- Marcel lives in a private retirement home, where he lived before his stroke. He has 4 children- 2 live overseas and 2 live in London but are not able to care for their father. His wife lives in a residential home for people with dementia and he only sees her once a week via a visit arranged and supported by his care workers.
- Marcel used to work as a lecturer of sociology, though technology wasn’t a part of this role. Since his retirement, and especially since living apart from his wife, he has been encouraged to engage with his iPad by his children, though he has only used this for emailing. Pre-stroke, he spent his time visiting his wife, reading academic articles, going to museums and watching travel documentaries.
- Following his stroke and onset of reading difficulties, Marcel has become depressed that he cannot take part in many of his hobbies. He especially misses reading emails from his children overseas and keeping on top of the sociological literature.
This client has clear goals that could be targeted in reading therapy. He has support workers and his children are keen for him to learn to use technology. He used to read a lot, and sounds keen to re-engage with reading. However, his reading impairment seems severe and it might be ambitious to target sociological research papers in intervention. All these factors are important to consider; if his technical and comprehension skills are impacted on by his cognitive impairment this may also make things harder.

- It may be useful when considering clients for reading to use this framework (exemplified with Marcel) to evaluate if they would benefit:

This is only to be used as a guide. Importantly, we have found in the CommuniCATE project that PWA could attain personal goals from learning to use assistive reading technology regardless of their experience with technology, environmental factors and impairments.

3. How to decide on suitable technology

In our experience there are multiple factors to consider when deciding on suitable technology. If your service has the different options, it is worth including selection of the device/software in your decision making. It often will be a balance between client preference and ease of use (and accessibility), and your consideration of what might be most beneficial. For example, hemiplegia or visual neglect can impact on ability to operate a mouse or touch screen. The clinician will need to take account of the individual's language, cognitive, perceptual and motor skills as well as previous experience, preference and goals for therapy. We used a number of assessments and information gathering techniques to help guide this decision-making process.

1. The therapist will need to consider what the aims are for using the tech as different technologies enable different features. For example, if the PWA wants to read mostly novels, a Fire Tablet is likely to be the best choice because it is more book orientated. If they want to read news articles, using Claro on the iPad or PC is more suitable.
2. Previous experience with technology is something worth considering. While we have found that PWA can still learn to use technology if they are completely new to computers or iPads, it is worth investigating. ‘Technology’ can refer to anything including using a microwave, or a TV remote control. We found it was unlikely that a participant did not use any form of technology. Historical use is important also, e.g. if someone used a typewriter, they may get on better with a laptop rather than a tablet. In our project, we trained the PWA to use the technology independently. However, for those that lived with others or had support workers, we found that it was still useful to ask how familiar they were with technology to judge the level of home support in instances of technological difficulties.

3. In our experience, it is essential to consider a complete profile of an individual’s physical, cognitive and communication needs when deciding on which platform and tech to use. For example, hemiplegia or visual neglect can impact on ability to operate a mouse or touch screen. All the assessments we used contributed to creating this profile, and we used the Dynamic Assessment of Computer Learning (DACL; Caute et al., in preparation) to evaluate use of technology and ability to learn.

As a guide to the two different technologies we used, we have included an aphasia friendly resource for the clinician and PWA in the appendix. A comparison of the features of ClaroRead and the Fire Tablet is provided here related to the strengths, needs and practical issues a PWA may have:

- **ClaroRead and Fire Tablet** would both be suitable for people whose auditory comprehension is markedly better than their reading comprehension.
- **ClaroRead** is suitable for people who benefit from changing the colour of text and background (e.g. reading with red text on a yellow background). On the **Fire Tablet**, you can change background but not text colour.
- **ClaroRead** requires users to operate a computer or iPad.
- **Fire Tablet** is suitable for those who want to primarily want to read books.
- **ClaroRead** is suitable for those who want to read content on the internet.
- **Fire Tablet** may be more suitable for those familiar with online shopping. You need an Amazon account and we have found some people are hesitant about this.

For example, consider these for Mindeep who is 40 and has aphasia.

<table>
<thead>
<tr>
<th>Mindeep is a mum to two young children, who worked as an engineer before her stroke. She lives with her partner, who is a stay-at-home dad. She worked with computers a lot in her work, and owns a number of devices. In her DACL, it appeared Mindeep was not able to perform some of the basic tasks on her first trial, however was able to complete the tasks on iPad and PC without prompts on the 2nd trial. She took longer on the PC as she was using her non-dominant hand to control the mouse.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mindeep has lost a lot of use of her right arm due to a severe hemiplegia, and has employed a personal assistant to help her with day to day tasks. She initially showed cognitive difficulties but has recovered these to a large extent. Mindeep has some outstanding attentional difficulties according to her CLQT. She demonstrates a typical Broca’s type aphasia with intact comprehension. She shows a moderate reading impairment mostly affecting paragraph level reading. She used to have a very</td>
</tr>
</tbody>
</table>
Mindeep has clear goals for therapy, and some indication what level of intervention she would need. The decision now is which device would be best to help Mindeep meet her goals.

It may be useful when considering technology options to use the following framework (exemplified below with Mindeep) to evaluate what would be the optimal choice.

**Goals for therapy:** Mindeep read lots of novels before her stroke, and also clearly has a demanding job that may rely on reading on a computer.

----Novels are best targeted on a Fire Tablet, whereas reading computer content suits Claro Software. Depending on what Mindeep might like to focus on in her goals, either technology could be selected.

**Technology experience:** It seems Mindeep is very savvy with technology and, being in the generation where digital technology encompasses activities of daily life and work, it is likely Mindeep is familiar with how iPads, Fire Tablets and PCs work.

---- Mindeep might have a personal preference, though her physical difficulties may be more important in guiding her choice.

**Ability to learn:** We see Mindeep may have difficulties recollecting skills on how to use technology though she shows good capacity to learn either equally well.

----Since her ability on these is equal, it might be best to judge by the other parameters and her preference for what technology might be more suitable.
4. How to introduce the technology to a client

Depending on pre-stroke experience, some clients may be sceptical about how therapy using technology could be beneficial or applicable to their situation.

Through the course of the project we found that the best way to introduce technology was by demonstrating it physically. Talking about it is just too abstract and the client needs to be able to visualise the process of using the technology in order to see the possible therapeutic benefits it may have for them. Repetition is also key.

An example framework of how to introduce reading technology to a client might be:

**Reading Therapy**

1. Goal setting

We split goals into three areas:

- Participation goals – e.g. to have regular conversations about a book they’re reading.
- Technology goals – e.g. to independently use Claro to read a web article of choice.
- Communication goals – e.g. to increase speed of reading for pleasure.

We found that it was useful to discuss pre and post stroke reading habits when identifying goals for reading. We used a reading interview and Talking Mats resource to aid goal setting. Ideas about how to set the different kinds of goals are described.
**Setting participation goals:**

It may feel strange talking about participation in relation to reading. Largely we looked at this in terms of reading confidence and emotions, and how much the PWA may bring reading into their social activities, e.g. having a conversation about an article in the news, starting a book club, talking about a recent novel etc. We used informal discussions and the Reading Confidence and Emotions Questionnaire to find out this information. This gathers information on how they feel about reading, and their confidence in comprehending, remembering and holding conversations about what they have read.

Consider this in the following example:

> In Julia’s RCEQ she reports that before her stroke she was highly confident about talking about what she had read, and discussing new books was a large part of the conversation at her weekly lunch club. She reported often feeling frustrated when she couldn’t read things, and did not feel confident in understanding what she had read.

**A goal could therefore be for Julia to build her confidence in talking about what she has read.**

The SLT’s role could be to support Julia in her reading skills using the technology, and also to introduce comprehension and recall skills for what she has read. The SLT could also desensitise Julia to having conversations about what she had read by integrating this into the therapy. This may involve giving comprehension quizzes and setting tasks for Julia to verbally summarise what she has read.

---

**Setting technology goals:**

Technology goals can be set based on the technical skill of the PWA before therapy. In our project, we used the Dynamic Assessment of Computer Learning to gauge their ability to learn new skills on technology and discussed their pre-stroke use of technology. Informal demonstrations and discussions about the technologies were other useful ways to aid decision making for setting technology goals. With the client, it’s important to determine which technology features are most useful, rather than teaching the full range. Consider this in the following example:

> Derek is familiar with a number of different technologies, and has a smartphone which he uses to read texts, make phone calls and look at BBC Sport. He has an android tablet but is not confident in using it, commenting that it’s mostly used by his young grandson. On Derek’s DACL we see that he had difficulty learning on the PC, but was able to complete the iPad task on the 3rd attempt with minimal prompting.

**A goal could therefore be for Derek to be able paste a sports article into Claro on the iPad independently.**

The SLT’s role could be to teach Derek the process of opening Claro and a sports website, using total communication strategies to demonstrate which buttons to press, step-by-step instructions and visual aids. The SLT may gradually withdraw the facilitators to enhance Derek’s independence.

---

**Setting Communication Goals:**
Importantly in our project we did not include any impairment-based communication goals or therapy. Communication goals were based around developing the PWA’s access to reading content. In our project we used the GORT, RCBA and CAT as tools to gather information on the PWA’s current ability to engage with written material. This could be used as the basis of a discussion around potential goals. Consider this in the following example:

In the CAT and RCBA we learn that Siminah has good single word reading, and performs moderately well at sentence level. The GORT reveals that she takes a long time to read longer texts and this can cause fatigue. Following this, she then struggles to answer comprehension questions & cannot recall elements of a story. Siminah used to enjoy reading the articles in Hello! Magazine but finds this too difficult following her stroke.

A goal could therefore be for Siminah to use ClaroRead to read-aloud online ‘Hello!’ articles, in an appropriate time and with good understanding.

The SLT’s role could be to help Siminah find articles of interest online and practice using text to speech via Claro to read these. The SLT may introduce the different rates and types of text to speech with Siminah to find what might be most suitable to help Siminah’s understanding and enjoyment of the text. In sessions, the SLT could set Siminah challenges to read certain articles within set times, and ask for a summary.

2. Therapy programme and activities

Therapy aimed to use assistive technology features as compensatory strategies, to support PWA to read at a higher level. Therapy was functional, using materials and scenarios relevant to that person.

We provided a 6-week, 12 session block of therapy, immediately preceded by two technology set-up training sessions. The therapy focus tended to change across the block, although a typical therapy session would include activities based on the three goal areas of technology, participation and communication. We have described some brief therapy ideas in the goal setting examples above. Here we describe the structure of the therapy block, with some further suggestions for therapy activities.

Technology Set-up Training and Sessions 1-3: Setting up the technology, support for learning basic skills and setting broad goals (e.g. what do they want to be able to do at the end of this block?). Trialling different features of technology to see how much these help them (e.g. do they benefit from having lines spaced further apart?). What is their capacity for learning to use the technology independently and how much support will they need (e.g. can they practice at home using the visual guides? Are they motivated to do so?). Goals might need to be negotiated and modified during the early sessions.

Activities: setting up Amazon account if necessary, practical work for technology tuition (assess the best way they learn these skills- some like to watch & listen, others need to be ‘hands on’), introducing the aphasia friendly guides, lots of demonstrations of basic features. Some may need
basic technology training (e.g. turning on a device, using a touch screen) so always ensure you pitch activities at appropriate level and pace.

Sessions 4-9: The main intervention period, which focused on specific activities to achieve their goals, with ongoing technology support (i.e. continually extending skills if appropriate). This will vary depending on their goals, but should now have an understanding of how the different features can support PWA to meet their goals.

Activities: Introduce the key technology features to achieve the set goal (e.g. how to turn on and off text to speech or how to change the size of text), review and introduce other functions if necessary, make reading a main focus of therapy sessions – listening and reviewing texts or giving book reviews, revising goals if they are too challenging/easy.

Sessions 10-12: Largely facilitating the PWA to maintain new skills after their therapy ends. This may be across all goal areas, e.g. how will they purchase new books on the Fire Tablet (technology goal), do they have the skills, knowledge and confidence to regularly hold conversations about the news (participation goal), and have they used text-to-speech to read news articles? (Communication goal).

Activities: Ensuring the client can support themselves using relevant sections of the manual, handover sessions with partner/support worker, encouraging independence, broadening out into maintenance activities such as linking with the local library to access free e-book downloads.

3. Adapting reading strategies in assistive technology

There are many strategies that SLTs use to make reading more accessible for PWA. This therapy was based on learning to use a piece of technology and exploring the support offered by its assistive features. In the table below, we outline some of these reading strategies and how can be incorporated into your session activities using technology.

<table>
<thead>
<tr>
<th>Reading therapy strategies typically used in ‘paper’ reading work by SLT</th>
<th>Translation of functional reading strategies to using features of technology for the same purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large and Clear writing</td>
<td>Change the text font, size, and line spacing.</td>
</tr>
<tr>
<td>Non-distracting background</td>
<td>Adjust screen to ‘text only’. Use of ‘reading view’ from webpages to simplify the layout.</td>
</tr>
<tr>
<td>Reading aloud</td>
<td>Text-to-speech</td>
</tr>
<tr>
<td>Interim summaries/reviews</td>
<td>X-ray on Fire Tablet Notes made on Fire Tablet Writing on Claro</td>
</tr>
<tr>
<td>Use of images</td>
<td>Use Google images/links on articles. Integrating the technologies with other apps.</td>
</tr>
<tr>
<td>Finding definitions in dictionary</td>
<td>Automatic dictionary ‘look up’ features, e.g. Word Wise (Fire 7).</td>
</tr>
</tbody>
</table>
Appendix 2: Reading Interview Questions

(1) Think back to before your stroke. How did reading figure in:

- your work
- at home
- your social activities?

(2) Could you think back to yesterday and the activities you did that involved reading in some way, for example words or sentences or signs? Was yesterday typical?

(3) Are there activities that you no longer do because they involve reading, and which you miss doing?

(4) Are there new activities you choose to do because they don’t involve reading?

(5) Have there been improvements since the stroke in your reading?

(6) What can you read? What can’t you read? (Discussion using Talking Mats format- see Appendix 2)

(7) What makes reading harder? (E.g. background noise, distractions, small print, long texts, problems with vision)

(8) What helps you read? (E.g. reading when most alert, large font, using ruler to follow a line, read and listen)

(9) What would you like to improve on?
Appendix 3: Example of resources for reading interview used in goal setting discussion with Talking Mats format

Question:

What can/can’t you read?

(Green= ok, Yellow= quite difficult, Red= very difficult)
Level 2: Reading a book

Opening a Book

Tap Books in menu

Tap on library to see your books

Or go to store to buy a book
Changing layout of text:

Tap “Aa”

- Make text bigger or smaller
- Change font
- Change colours
- Change margins
- Change line spacing
How to Copy and Paste

Press to **choose** an article you want to read

To **copy** an article:

**Press and hold** the first word of the article.

**Let go** when the circle appears.
Then **drag the red lines** to **highlight** the words you want to copy

Press **copy**
## Appendix 5: Details of participants’ technology use, reading material and strategies

<table>
<thead>
<tr>
<th>Participant</th>
<th>CAT screening score</th>
<th>Tech used</th>
<th>Features used</th>
<th>Reading material</th>
<th>Reading strategies</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>144</td>
<td>ClaroRead on laptop</td>
<td>Text-to-speech: slow speed Following highlighted text Claro Dictionary</td>
<td>BBC News website Buddhism articles and website Articles from psychology magazine Emails</td>
<td>Listening to each sentence, pausing, then reading aloud Highlighting key words in each paragraph Identifying words to look up in dictionary Blocking text above and below line Writing notes to aid memory Identifying main ideas and writing a summary</td>
</tr>
<tr>
<td>2</td>
<td>106</td>
<td>Fire 7 tablet</td>
<td>Text-to-speech Reading View on webpages Audiobooks (Immersion reading was not yet available) Wikipedia Dictionary</td>
<td>BBC News website Short stories by Maeve Binchy (Chancery Lane) and Jeffrey Archer (Cat O’nine Tails) Novels, e.g. Pompeii by Robert Harris (audiobook and Kindle edition) Biography of Churchill</td>
<td>Listening and reading text twice, paying attention to sections missed or not understood Highlighting key words/words not understood Looking up difficult words in Wikipedia or dictionary</td>
</tr>
<tr>
<td>3</td>
<td>158</td>
<td>Fire 7 tablet</td>
<td>Text-to-speech- slow speed Reading View for webpages</td>
<td>Short novel- The Thief by Ruth Rendell (QuickRead) BBC News website</td>
<td>Listen to short sections using text-to-speech and then read them Write down key points at end of each section Re-read notes to aid comprehension and memory Retell and summarise key points</td>
</tr>
<tr>
<td>4</td>
<td>Missing data</td>
<td>Fire 7 tablet</td>
<td>Formatting- large font, wide lines</td>
<td>BBC News app</td>
<td>Re-reading passages/ chapters x3 Answering comprehension questions</td>
</tr>
<tr>
<td>5</td>
<td>48</td>
<td>ClaroSpeak app for iPad</td>
<td>Text-to-speech- slow speed Formatting: large font, wide lines Wikipedia Dictionary App</td>
<td>Emails BBC News app Sky News app Recipes</td>
<td>Using text-to-speech for difficult words Copy and paste difficult words into dictionary and listen to definition Summarising by selecting and writing down five key words for each article Watch news video clip before reading article</td>
</tr>
<tr>
<td>6</td>
<td>153</td>
<td>Fire 7 tablet</td>
<td>Formatting: large font Text-to-speech Dictionary Note feature X-ray feature</td>
<td>Books about black history, e.g. Bob Marley, The Untold Story by Chris Salewitz, Malcolm X and Martin Luther King: A Very Brief History by Mark Black BBC News app</td>
<td>Summarising key points using WH template Note taking Use X-ray feature to aid comprehension</td>
</tr>
<tr>
<td>7</td>
<td>118</td>
<td>ClaroRead on laptop</td>
<td>Formatting: large font Increased character and line spacing (1 click) Highlighting word by word Text-to-speech: slow speed-5/11 Pause after each paragraph</td>
<td>Daily Mirror/Sunday Mirror TV Times 19 short stories from “Short-Story.Me” and “East of the Web” websites, e.g.: The Tell Tale Heart by Edgar Allen Poe Short novel: Blackout by Emily Barr (Quick Read)</td>
<td>Copying and pasting from webpage into Word document Read and listen, following highlighting Re-reading text</td>
</tr>
<tr>
<td>8</td>
<td>159</td>
<td>Fire 7 tablet</td>
<td>Formatting: large font Text-to-speech- slow speed Immersion reading</td>
<td>QuickRead: Two Pints by Roddy Doyle</td>
<td>Writing notes Highlighting key words/passages</td>
</tr>
<tr>
<td>9</td>
<td>145</td>
<td>Fire 7 tablet</td>
<td>Text-to-speech- slow speed-70% Formatting: large font (16) Voice Aloud Reader for webpages</td>
<td>BBC News app Daily Mail App 3 novels (thrillers), e.g.: Once Gone by Blake Pierce Dangerous Lady by Martina Cole</td>
<td>Highlighting key points Reviewing what has been read</td>
</tr>
<tr>
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<td>---------------</td>
<td>-------------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>10</td>
<td>126</td>
<td>Fire 7 tablet</td>
<td>Text-to-speech: slow speed-70% Formatting: large font Black font and green background Immersion reading (audiobook) VoiceAloud app for webpages X-Ray feature</td>
<td>Novels, e.g. Amy’s Diary by Maureen Lee So Much For That by Lionel Shriver BBC Website Good Housekeeping</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>74</td>
<td>ClaroSpeak on iPad</td>
<td>Text-to-speech- slow speed (90 words/min), following highlighting Formatting: large text</td>
<td>BBC News Radio Times Emails</td>
<td>Copy and pasting key words Adding topics to BBC News App</td>
</tr>
</tbody>
</table>
| 12 | 167 | Fire 7 tablet | Formatting: maximum font size Wide lines and narrow margins Bookmarks Electronic notes Wordwise dictionary | Short novel- Welcome Home by Piers Platt (QuickRead) | Reading aloud to aid comprehension Identifying similes and metaphors Making notes about:  
  - Words/ phrases not understood  
  - Summarising plot developments  
  - Characters and setting |
| 13 | 180 | Fire 7 tablet | Formatting: large font
Text-to-speech - normal speed
Bookmarks
Using scroll at the bottom of the screen to quickly navigate to different sections of the book
Using side menu to navigate book | Poems from Travelling Light by Vickie Johnstone
Short stories: Man from the South, The Landlady, Pig, Lamb to Slaughter by Roald Dahl
Children’s books, e.g. Percy Jackson by Rick Riordan, Football Boy Wonder by Martin Smith
Decanter magazine | Weekly planner for reading
Bookmarking important/interesting pages to support memory
Writing notes
Pausing to allow more processing time
Searching for new books using Amazon store’s “suggested books” feature
Using text-to-speech to share stories with sons |
| 14 | 120 | Fire 7 tablet | Formatting: wides lines and normal margins
Text to speech – normal speed | 11 short stories, e.g. by Jaq Hazell
4 short novels, e.g.: Hello Mum by Bernadine Evaristo (Quick Read)
1 full length novel: A Knock at the Door by Eva Hanagan | Highlight words not understood
Highlight sections for discussion |
| 15 | 159 | ClaroSpeak app for iPad | Formatting: large text, wide lines
Text-to-speech Wikipedia | Occupation Circumnavigator: Sailing Around the World by Lars Hassler
Information leaflets/ newsletters | Highlighting text
Chunking of text
Writing notes
Looking up words in Wikipedia |
| 16 | 127 | ClaroSpeak app for iPad | Formatting: large font (20)
Double-spaced lines
Wide margins
Text-to-speech: Pause after paragraph | Opinion articles on Guardian App
Wikipedia Entry on John Le Carre Novel: Kim by Rudyard Kipling | Highlighting single word, then looking and listening using text-to-speech, listening again
Verbally repeating
Practising sight reading challenging words
SLT highlighting the end of words to encourage attending to right visual field |
| 17 | 122 | Fire 7 tablet | Formatting: large font (10/12)
Wide lines
Black font, green background | BBC News app
CBBC History website | Play, pause after paragraph, go back and listen again |
<table>
<thead>
<tr>
<th>Day</th>
<th>Number</th>
<th>Device</th>
<th>Formatting</th>
<th>Text-to-speech</th>
<th>Split long sentences</th>
<th>Highlighting key words</th>
<th>Repetition</th>
<th>Notes to remember characters</th>
</tr>
</thead>
<tbody>
<tr>
<td>18</td>
<td>113</td>
<td>ClaroRead on laptop</td>
<td>Large font (16)</td>
<td>Slow speed-85%</td>
<td>4-5 times</td>
<td>Key word identification</td>
<td>Write down key words</td>
<td></td>
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<tr>
<td>19</td>
<td>111</td>
<td>Fire 7 tablet</td>
<td>Large font (10/12)</td>
<td>Slow speed-70%</td>
<td>2 parts</td>
<td>Writing down key words</td>
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<td></td>
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<tr>
<td>20</td>
<td>111</td>
<td>ClaroRead on laptop</td>
<td>Large font (12)</td>
<td>Slow speed-45%</td>
<td>2 parts</td>
<td>Writing down key words</td>
<td></td>
<td></td>
</tr>
<tr>
<td>21</td>
<td>177</td>
<td>ClaroSpeak app for iPad</td>
<td>Text-to-speech</td>
<td>Slow speed-75%</td>
<td>2 parts</td>
<td>Notes to remember characters</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Treatment Fidelity Checklist

<table>
<thead>
<tr>
<th>Therapy component</th>
<th>Present to an appropriate extent</th>
<th>Present to some degree but could have benefitted from more</th>
<th>Absent</th>
<th>Not applicable</th>
</tr>
</thead>
</table>

**Activity checklist:** (At least one of the following activities occurs)
- Accessing and reading digital text
- Reading paper based text
- Review &/or practice of reading technology
- Discussion of reading activities

**Facilitation strategies checklist:**
- Therapist involves participants in collaborative reviewing of goals/progress
- Therapist facilitates identification of reading problems, if any, and supports/facilitates solving them, where necessary
- Therapist uses appropriate tools to scaffold and support the session, where necessary, e.g. visuals, writing, repetition
- Therapist ensures that the content of the session is accessible (i.e. of interest and at an appropriate level, whether it be technology use or reading comprehension)
- Therapist shows that they are promoting participant’s independent skills e.g. Can you show me how you would do x?
- Therapist does not deviate from the core themes/aims of the session for more than approximately 15 per cent of the session overall

** Therapist general skills:**
- Therapist communicates respect to participants in a non-patronising and sensitive manner
- Therapist gives **differential** feedback