

Predictors of Well-being and Productivity among Software Professionals during the COVID-19 Pandemic – A Longitudinal Study

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Abstract The COVID-19 pandemic has forced governments worldwide to impose movement restrictions on their citizens. Although critical to reducing the virus' reproduction rate, these restrictions come with far-reaching social and economic consequences. In this paper, we investigate the impact of these restrictions on an individual level among software engineers who were working from home. Although software professionals are accustomed to working with digital tools, but not all of them remotely, in their day-to-day work, the abrupt and enforced work-from-home context has resulted in an unprecedented scenario for the software engineering community. In a two-wave longitudinal study ($N = 192$), we covered over 50 psychological, social, situational, and physiological factors that have previously been associated with well-being or productivity. Examples include anxiety, distractions, coping strategies, psychological and physical needs, office set-up, stress, and work motivation. This design allowed us to identify the variables that explained unique variance in well-being and productivity. Results include (1) the quality of social contacts predicted positively, and stress predicted an individual's well-being negatively when controlling for other variables consistently across both waves; (2) boredom and distractions predicted productivity negatively; (3) productivity was less

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strongly associated with all predictor variables at time two compared to time one, suggesting that software engineers adapted to the lockdown situation over time; and (4) longitudinal analyses did not provide evidence that any predictor variable causal explained variance in well-being and productivity. Overall, we conclude that working from home was *per se* not a significant challenge for software engineers. Finally, our study can assess the effectiveness of current work-from-home and general well-being and productivity support guidelines and provides tailored insights for software professionals.

Keywords Pandemic · COVID-19 · Productivity · Well-being · Longitudinal Study · Remote Work

1 Introduction

The mobility restrictions imposed on billions of people during the COVID-19 pandemic in the first half of 2020 successfully decreased the reproduction rate of the virus [111,140]. However, quarantine and isolation also come with tremendous costs on people’s well-being [15] and productivity [87].

While prior research [15] identified numerous factors either positively or negatively associated with people’s well-being during disastrous events, most of this research was cross-sectional and included a limited set of predictors. Further, whether productivity is affected by disastrous events and, if so, why precisely, has not yet been investigated in a peer-reviewed article to the best of our knowledge. This is especially relevant since many companies, including tech companies, have instructed their employees to work from home [40] at an unprecedented scope. Thus, it is unclear whether previous research on remote work [39] still holds during a global pandemic while schools are closed, and professionals often have to work in non-work dedicated areas of their homes. It is particularly interesting to study the effect of quarantine on software engineers as they are often already experienced in working remotely, which might help mitigate the adverse effects of the lockdown on their well-being and productivity. Therefore, there is a compelling need for longitudinal applied research that draws on theories and findings from various scientific fields to identify variables that uniquely predict the well-being and productivity of software professionals during the first 2020 quarantine, for both the current and potential future lockdowns.

In the present research, we build on the literature discussed above to identify predictors of well-being and productivity. Additionally, we also include variables that were identified as relevant by other lines of research. Furthermore, we chose a different setting, sampling strategy, and research design than most of the prior literature. This is important for several reasons.

First, many previous studies included only one or a few variables, thus masking whether other variables primarily drive the identified effects. For example, while boredom is negatively associated with well-being [42], it might be that this effect is mainly driven by loneliness, as lonely people report higher levels of boredom [42] — or vice versa. Only by including a range

of relevant variables it is possible to identify the primary variables, which can subsequently be used to write or update guidelines to maintain one's well-being and productivity while working from home. Second, this approach simultaneously allows us to test whether models developed in an organizational context such as the two-factor theory [62] can also predict people's well-being in general and whether variables that were associated with well-being for people being quarantined also explain productivity. Third, while previous research on the (psychological) impact of being quarantined [15] is relevant, it is unclear whether this research is generalizable and applicable to the COVID-19 pandemic. In contrast to previous pandemics, during which only some people were quarantined or isolated, the COVID-19 pandemic strongly impacted billions globally. For example, previous research found that quarantined people were stigmatized, shunned, and rejected [83]; this is unlikely to repeat as the majority of people are now quarantined. Fourth, research suggests [69] that pandemics become increasingly likely due to a range of factors (*e.g.*, climate change, human population growth) which make it more probable that pathogens such as viruses are transmitted to humans. This implies that it would be beneficial to prepare ourselves for future pandemics that involve lockdowns. Fifth, the trend to remote work has been accelerated through the COVID-19 pandemic [97], which makes it timely to investigate which factors predict well-being and productivity while working from home. The possibility to study this under extreme conditions (*i.e.*, during quarantine) is especially interesting as it allows us to include more potential stressors and distractors of productivity. This is critical. As outlined above, previous research on the advantages and challenges of remote work can presumably not be generalized to the population because mainly people from certain professions and specific living and working conditions might have chosen to work remotely. Sixth and finally, a longitudinal design allowed us to test for causal inferences. Specifically, in wave 1, we identified variables that explain unique variance in well-being and productivity, which we measured again in waves 2. This is important because it is possible that, for example, the amount of physical activity predicts well-being or that well-being predicts physical activity. Additionally, we are able to test whether well-being predicts productivity or vice versa — previous research found that they are interrelated [80,21].

The software engineering community has never before faced such a wide-scale lockdown and quarantine scenario during the global spread of the COVID-19 virus. As a result, we can not build on pre-existing literature to provide tailored recommendations for software professionals. Accordingly, in the present research, we integrate theories from the organizational [62] and psychological [95,117] literature, as well as findings from research on remote work [81,2,13] and recommendations by health [100,31] and work [27] authorities targeted at the general population, from where we derived our independent variables (or predictors). This longitudinal investigation provides the following contributions:

- First, by including a range of variables relevant to well-being and productivity, we are able to identify those variables that are uniquely associated

with these two dependent variables for software professionals and thus help improve guidelines and tailor recommendations.

- Second, a longitudinal design allows us to explore which variables predict (rather than are predicted by) well-being and productivity of software professionals.
- Third, due to the current mobility restrictions imposed on billions of people we provided a unique study to understand the effects of working remotely on people’s well-being and productivity.

Our results are relevant to the software community because the number of knowledge workers who are at least partly working remotely is increasing [49], yet the impact of working remotely on people’s health and productivity is not well understood yet [92]. So far, we have only evidence regarding to the working activity distribution of developers working from home during the lockdown, compared to a typical office day, which seems to be the same [114]. We focus on well-being and productivity as dependent variables because both are crucial for our way of living. According to the Universal Declaration of Human Rights, well-being is a fundamental human right, and productivity allows us to maintain a certain standard of living and affect our overall well-being. For this reason, we investigated which are the most relevant factors associated with our two dependent variables. To do so, we started with those factors suggested by the literature (*e.g.*, boredom, anxiety, routines) and validated those associations through multiple statistical analyses [115]. Thus, our research question is:

Research Question: *What are the relevant predictors of well-being and productivity for software engineers working remotely during a pandemic?*

In the remainder of this paper, we describe the related work about well-being in quarantine and productivity in remote work in Section 2, followed by a discussion about the research design of this longitudinal study in Section 3. The analysis is described in Section 4, and results are discussed in Section 5. Implications and recommendations for software engineers, companies, and any remote-work interested parties is then outlined in Section 6. Finally, we conclude this paper by outlining future research directions in Section 7.

2 Related Work

2.1 Well-Being in Quarantine

To slow down the spread of pandemics, it is often necessary to quarantine a large number of people [111,140] and enforce social distancing to limit the spread of the infection [3]. This typically implies that only people working in essential professions such as healthcare, police, pharmacies, or food chains, such as supermarkets, are allowed to leave their homes for work. If possible, people are asked to work remotely from home. However, such measures are perceived as drastic and can have severe consequences on people’s well-being [15,90].

Previous research has found that being quarantined can lead to anger, depression, emotional exhaustion, fear of infecting others or getting infected, insomnia, irritability, loneliness, low mood, post-traumatic stress disorders, and stress [124, 60, 83, 93, 110, 5]. The fear of getting infected and infecting others, in turn, can become a substantial psychological burden [74, 108]. Also, a lack of necessary supplies such as food or water [137] and insufficient information from public health authorities adds on to increased stress levels [18]. The severity of the psychological symptoms correlated positively with the duration of being quarantined and symptoms can still appear years after quarantine has ended [15]. This makes it essential to understand what differentiates those whose mental health is more negatively affected by being quarantined from those who are less strongly affected. However, a recent review found that no demographic variable was conclusive in predicting whether someone would develop psychological issues while being quarantined [15]. Moreover, prior studies investigating such predictors focused solely on demographic factors (*e.g.*, age or number of children [60, 127]). This suggests that additional research is needed to identify psychological and demographic predictors of well-being. For example, prior research suggested that a lack of autonomy, which is an innate psychological need [117], negatively affects people's well-being and motivation [19], yet evidence to support this claim in the context of a quarantine is missing.

To ease the intense pressure on people while being quarantined or in isolation, research and guidelines from health authorities provide a range of solutions on how an individual's well-being can be improved. Some of these factors lie outside of the control for individuals, such as the duration of the quarantine, or the information provided by public authorities [15]. In this study, we therefore focus on those factors that are within the control of individuals. However, investigating such factors independently might make little sense since they are interlinked. For example, studying the relations between anxiety and stress with well-being in isolation is less informative, as both anxiety and stress are negatively associated with well-being [33, 123]. However, knowing which of the two has a more substantial impact on people's well-being above and beyond the other is crucial, as it allows *inter alia* policymakers, employers, and mental health support organizations to provide more targeted information, create programs that are aimed to reduce people's anxiety or stress levels, and improve people's well-being, since anxiety and stress are conceptually independent constructs. For example, stress has usually a more specific cause, is temporary, and easier to treat (*e.g.*, by working less). In contrast, anxiety is more unspecific, longer-lasting, and can require professional attention [68]. Thus, it is essential to study these variables together rather than separately.

2.2 Productivity in Remote Work

The containment measures not only come at a cost for people's well-being but they also negatively impact their productivity. For example, the International

Monetary Fund (IMF) estimated in October 2020 that the World GDP would drop by 4.4% as a result of the containment measures taken to reduce the spread of COVID-19 – with countries particularly hit by the virus, such as Italy, would experience a drop of over 10% [65]. This expected drop in GDP would be significantly larger if many people were unable to work remotely from home. However, previous research on the impact of quarantine typically focused on people’s mental and physiological health, thus providing little evidence on the effect on productivity of those who are still working. Luckily, the literature on remote work, also known as telework, allows us to get a broad understanding of the factors that improve and hinder people’s productivity during quarantine.

The number of people working remotely has been growing in most countries already before the COVID-19 pandemic [103,49]. Of those working remotely, 57% do so for all of their working time. The vast majority of remote workers, 97% would recommend others to do the same [17], suggesting that the advantages of remote work outweigh the disadvantages. The majority of people who work remotely do so from the location of their home [17].

Working remotely has been associated with a better work-life balance, increased creativity, positive affect, higher productivity, reduced stress, and fewer carbon emissions because remote workers commute less [103,17,2,13,130,7,25]. However, working remotely also comes with its challenges. For example, challenges faced by remote workers include collaboration and communication (named by 20% of 3,500 surveyed remote workers), loneliness (20%), not being able to unplug after work (18%), distractions at home (12%), and staying motivated (7%) [17]. While these findings are informative, it is unclear whether they can be generalized. For instance, if mainly those with a long commute or those who feel comfortable working from home might prefer to work remotely, it would not be possible to generalize to the general working population.

A pandemic such as the one caused by COVID-19 in 2020 forces many people to work remotely from home. Being in a frameless and previously unknown work situation without preparation intensifies common difficulties in remote work. Adapting to the new environment itself and dealing with additional challenges adds on to the difficulties already previously identified and experienced by remote workers, and could intensify an individual’s stress and anxiety and negatively affect their working ability. The advantages of remote work might, therefore, be reduced or even be reversed. Substantial research is needed to understand further what enables people to work effectively from home while being quarantined [78]. The current situation shows how important research in this field is already. Forecasts indicate that remote work will grow on an even larger scale than it did over the past years [103,49], therefore research results on predictors of productivity while working remotely will increase in importance. Some guidelines have been developed to improve people’s productivity, such as the guidelines proposed by the Chartered Institute of Personnel and Development, an association of human resource management experts [27]. Examples include designating a specific work area, wearing working clothes, asking for support when needed, and taking breaks. However, while

potentially intuitive, empirical support for those particular recommendations is still missing.

Adding to the complexity, the measurement of productivity, especially in software engineering, is a debated issue, with some authors suggesting not to consider it at all [76]. Nevertheless, individual developer’s productivity has a long investigation tradition [118]. Prior work on developer productivity primarily focused on developing software tools to improve professionals’ productivity [71] or identifying the most relevant predictors, such as task-specific measurements and years of experience [37]. Similarly, understanding relevant skillsets of developers that are relevant for productivity has also been a typical line of research [85]. Eventually, as La Toza et al. pointed out, measuring productivity in software engineering is not just about using tools; instead, it is about how they are used and what is measured [82].

3 Research Design

There are dozens of definitions and operationalizations of well-being [86]. In the present research, we adopt a common broad and global definition of subjective well-being, following Diener [36] who defined well-being as “the fact that the person subjectively believes his or her life is desirable, pleasant, and good” (p. 1). In other words, well-being can be understood as whether a person is overall satisfied with their lives and believes the conditions of their lives are excellent [35]. Psychological variables such as anxiety, loneliness, or stress can be understood as parts of general well-being or as determinants thereof [73]. We consider those variables as determinants and assess the degree with which variables play a role in software engineers’ overall well-being.

The variables we plan to measure in the present two-wave longitudinal study are displayed in Figure 1. To facilitate its interpretation, we categorized the variables into four broad sets of predictors, partly overlapping. To summarize, while the initial selection of predictors is theory-driven, based on previous research, or recent guidelines, the selection of predictors included in the second wave is data-driven. In other words, we used a two-step approach to select our variables: First, the initial selection of 51 predictors as based on existing theory, which we then reduced based on how strongly they are associated with well-being and productivity for an initial multiple regression analysis and the subsequent longitudinal analysis. This approach helped us to focus on the most relevant predictors while keeping their amount manageable.

During the COVID-19 pandemic, many governments and organizations have called for volunteers to support self-isolation (see, for example, [101, 28]). While also relevant to the community at large, research suggests that acts of kindness positively affect people’s well-being [16]. Additionally, volunteering has the benefit of leaving one’s home for a legitimate reason and reducing cabin fever. We, therefore, decided to include volunteering as a potential predictor for well-being.

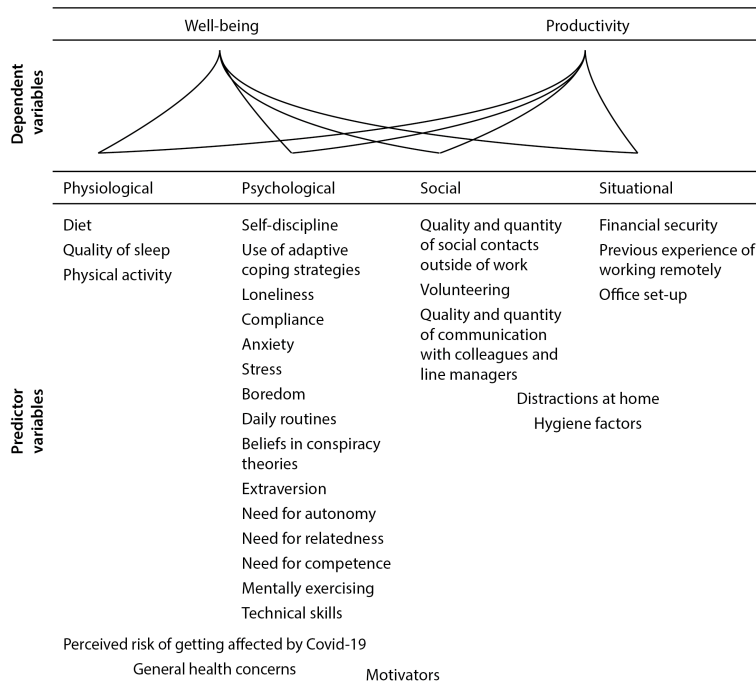


Fig. 1 Overview of the independent and dependent variables

Coping strategies such as making plans or reappraising the situation are, in general, effective for one’s well-being [134,24]. For example, altruistic acceptance — accepting restrictions because it is serving a greater good — while being quarantined was negatively associated with depression rates three years later [88]. Conversely, believing that the quarantine measures are redundant because COVID-19 is nothing but ordinary flu or was intentionally released by the Chinese government (*i.e.*, beliefs in conspiracy theories) will likely lead to dissatisfaction because of greater feelings of non-autonomy. Indeed, beliefs in conspiracy theories are associated with lower well-being [47].

We further propose that three needs are relevant to people’s well-being and productivity [117]. Specifically, we propose that the need for autonomy and competence are deprived of many people who are quarantined, which negatively affects well-being and motivation [19]. Further, we propose that the need for competence was deprived, mainly for the people who cannot maintain their productivity-level. This might especially be the case for those living with their families. In contrast, the need for relatedness might be over satisfied for those living with their family.

Another important factor associated with one’s well-being is the quality of one’s social relationships [12]. As people have fewer opportunities to engage with others they know less well, such as colleagues in the office or their sports

teammates, the quality of existing relationships becomes more important, as having more good friends facilitates social interactions either in person (*e.g.*, with their partner in the same household) or online (*e.g.*, video chats with friends).

Moreover, we expect that extraversion is linked to well-being and productivity. For example, extraverted people prefer more sensory input than introverted people [89], which is why they might struggle more with being quarantined. Extraversion correlated negatively with support for social distancing measures [22], which is a proxy of stimulation (*e.g.*, being closer to other people, will more likely result in sensory stimulation). Finally, research on productivity predictors while working from home can be theoretically grounded in models of job satisfaction and productivity, such as Herzberg’s two-factor theory [62]. This theory states that causes of job satisfaction can be clustered in motivators and hygiene factors. Motivators are intrinsic and include advancement, recognition, work itself, growth, and responsibilities. Hygiene factors are extrinsic and include the relationship with peers and supervisor, supervision, policy and administration, salary, working conditions, status, personal link, and job security. Both factors are positively associated with productivity [8]. As there are little differences between remote and on-site workers in terms of motivators and hygiene factors [55], the two-factor theory provides a good theoretical predictor of productivity of people working remotely.

3.1 Participants

Our two-wave study covers an extensive set of 51 predictors, as identified above. Based on the literature mentioned earlier, we expected the strength of the association between the predictors and the outcomes’ well-being and productivity to vary between medium to large. Therefore, we assumed for our power analysis a medium-to-large effect size of $f^2 = .20$ and a power of .80. Power analysis with G*Power 3.1.9.4 [43] revealed that we would need a sample size of 190 participants.

To collect our responses, we used Prolific,¹ a data collection platform, commonly used in Computer Science (see *e.g.*, [63]). We opted for this solution because of the high reliability, replicability, and data quality of dedicated platforms, especially as compared with *e.g.* mailing lists [106,104].

Specifically, the use of crowdsourcing platforms allows us to (i) avoid overloading members of mailing lists or groups on social media (*e.g.*, LinkedIn, Discord) with unsolicited participation requests; (ii) recruit participants of the target population (*e.g.*, only software engineers) using automatic screening option, or by running *ad hoc* screening studies; (iii) recruit only participants who are interested in the research; (iv) have a high degree of control with regards to data quality since participants can get reputed without paying them and lowering their acceptance rate, which will influence future recruitment; (v) compensate participants for their time so that they will take care of the

¹ www.prolific.co

responses due to a contractual obligation; and (vi) minimize self-selection bias, since potential candidates are randomly assigned to each study (if they meet the inclusion criteria), lowering the probability that opinionated individuals take part to the survey. In sum, it is a convenient, fair, and efficient way to recruit survey informants [11]. For these reasons, crowdsourcing platforms are commonly used in studies published in top-tier outlets [4, 79, 10].

To administer the surveys, we used Qualtrics² and shared it on the Prolific platform. In order to ensure data quality and consistency, and to account for potential dropout of participants between the two waves, we invited almost 500 participants who were identified as software engineers in a previous study [116] to participate in a screening study in April 2020. The 483 candidates already passed a multi-stage screening process, as described by Russo & Stol, to ensure the highest possible data quality through cluster sampling [6].

To run a coherent and reliable investigation, we only recruited software engineers who were living similar experiences both from a professional and personal perspective (i.e., working remotely during a lockdown). Thus, we performed a screening study completed by 305 software professionals who agreed to participate in a multi-wave study. From the 305 candidates, we excluded those living in countries with unclear, mixed policies or early reopening (e.g., Denmark, Germany, Sweden) and professionals working from home during the lockdown less than 20h a week (i.e., excluding unemployed, or developers which had to work in their offices). In both waves, all participants stated that they were working from home during the lockdown (a negative answer of one of these two conditions would have resulted in discarding the delivered responses from our data set).

As a result of this screening, in the first wave of data collection, which took place in the week of April 20 - 26 2020, 192 participants completed the first survey. Participation in the second wave (May 4 - 10) was high (96%), with 184 completed surveys. Participants have been uniquely identified through their Prolific ID, which was essential to run the longitudinal analysis while allowing participants to remain anonymous.

Additionally, to enhance our responses' reliability, in each survey we included three test items (e.g., "Please select response option 'slightly disagree'"). As none of our participants failed at least two of the three test items, all participants reported working remotely and answered the survey in an appropriate time frame, and we did not exclude anyone.

The 192 participants' mean age was 36.65 years ($SD = 10.77$, range= 19–63; 154 men, 38 women). Participants were compensated in line with the current US minimum wage (average completion time 1202 seconds, $SD = 795.41$). Out of our sample of 192 participants, 63 were based in the UK, 52 were based in the USA, 19 from Portugal, 10 from Poland, 7 from Italy, 6 from Canada, and the remaining 35 participants from other countries in Europe. A minority of 30 participants reported living alone, with most participants (162) reported living together with others – including babies, children, and

² www.qualtrics.com

adults. Our participants are employed primarily at private companies (156), followed by 30 participants employed at a public institution. Six participants indicated to work either for a different type of company or were unsure how to categorize their employer. When asked in our screening study what percentage of their time participants were working remotely (i.e., not physically in their office) over the past 12 months, 54.7% reported 25% or less of their time, 15.6% between 25% – 50%, 2.1% between 50% – 75%, and 27.1% of the participants to work remotely for at least 75% of their time.

3.2 Longitudinal design

We employed a longitudinal design, with two waves set two-weeks apart from each other towards the end of the lockdown, which allowed us to test for internal replication. Also, running this study towards the end of the lockdowns in the vast majority of countries allowed participants to provide a more reliable interpretation of lockdown conditions. We chose a period of two weeks because we wanted to balance change in our variables over time with the end of a stricter lockdown that was discussed across many countries when we run wave 2. Many of our variables are thought to be stable over time. That is, a person’s scores on X at time 1 is strongly predictive of a person’s scores on X at time 2 (indeed, the test-retest reliabilities we found support this assumption, see Table 1). The closer the temporal distance between wave 1 and 2, the higher the stability of a variable. In other words, if we had measured the same variables again after only one or two days, there would not have been much variance that could have been explained by any other variable, because X measured at time 1 already explains almost all variance of X measured at time 2. In contrast, we aimed to collect data for wave 2 while people were still quarantined. If at time 1 of the data collection people would still be in lockdown and at time 2 the lockdown would have been eased, this would have included a major confounding factor. Thus, to balance those two conflicting design requirements, we opted for a two weeks break in between the two waves.

We describe the measures of the two dependent (or outcome) variables in Subsection 3.3. Predictors (or independent variables) are explained in Subsections 3.4, 3.5, 3.6, and 3.7. Wherever possible, we relied on validated scales. If this was not possible (*e.g.*, COVID-19 specific conspiracy beliefs), we created a scale. In those cases, we followed scale development guidelines, including avoiding negatives and especially double-negatives, two-statements within one item, and less common expressions [14]. The questionnaires are reported in the Supplemental Materials, while the summary of the measurement instruments with their readabilities are listed in Table 9. Test score reliability has been measured using Cronbach’s alpha and reported for each instrument. If the instrument was used in wave 1 and wave 2, we report both Cronbach’s alpha values (i.e., α_{time1} , α_{time2}); if we used it only in the first wave, we reported only the result for wave 1 (α_1). Additionally, we also explore whether there are any mean changes in the variables we measured at both times (*e.g.*, has

people’s well-being changed?), and mean differences between gender and people based on different countries.

3.3 Measurement of the dependent variables

Well-being was measured with an adapted version of the 5-item Satisfaction with Life Scale [35]. We adapted the items to measure satisfaction with life in the past week, which is in line with recommendations that the scale can be adapted to different time frames [105]. Example items include “The conditions of my life in the past week were excellent” and “I was satisfied with my life in the past week”. Responses were given on a 7-point Likert scale ranging from 1 (Strongly disagree) to 7 (Strongly agree, $\alpha_{time1} = .90$, $\alpha_{time2} = .90$).

Productivity was measured relative to the expected productivity. We contrasted productivity in the past week with the participant’s expected productivity (*i.e.*, productivity level without the lockdown). As we recruited participants working in different positions, including freelancers, we can neither use objective measures of productivity nor supervisor assessments and rely on self-reports. We expect limited effects of socially desirable responses as the survey was anonymous. We operationalized productivity as a function of time spent working and efficiency per hour, compared to a normal week. Specifically, we asked participants: “How many hours have you been working approximately in the past week?” (Item P1) and “How many hours were you expecting to work over the past week assuming there would be no global pandemic and lockdown?” (Item P2). Finally, to measure perceived efficiency, we asked: “If you rate your productivity (*i.e.*, outcome) per hour, has it been more or less over the past week compared to a normal week?” (Item P3). Responses to the last item were given on a bipolar slider measure ranging from ‘100% less productive’ to ‘0%: as productive as normal’ to ‘ $\geq 100\%$ more productive’ (coded as -100, 0, and 100). To compute an overall score of productivity for each participant, we used the following formula: $productivity = (P1/P2) \times ((P3 + 100)/100)$. Values between 0 and .99 would reflect that people were less productive than normal, and values above 1 would indicate that they were more productive than usual. For example, if one person worked only 50% of their normal time in the past week but would be twice as efficient, the total productivity was considered the same compared to a normal week.

We preferred this approach over the use of other self-report instruments, such as the WHO’s Health at Work Performance Questionnaire [72], because we were interested in the change of productivity while being quarantined as compared to ‘normal’ conditions. The WHO’s questionnaire, for example, assesses productivity also in comparison to other workers. We deemed this unfit for our purpose as it is unclear to what extent software engineers who work remotely are aware of other workers’ productivity. Also, our measure consists of only three items and showed good test-retest reliability (Table 1). Test-retest reliability is the agreement or stability of a measure across two or more time-points. A coefficient of 0 would indicate that responses at time

1 would not be linearly associated with those at time 2, which is typically undesired. Higher coefficients are an additional indicator of the reliability of the measures, although they can be influenced by a range of factors such as the internal consistency of the measure itself and external factors. For example, the test-retest reliability for productivity is $r = .50$ lower than for most other variables such as needs or well-being, but this is because the latter constructs are operationalized as stable over time. In contrast, productivity can vary more extensively due to external factors such as the number of projects or the reliability of one's internet connection.³

3.4 Psychological factors

Self-discipline was measured with 3-items of the Brief Self-Control Scale [126]. Example items include "I am good at resisting temptation" and "I wish I had more self-discipline" (recoded). Responses were registered on a 5-point scale ranging from 1 (Not at all) to 5 (Very; $\alpha = .64$).

Coping strategies were measured using the 28-item Brief COPE scale, which measures 14 coping dimensions [23]. Example items include "I've been trying to come up with a strategy about what to do" (Planning) and "I've been making fun of the situation" (Humor). Responses were on a 5-point scale ranging from 0 (I have not been doing this at all) to 4 (I have been doing this a lot). The internal consistencies were satisfactory to very good for two-item scales: Self-distraction ($\alpha = .65$), active coping ($\alpha = .61$), Denial ($\alpha = .66$), Substance use ($\alpha = .96$), Use of emotional support ($\alpha = .77$), Use of instrumental support ($\alpha = .75$), Behavioral disengagement ($\alpha_1 = .76$, $\alpha_2 = .71$), Venting ($\alpha = .65$), Positive reframing ($\alpha = .72$), Planning ($\alpha = .76$), Humor ($\alpha = .83$), Acceptance ($\alpha = .61$), Religion ($\alpha = .83$), and Self-blame ($\alpha_1 = .75$, $\alpha_2 = .71$).

³ We measured productivity differently from well-being and the other psychological variables. Productivity was measured as a change score whereas well-being, for example, as how people felt over the past week. Measuring productivity in the same way as well-being – *e.g.*, "how productive have you been in the past week" – would have been confounded with likely different reference groups (*e.g.*, are those working part-time comparing their productivity with someone working full-time or the odd colleague who has been working 100h in the past week?). To address this methodological limitation, we also measured productivity in a more comparable way to the other constructs by asking "How many tasks that you were supposed to complete last week did you effectively manage to complete?" Responses were given on a slider measure ranging from 0 to 100%. This item correlated with $r = .34$, $p < .001$ with our main productivity measure (the change-score measure, an additional reliability evaluation which aims to remove the measurement error from the two observed measures [102]), further supporting the reliability of our measure. More importantly, however, the correlations of the task-completed item with the other variables were very similar to the change-score measure. For example, change-score productivity correlated at $r = .18$, $p = .01$ with well-being (Table 1), whereas the task-completed item correlated also positively with well-being, $r = .15$, $p = .04$. Other correlations with variables we discuss in more detail below of the change-score and the task-completed measured of productivity were $r = -.33$ and $-.25$ with boredom, $r = .37$ and $.38$ with need for competence, $r = .30$ and $.24$ with quality and quantity of communication, and with $r = -.34$ and $-.39$ with distractions (all $ps < .001$). Together, this suggests that both ways of measuring productivity are reliable.

Loneliness was measured using the 6-item version of the De Jong Gierveld Loneliness Scale [51]. The items are equally distributed among two factors, emotional; $\alpha_1 = .68$, $\alpha_2 = .69$ (*e.g.*, “I often feel rejected”) and social; $\alpha_1 = .84$, $\alpha_2 = .87$ (*e.g.*, “There are plenty of people I can rely on when I have problems”). Participants indicated how lonely they felt during the past week. Responses were given on a 5-point scale ranging from 1 (Not at all) to 5 (Every day).

Compliance with official recommendations was measured using three items of a compliance scale [138]. The items are ‘Washing hands thoroughly with soap’, ‘Staying at home (except for groceries and 1x exercise per day)’ and ‘Keeping a 2m (6 feet) distance to others when outside.’ Responses were given on a 7-point scale ranging from 1 (never complying to this guideline) to 7 (always complying to this guideline, $\alpha = .71$).

Anxiety was measured using an adapted version of the 7-item Generalized Anxiety Disorder scale [123]. Participants indicate how often they have experienced anxiety over the past week to different situations. Example questions are “Feeling nervous, anxious, or on edge” and “Not being able to stop or control worrying”. Responses were given on a 5-point scale ranging from 1 (Not at all) to 5 (Every day, $\alpha_1 = .93$, $\alpha_2 = .93$). Additionally, we measured specific COVID-19 and future pandemic related concerns with two items “How concerned do you feel about COVID-19?” and “How concerned to you about future pandemics?” Responses on this were given by a 5-point scale ranging from 1 (Not at all concerned) to 5 (Extremely concerned; $\alpha = .82$) [99].

Stress was measured using a four-item version of the Perceived Stress Scale [30]. Participants indicate how often they experienced stressful situations in the past week. Example items include “In the last week, how often have you felt that you were unable to control the important things in your life?” and “In the last week, how often have you felt confident about your ability to handle your personal problems?”. Responses were registered on a 4-point scale ranging from 1 (Never) to 4 (Very often; $\alpha_1 = .80$, $\alpha_2 = .77$).

Boredom was measured using the 8-item version [125] of the Boredom Proneness Scale [42]. Example items include “It is easy for me to concentrate on my activities” and “Many things I have to do are repetitive and monotonous”. Responses were on a 4-point Likert scale ranging from 1 (Strongly disagree) to 7 (Strongly agree; $\alpha_1 = .87$, $\alpha_2 = .87$).

Daily Routines was measured with five items: “I am planning a daily schedule and follow it”, “I follow certain tasks regularly (such as meditating, going for walks, working in timeslots, etc.)”, “I am getting up and going to bed roughly at the same time every day during the past week”, “I am exercising roughly at the same time (*e.g.*, going for a walk every day at noon)”, and “I am eating roughly at the same time every day”. Responses were taken on a 7-point Likert scale ranging from 1 (Does not apply at all) to 7 (Fully applies; $\alpha_1 = .75$, $\alpha_2 = .78$).

Conspiracy beliefs was measured with a 5-item scale as designed by ourselves for this study. The first two items were adapted from the Flexible Inventory of Conspiracy Suspicions [139], whereas the latter three are based on

more specific conspiracy beliefs: “The real truth about Coronavirus is being kept from the public.”, “The facts about Coronavirus simply do not match what we have been told by ‘experts’ and the mainstream media”, “Coronavirus is a bio-weapon designed by the Chinese government because they are benefiting from the pandemic most”, “Coronavirus is a bio-weapon designed by environmental activists because the environment is benefiting from the virus most”, and “Coronavirus is just like a normal flu”. Responses were collected on a 7-point Likert scale ranging from 1 (Totally disagree) to 7 (Totally agree, $\alpha = .83$).

Extraversion was measured using the 4-item extraversion subscale of the Brief HEXACO Inventory [131]. Responses were given on a 5-point Likert scale ranging from 1 (Strongly disagree) to 5 (Strongly agree; $\alpha_1 = .71$, $\alpha_2 = .69$). Low scores on extraversion are an indication of introversion. Since we found at wave 1 that extraversion and well-being were positively correlated contrary to our hypothesis (see below), and, in our view, contrary to widespread expectations, we decided to measure in wave 2 what participants’ views are regarding the association between extraversion and well-being. We measured expectations with one item: “Who do you think struggles more with the current pandemic, introverts or extraverts?” Response options were ‘Introverts’, ‘Both around the same’, and ‘extraverts’.

Autonomy, competence, and relatedness needs of the self-determination theory [117] was measured using the 18-item balanced measure of psychological needs scale [119]. Example items include “I was free to do things my own way” (need for autonomy; $\alpha_1 = .72$, $\alpha_2 = .76$), “I did well even at the hard things” (competence; $\alpha_1 = .77$, $\alpha_2 = .77$), and “I felt unappreciated by one or more important people” (recoded; relatedness; $\alpha_1 = .79$, $\alpha_2 = .78$). Participants were asked to report how true each statement was for them in the past week. Responses were given on a 5-point scale ranging from 1 (no agreement) to 5 (much agreement).

Extrinsic and intrinsic work motivation was measured with the 6-item extrinsic and intrinsic 3-item and intrinsic motivation subscales of the Multidimensional Work Motivation Scale [48]. The extrinsic regulation subscale measures social and material regulations. Specifically, participants were asked to answer some questions about why they put effort into their current job. Example items include “To get others’ approval (*e.g.*, supervisor, colleagues, family, clients ...)” (social extrinsic regulation; $\alpha = .85$), “Because others will reward me financially only if I put enough effort in my job (*e.g.*, employer, supervisor...)” (material extrinsic regulation; $\alpha = .71$) and “Because I have fun doing my job” (intrinsic motivation; $\alpha = .94$). Responses were given on a 7-point scale ranging from 1 (not at all) to 7 (completely).

Mental exercise was measured with two items: “I did a lot to keep my brain active” and “I performed mental exercises (*e.g.*, Sudokus, riddles, crosswords)”. Participants indicated the extent to which the items were true for them in the past week on a 7-point scale ranging from 1 (Not at all) to 7 (Very; $\alpha = .56$).

Technical skills was measured with one item: “How well do your technological skills equip you for working remotely from home?” Responses were given on a 7-point scale ranging from 1 (Far too little) to 7 (Perfectly).

3.5 Physiological factors

Diet was measured with two items [41]: “How often do you eat fruit, excluding drinking juice?” and “How often do you eat vegetables or salad, excluding potatoes?”. Responses were given on a 7-point scale ranging from 1 (Never) to 7 (Three times or more a day; $\alpha = .60$)

Quality of sleep was measured with one item: “How has the quality of your sleep overall been in the past week?” Responses were given on a 7-point scale ranging from 1 (very low) to 7 (perfectly).

Physical activity was measured with an adapted version of the 3-item Leisure Time Exercise Questionnaire [54]. Participants were asked to report how many hours in the past they have been mildly, moderately, and strenuously exercising. The overall score was computed as followed [54]: $3 \times \text{mild} + 5 \times \text{moderate} + 9 \times \text{strenuously}$. Missing responses for one or more of the exercise types were treated as 0.

3.6 Social factors

Quality and quantity of social contacts outside of work were measured with three items. We adapted two items from the social relationship quality scale [12] and added one item to measure the quantity: “I feel that the people with whom I have been in contact over the past week support me”, “I feel that the people with whom I have been in contact over the past week believe in me”, and “I am happy with the amount of social contact I had in the past week.” Responses were given on a 6-point Likert scale ranging from 1 (Strongly disagree) to 6 (Strongly agree; $\alpha_1 = .73$, $\alpha_2 = .77$).

Volunteering was measured with three items that measure people’s behavior over the past week: “I have been volunteering in my community (*e.g.*, supported elderly or other people in high-risk groups)”, “I have been supporting my family (*e.g.*, homeschooling my children)” and “I have been supporting friends, and family members (*e.g.*, listened to the worries of my friends)”. Responses were given on a 7-point scale ranging from 1 (Not at all) to 7 (Very often; $\alpha = .45$).

Quality and quantity of communication with colleagues and line managers was measured with three items: “I feel that my colleagues and line manager have been supporting me over the past week”, “I feel that my colleagues and line manager believed in me over the past week”, and “Overall, I am happy with the interactions with my colleagues and line managers over the past week.” Responses were given on a 6-point Likert scale ranging from 1 (Strongly disagree) to 6 (Strongly agree; $\alpha_1 = .88$, $\alpha_2 = .92$).

3.7 Situational factors and demographics

Distractions at home was measured with two items: “I am often distracted from my work (*e.g.*, noisy neighbors, children who need my attention)” and “I am able to focus on my work for longer time periods” (recoded). Responses were given on a 5-point scale ranging from 1 (Not at all) to 5 (Very often; $\alpha_1 = .64$, $\alpha_2 = .63$).

Whether participants lived alone or with other **people** was assessed by asking them how many Babies, Toddlers, Children, Teenagers, and Adults participants were currently living with. We asked for the specific five groups separately because it allowed us to explore whether, for example, toddlers had a different impact on well-being and productivity than teenagers. However, the number of babies, toddlers, children, teenagers, and adults the participants were living with was uncorrelated to their well-being and productivity, $r_s \leq .19$. Therefore, we summed them up into one variable, which we called people (*i.e.*, the number of people the participant was living with).

Financial security was measured with two items that reflect the current but also the expected financial situation [53]: “Using a scale from 0 to 10 where 0 means ‘the worst possible financial situation’ and 10 means ‘the best possible financial situation’, how would you rate your financial situation these days?” and “Looking ahead six months into the future, what do you expect your financial situation will be like at that time?”. Responses were given on a 11-point scale ranging from 0 (the worst possible financial situation) to 10 (the best possible financial situation; $\alpha = .81$).

Office set-up was measured with three items: “In my home office, I do have the technical equipment to do the work I need to do (*e.g.*, appropriate PC, printer, stable and fast internet connection)”, “On the computer or laptop I use while working from home I do have the software and access rights I need”, and “My office chair and desk are comfortable and designed to prevent back pain or other related issues”. Responses were given on a 7-point Likert scale ranging from 1 (Strongly disagree) to 7 (Strongly agree; $\alpha = .65$).

Demographic information were assessed with the following items: “What is your gender?”, “How old are you?” “What type of organization do you work in” (public, private, unsure, other), “What is your yearly gross income?” (US\$<20,000, US\$20 – 40,000, US\$40,001 – 60,000, US\$60,001 – 80,000, US\$80,001 – 100,000, >US\$100,000; converted to the participant’s local currency), “In which country are you based?”, “What percentage of your time have you been working remotely (*i.e.*, not physically in your office) over the past 12 months?”, “In which region/state and country are you living?”, “Is there still a lockdown where you are living?”.

4 Analysis

The data analysis consists of two parts. First, we used the data from time 1 to identify the variables that explain variance in participant well-being

and productivity beyond the other variables. Second, we used the Pearson product-moment correlation coefficient (r) to identify which variables were correlated with at least $r = .30$ with well-being and productivity, to test whether they predict our two outcomes over time. r is an effect size which expresses the strength of the linear relation between two variables. We used $.30$ as a threshold as we are interested in identifying variables correlated with at least a medium-sized magnitude [29] with one or both of our outcome variables. Also, a correlation of $\geq .30$ indicates that the effect is among the top 25% in individual difference research [52]. Finally, selecting an effect size of this magnitude provides an effective type-I error control, as in total, we performed 103 correlation tests at time 1 alone (51 independent variables correlated with the two dependent variables, which were also correlated among each other). Given a sample size of 192, this effectively changes our alpha level to $.0001$, which is conservative. This means that it is improbable that we erroneously find an effect in our sample even though there is no effect in the population (*i.e.*, commit the type-I or false-positive error)

We neither transformed the data for any analysis nor added any control variables⁴ Unless otherwise indicated above, scales were formed by averaging the items. The collected dataset is publicly available to support other researchers in understanding the impact of (enforced) work-from-home policies.

4.1 Analysis of time 1 data

To test which of the variables listed in Figure 1 explains unique variance in well-being and productivity, we performed two multiple regression analyses with all variables that were correlated with the two outcome variables with $\geq .30$. In the first analysis, well-being is the dependent variable; in the second analysis, we use productivity as the dependent variable. This allows us to identify the variables that explain unique variance in the two dependent variables. However, one potential issue of including many partly correlated predictors is multicollinearity, which can lead to skewed results. If the Variance Inflation Factor (VIF) is larger than 10, multicollinearity is an issue [26]. Therefore, we tested whether the variance inflation factor would exceed 10 before performing any multiple regression analysis.

4.2 Analysis of longitudinal data

To analyze the data from both time-points, we performed a series of structural equation modeling analyses with one predictor variable and one outcome variable using the R-package *lavaan* [113]. Unlike many other types of analyses,

⁴ Adding control variables without a good justification can increase the type-I error rate [120]. However, we run additional analyses on the following demographic information: age, gender, and country. They were not associated with any of the two outcome variables and only correlated with one of the predictor variables (see Tables 1, 12, 13, and 14).

structural equation modeling adjusts for reliability [136]. Specifically, models were designed with one predictor (*e.g.*, stress) and one outcome (*e.g.*, well-being) both as measured at time 1 and at time 2. We allowed autocorrelations (*e.g.*, between well-being at time 1 and at time 2) and cross-paths (*e.g.*, between stress at time 1 and well-being at time 2). Autocorrelations are essential because, without them, we might erroneously conclude that, for example, stress at time 1 predicts well-being at time 2, although it is the part of stress which overlaps with well-being, which predicts well-being at time 2 [112]. To put it simply, we can only conclude that X1 predicts Y2 if we control for Y1. No items or errors were allowed to correlate. This is usually done to improve the model fit but has also been criticized as atheoretical: To determine which items and errors should be allowed to correlate to improve model fit can only be done after the initial model is computed. Therefore, it is a data-driven approach which emphasizes too much on the model fit [50,61,91]. The regression (or path) coefficients and associated p -values were not affected by the estimator type. We compared in our analyses the standard maximum likelihood (ML), the robust maximum likelihood (MLR), and the multi-level (MLM) estimator. As fit indices, we report the CFI, RMSEA, and SRMR. To assess whether the fit indices are sufficient (*i.e.*, from which point onward the data fits well to the model), we relied on the following cut-off values [58,75]: CFI $\geq .90$, and RMSEA and SRMR $\leq .08$.

5 Results

5.1 Correlations

The pattern of correlations was overall consistent with the literature. At time 1, 16 variables were correlated with well-being at $r \geq .30$ (Tables 1 and 14)⁵ predicting well-being (the independent variable or outcome) is $-.60$. This indicates that a person who has a well-being level of 6 has a stress level that is of $-.60$ units lower than a person who has a well-being level of 5.. Stress, $r = -.58$, quality of social contacts, $r = .49$, and need for autonomy, $r = .48$ were strongest associated with well-being (all $p < .0001$). The pattern of results from the 14 coping strategies was also in line with the literature [24]: self-blame, $r = -.36, p < .001$, behavioral disengagement, $r = -.31, p < .001$, and venting $r = -.28, p < .001$ were negatively correlated with well-being. Interestingly, generalized anxiety was more strongly associated with well-being than COVID-19 related anxiety ($r = -.46$ vs. $-.25$), which might suggest that specific worries have a less negative impact on well-being⁶. This also

⁵ The Pearson's correlation coefficient (r) represents the strength of a linear association between two variables and can range between -1 (perfect negative linear association), 0 (no linear association), to 1 (perfect positive linear association). The regression coefficient B indicates how much the outcome changes if the predictor increases by one unit. For example, the B of stress (the dependent variable or predictor)

⁶ A multiple regression with generalized anxiety and COVID-19 related anxiety supports this interpretation: Only generalized anxiety, $B = -.58, SE = .10, p < .001$, but not

suggests that our findings are at least partly COVID-19 independent; namely, if people were terrified by this virus, COVID-19 related anxiety would have been a stronger predictor than generalized anxiety.

Contrary to our expectations, extraversion was positively correlated with well-being, both at waves 1 and 2. The pattern of the associations was similar at time 2. A reason for participants' misinterpretation of the intensity to struggle with working from home for introverts could be explained by introverts usually having to avoid unwanted social interactions, and due to being quarantined, they now have to put effort into having social interactions actively. The added challenge to contribute more energy than usual to not being too lonely and changing their usual behavioral pattern demands much more from introverts than extraverts [32, 135].

At time 1, four variables were correlated with productivity at $r \geq .30$ (Tables 1 and 14: Need for competence, $r = -.37$, distractions, $r = -.34$, boredom, $r = -.33$, and communication with colleagues and line-managers $r = .30$). Surprisingly, work motivations were uncorrelated with well-being at $\alpha = .001$. At time 2, only distraction was still correlated with productivity, $r = -.26, p < .001$ (see also Table 15). The strength of association of most variables with productivity dropped between time 1 and 2, which means that those variables associated with productivity at wave 1 were no longer or less strongly associated with productivity at wave 2. The strengths of correlations remained the same when we computed Spearman's rank correlation coefficients rather than Pearson's correlations (Spearman's coefficient is a non-parametric version of Pearson's r and ranges also between -1 and 1 , see Tables 14 and 15).

5.1.1 Additional analysis regarding extraversion

The counter-intuitive finding that well-being and extraversion are positively correlated surprised us. Thus, we added additional questions at time 2 to better understand this phenomenon. The purpose of this further investigation is only to provide a more nuanced interpretation of the results of our quantitative analysis; it is not a stand-alone research about extraversion during the lockdown.

Interestingly, the finding that extraversion is positively correlated with well-being during lockdown is contrary to most participants' expectations. When asked whether introverts or extraverts struggle more with the COVID-19 pandemic, only 2 participants correctly predicted introverts, where 136 stated extraverts, with 46 participants believing that both groups struggle equally. This highlights the value of our research because people's intuition can be blatantly wrong.

The explanation became more articulated through an analysis of the participants' statements about the informant's (I) choice. We now report selected

COVID-19 related anxiety, $B = -.11, SE = .09, p = .21$. This suggests that whether people are worried about COVID-19 specifically has little impact on their well-being. Their general level of anxiety matters substantially.

quotes from participants, including their level of extraversion, in wave 1⁷. Some informants reported their direct experience supporting the feeling that extraverts struggle more than introverts.

“I’m introverted, and I don’t feel the pandemic has affected me at all. Rules aren’t hard to follow and haven’t feel bad. I feel for extraverts; they would struggle a bit with the rules.” [I-101, extraversion score=2.75]

“I’m an extravert; my wife is an introvert. I’m really struggling. She’s fine.” [I-92, extraversion score = 5.00]

Nonetheless, a minority of participants also provide alternative interpretations. According to those, both introverts and extraverts have difficulties in reaching out to people, although in different ways. The motivation for such answers is that both personality types struggle with different challenges.

“Both types need company, just that each needs company on their own terms. Introverts prefer deeper contact with fewer people and extraverts less deep contact with a greater number of people.” [I-80, extraversion score = 3.75]

“Extraverts miss human contact; introverts find it even harder to mark their presence online (e.g., in meetings).” [I-160, extraversion score = 3.50]

Interestingly, there is one informant which provide an insightful interpretation, aligned with our results.

“Introverts usually have more difficulty communicating with others, and confinement worsens the situation because they will not try to talk to others through video conferences.” [I-136, extraversion score = 2.75]

The lack of a structured working setting, where introvert are routinely involved, causes further isolation. Being ‘forced’ to work remotely significantly increased difficulty in engaging with social contacts. This means that introverts have to put much more effort into interacting with others instead of their typical behavior of reduced interaction in office-based environments. Whereas extraverts have it easier to find some way to maintain their social contacts, introverts might struggle more. Thus, the lockdown had a more negative impact on the well-being of introverts than of extraverts, as shown in Table 1.

5.2 Unique influence — Multiple regression analyses

To test which of the predictors had a unique influence on well-being and productivity, we included all variables that were correlated with either outcome with at least .30 at time 1. This is a conservative test because many predictors

⁷ Scores close to 1 are indicative of an introverted personality trait, while 5 of an extraverted one.

Table 1 Correlations r at time 1 and 2, unstandardized regression coefficients B , and test-retest reliabilities r_{it}

	r_{WB1}	B_{WB1}	r_{PR1}	B_{PR1}	r_{WB2}	B_{WB2}	r_{PR2}	B_{PR2}	r_{it}
Well-being (WB)	1.00		0.18**		1.00		0.20**		0.72***
Productivity (PR)	0.18*		1.00		0.20**		1.00		0.50***
Boredom	-0.42***	-0.05	-0.33***	-0.05	-0.33***	0.14	-0.15*	-0.02	0.69***
Behavioral-disengagement	-0.31***	0.12	-0.15*		-0.41***	-0.03	-0.08		0.54***
Self-blame	-0.36***	0.01	-0.21**		-0.40***	-0.08	-0.07		0.61***
Relatedness	0.47***	0.03	0.22**		0.48***	-0.04	0.05		0.71***
Competence	0.41***	-0.20	0.37***	0.09	0.38***	-0.33*	0.22**	0.07	0.65***
Autonomy	0.48***	0.20	0.17*		0.54***	0.35*	0.09		0.76***
Communication	0.41***	0.07	0.30***	0.04	0.39***	0.03	0.19**	0.02	0.67***
Stress	-0.58***	-0.60***	-0.27***		-0.54***	-0.34*	-0.08		0.73***
Daily-routines	0.37***	0.12*	0.25***		0.42***	0.05	0.11		0.73***
Distractions	-0.23**	0.06	-0.34***	-0.06	-0.33***	0.00	-0.26***	-0.08	0.63***
Generalized-anxiety	-0.46***	0.01	-0.21**		-0.53***	-0.07	-0.09		0.76***
Emotional-loneliness	-0.41***	-0.13	-0.23**		-0.45***	-0.14	-0.16*		0.72***
Social-loneliness	-0.37***	0.08	-0.13		-0.47***	-0.01	-0.08		0.69***
Quality of social contacts	0.49***	0.22*	0.24***		0.53***	0.30**	0.12		0.66***
Extraversion	0.32***	0.22	0.24***		0.28***	0.00	0.08		0.74***
Quality-of-Sleep	0.42***	0.05	0.27***		0.48***	0.14*	0.14		0.76***
Conspiracy	-0.04		0.01						
Self-distraction	-0.12		0.06						
Active-coping	0.22**		0.05						
Denial	-0.12		0.00						
Substance-use	-0.08		-0.11						
Emotional-support	0.10		-0.04						
Instrumental-support	-0.09		-0.11						
Venting	-0.28***		-0.15*						
Positive-reframing	0.19**		-0.06						
Planning	-0.09		-0.09						
Humor	0.07		-0.13						
Acceptance	0.20**		0.01						
Religion	-0.12		-0.18*						
Office-setup	0.14		0.10						
Self-Control	0.26***		0.17*						
Volunteering	0.07		0.01						
Diet	0.17*		0.16*						
Exercising-overall	0.10		0.00						
Financial-situation	0.27***		0.19**						
Covid19-anxiety	-0.25***		0.13						
Mental-exercise	0.25***		0.18*						
Extrinsic-social	-0.10		-0.04						
Extrinsic-material	-0.22**		-0.13						
Intrinsic-motivation	0.26***		0.22**						
People	0.03		0.09						
Compliance	0.05		0.13						
Technological-Skills	0.24***		0.19**						
Time-remote	-0.06		-0.04						
Age	-0.06		0.07						

Note. r : correlation, B : unstandardized regression estimate, r_{it} : test-retest correlation, WB1: Well-being at time 1 (*e.g.*, correlations for well-being with other variables), PR2: Productivity at time 2 (*e.g.*, unstandardized regression estimate of the four variables predicting productivity in a linear multiple regression). 95%-confidence intervals, 99.9% confidence intervals, and Spearman's rho correlation are displayed in Tables 14 and 15.

Signif. codes: *** < .001, ** < 0.01, * < 0.05, . < 0.1

are correlated among each other and thus taking variance from each other. Also, it allowed us to repeat the same analysis at time 2 because all predictors which correlated with either well-being or productivity at time 1 with $r \geq .30$ were included at time 2. In a first step, we tested whether multicollinearity was an issue. This was not the case, with $VIF < 4.1$ for all four regression models and thus clearly below the often-used threshold of 10 [26].

Sixteen variables correlated with well-being $r \geq .30$ (Table 1). Together, they explained a substantial amount of variance in well-being at time 1, $R^2 = .44$, $adj.R^2 = .39$, $F(16, 167) = 8.21$, $p < .0001$, and at time 2, $R^2 = .47$, $adj.R^2 = .42$, $F(16, 162) = 8.90$, $p < .0001$. At time 1, stress (negatively), social contacts, and daily routines uniquely predicted well-being at $\alpha = .05$ (see Table 1, column 3, and Table 2). At time 2, need for competence and autonomy, stress, quality of social contacts, and quality of sleep uniquely predicted well-being at $\alpha = .05$ (see Table 1, column 7, and Table 4). Together, stress and quality of social contacts predicted at both time points significantly well-being. Four variables correlated with productivity $r \geq .30$ (Table 1). Together, they explained 16% of variance in productivity at time 1, $R^2 = .18$, $adj.R^2 = .16$, $F(4, 179) = 9.60$, $p < .0001$, and 8% at time 2, $R^2 = .08$, $adj.R^2 = .06$, $F(4, 173) = 4.02$, $p = .004$. At both time points, none of the four variables explained variance in productivity beyond the other three variables, suggesting that they all are associated with productivity but we lack statistical power to disentangle the effects (Tables 3 and 5). We also visualized the regression coefficients alongside their respective confidence intervals (see Figures 5, 6, 7, and 8 in the Appendix)

There is an ostensible discrepancy between some correlations and the estimates of the regression analyses which requires further explanations. An especially large discrepancy appeared for the variable need for competence, which correlated positively with well-being at time 1 and 2, $r = .41$ with $p < .001$, and $r = .38$ with $p < .001$, but was *negatively* associated with well-being when controlling for other variables in both regression analyses, $B = -.20$, $p = .24$, and $B = -.33$, $p = .04$. This suggests that including a range of other variables, which serve as control variables, impact the results. Indeed, exploratory analyses revealed that need for competence was no longer associated with well-being when we included need for autonomy. That is, when we performed a multiple regression with the needs for autonomy and competence as the only predictors, need for competence became non-significant. Need for competence also includes an autonomy competent, which might explain this. It is easier to fulfill one's need for competence while being at least somewhat autonomous [117]. Further, including generalized anxiety and boredom reversed the sign of the association: Need for competence became negatively associated with well-being. Including those two variables remove the variance that is associated with enthusiasm (boredom reversed) and courage (generalized anxiety reversed), which might explain the shift to negative association with well-being. Together, controlling for need for autonomy, generalized anxiety, and boredom, takes away positive aspects of need for competence, leaving a potentially cold side that might

be closely related to materialism, which is negatively associated with well-being [38].

Table 2 Predictors of well-being wave 1

	Estimate	Std. Error	t value	Pr(> t)
Boredom	-0.047	0.100	-0.474	0.636
Behavioral disengagement	0.120	0.112	1.073	0.285
Self blame	0.013	0.113	0.116	0.908
Relatedness	0.025	0.173	0.147	0.884
Competence	-0.201	0.169	-1.186	0.237
Autonomy	0.203	0.171	1.188	0.237
Communication	0.073	0.106	0.690	0.491
Stress	-0.605	0.178	-3.393	0.001***
Daily routines	0.125	0.061	2.038	0.043*
Distractions	0.061	0.105	0.580	0.563
Generalized anxiety	0.010	0.146	0.071	0.944
Emotional loneliness	-0.126	0.133	-0.948	0.344
Social loneliness	0.082	0.108	0.761	0.447
Social contacts	0.224	0.106	2.125	0.035*
Extraversion	0.223	0.127	1.757	0.081.
Quality of Sleep	0.053	0.058	0.918	0.360

Signif. codes: *** < .001, ** < 0.01, * < 0.05, . < 0.1

Table 3 Predictors of productivity wave 1

	Estimate	Std. Error	t value	Pr(> t)
Boredom	-0.053	0.031	-1.675	0.096.
Competence	0.088	0.053	1.650	0.101
Communication	0.043	0.034	1.256	0.211
Distractions	-0.065	0.036	-1.795	0.074.

Signif. codes: *** < .001, ** < 0.01, * < 0.05, . < 0.1

5.3 Longitudinal analysis

After identifying the independent variables that are more strongly related to well-being and productivity, we are now performing our longitudinal analysis, which will allow us to assess whether any of our sixteen predictors or independent variables predict one of our dependent variables at time 2 or is predicted

Table 4 Predictors of well-being wave 2

	Estimate	Std. Error	t value	Pr(> t)
Boredom	0.144	0.094	1.529	0.128
Behavioral disengagement	-0.035	0.140	-0.249	0.804
Self blame	-0.075	0.145	-0.518	0.605
Relatedness	-0.036	0.156	-0.228	0.820
Competence	-0.329	0.159	-2.068	0.040*
Autonomy	0.347	0.146	2.380	0.018*
Communication	0.033	0.087	0.382	0.703
Stress	-0.337	0.157	-2.153	0.033*
Daily routines	0.046	0.064	0.728	0.467
Distractions	0.005	0.108	0.046	0.963
Generalized anxiety	-0.073	0.134	-0.549	0.583
Emotional loneliness	-0.136	0.126	-1.076	0.283
Social loneliness	-0.011	0.126	-0.085	0.932
Social contacts	0.304	0.114	2.676	0.008**
Extraversion	-0.001	0.114	-0.011	0.991
Quality of Sleep	0.144	0.056	2.576	0.011*

Signif. codes: *** < .001, ** < 0.01, * < 0.05, . < 0.1

Table 5 Predictors of productivity wave 2

	Estimate	Std. Error	t value	Pr(> t)
Boredom	-0.015	0.032	-0.479	0.632
Competence	0.065	0.060	1.089	0.278
Communication	0.021	0.032	0.662	0.509
Distractions	-0.077	0.041	-1.874	0.063.

Signif. codes: *** < .001, ** < 0.01, * < 0.05, . < 0.1

by it. Test-retest reliabilities were satisfactory for all variables, supporting our data's quality (last column of Table 1).

5.3.1 Structural Equation Modeling

In total, we performed 20 structural equation modeling (SEM) analyses to test whether well-being and productivity are predicted by or predict any of the 16 independent variables for well-being, including one model in which we tested whether well-being predicts productivity or vice versa, and four models for productivity. Since the probability of a false positive is very high, due to the high number of models analyzed, we used a conservative error rate of .005. We are using a different threshold for the longitudinal analysis than for the

correlation analyses since we did a different number of tests for the latter. Occasionally, the model fit indices indicated that the data did not fit well to the models (cf. Table 10, last three columns). This was especially the case for the models, including the need for autonomy, competence, and relatedness, which we do not discuss further.⁸

One example of our SEM analyses is presented in Figure 2, where we looked at the causal relations between stress and well-being in waves 1 and 2. The boxes represent the items and the circles the variables (*e.g.*, stress). The arrows between the items and the variables represent the loadings, that is, how strongly each of the items contributes to the overall variable score (*e.g.*, item 3 of the stress scale contributes least and item 4 most to the overall score at both time points). The circular arrows represent errors. The bidirectional arrows between the variables represent the covariances, which are comparable to correlations. The one-handed arrows show causal impacts over time. The arrows between the same variables (*e.g.*, well-being 1, and well-being 2) show how strongly they impact each other and are comparable to the test-retest correlations. The most critical arrows are those between well-being 1 and stress 2 and between stress 1 and well-being 2. They show whether one variable causally predicts the other.

To provide a better understanding of our SEM analyses, we will guide the reader through the example shown in Figure 2. The values (of this and all SEM analyses) are displayed in Table 10. Columns 2-4 of Table 10 show that stress and well-being were significantly associated at time 1, $B = -0.75$, $SE = .13$, $p < .001$. This association was mirrored at time 2, $B = -0.15$, $SE = .05$, $p = .001$ (columns 5-7). Columns 8-10 show that stress at time 1 did not significantly predict well-being at time 2, $B = -0.00$, $SE = .16$, $p = .99$. Columns 8-10 of the second part of Table 10 also show that well-being at time 1 did not predict stress at time 2, $B = 0.03$, $SE = .05$, $p = .55$. Columns 2-4 of the second part show the autocorrelation of well-being, that is how strongly well-being at time 1 predicts well-being at time 2, $B = 0.71$, $SE = .09$, $p < .001$. Autocorrelations can be broadly understood as the unstandardized version of the test-retest correlations (reliability) reported in Table 1. Columns 5-7 of the second part show the autocorrelation of stress, which are also significant $B = .99$, $SE = .16$, $p < .001$. The last three columns indicate that the data fit reasonably well to the proposed model, $CFI = .93$, $RMSEA = .07$, $SRMR = .07$. It is worth noting that at time 1 (t1), the coefficient between well-being — stress is $-.75$, at time 2 (t2) only $-.15$. This is likely an SEM artifact because the variances of both well-being

⁸ As noted above, we did not use the modification indices to increase the model fit (*e.g.*, allow items to correlate). Nevertheless, we explored the impact of improving the model fit based on the modification indices for the model, including well-being and social loneliness. We chose this model because it contained the smallest p -value ($B = .124$, $p = .006$, which was just above our .005 threshold). Allowing three well-being items to covary between t1 and t2 increased unsurprisingly the model fit substantially (*e.g.*, $CFI = .969 \rightarrow .992$, $RMSEA = .057 \rightarrow .029$). However, the coefficient B decreased slightly to .120, and the p -value increased to .009. Together, this suggests that improving the model fit does not impact the regression coefficients, and therefore not impact our conclusion not to reject the null-hypothesis.

and stress are larger at t1 than at t2: 2.17 and 0.55 at t1 vs. 0.65 and 0.08 at t2 (see the double-headed arrows in Figure 2). Because the standard errors also differ for the two coefficients, .13 at t1 vs .05 at t2 (cf. Table 10), both coefficients are significant, $p \leq .001$. The correlation analysis supports this view, since well-being and stress are correlated with $r = -.58$ at t1, and with $r = -.54$ at t2 (cf. Table 1), suggesting clearly that the relations between the two variables are very similar across both time points.

We conclude our SEM analyses by acknowledging that no model revealed any significant associations at $\alpha = .005$. Thus, no variable at time 1 (e.g., stress) is able to explain a significant amount of variance in another variable (e.g., well-being) at time 2. We only found a negative tendency regarding *Distraction* \rightarrow *Productivity* with $B = -.154$, $p = .006$.

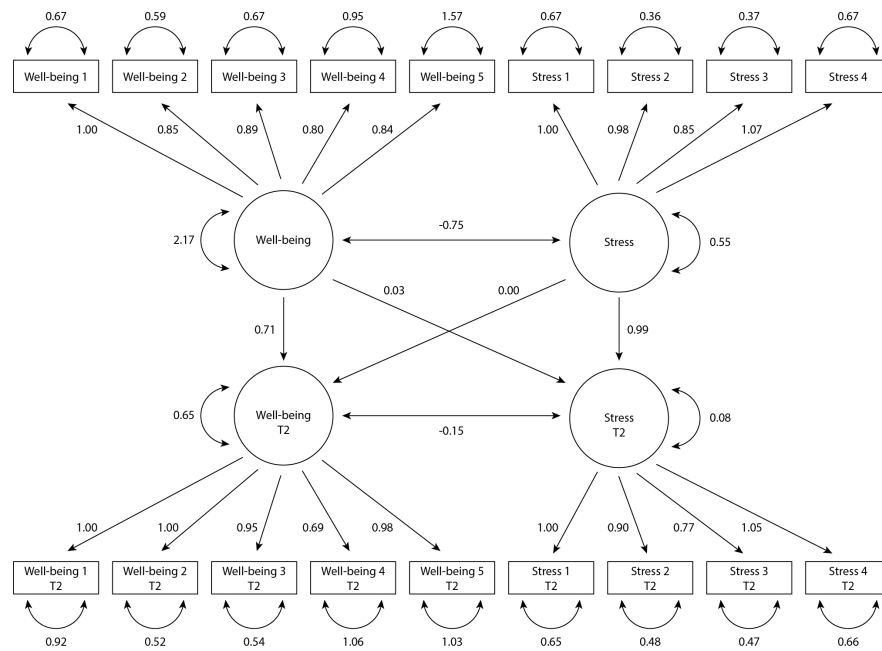


Fig. 2 SEM analysis of stress and well-being in wave 1 and 2

5.3.2 Mixed Effects Modeling

Additionally, we explored whether there are any mean changes between time 1 and 2, separately for all 18 variables using mixed effects modeling. For example, has the well-being increased over time? This would suggest that people adapted further within a relatively short period of two weeks to the threat from COVID-19. Table 6 shows that the arithmetic mean (M) of well-being has indeed slightly increased between time 1 and 2, $M = 4.14$ vs. $M = 4.34$. A closer look

revealed that 91 participants reported higher well-being at time 2 compared to time 1, 23 reported the same level of well-being, and 70 a lower level of well-being. Further, on average, people's score of behavioral disengagement and quality of social contacts increased, whereas emotional loneliness and the quality of communication with line managers and coworkers decreased.

5.4 Exploratory between Gender and Country Analyses

Further, we tested for gender mean differences by comparing women and men across 65 variables (cf. Tab. 12). Because of the large number of comparisons, we set our significance threshold to .001. With this threshold, only the coping strategy self-distraction resulted in significant differences with women reporting higher levels of it (*e.g.*, "I've been turning to work or other activities to take my mind off things"). Other comparisons were in the expected direction but not statistically significant. For example, women tended to score higher on anxiety on average, which is in line with the literature [44].

Finally, we explored whether there would be any mean differences between participants based in the United Kingdom ($n = 63$) and the United States of America ($n = 52$). We only selected those two countries because there were only 19 or fewer participants in each of the other countries. We again used a threshold of .001. With this threshold, only the work motivation material-extrinsic resulted in significant differences with people based in the USA reporting higher levels of it on average. This means that Americans are more driven by materialistic motivation (*e.g.*, promotions, money) compared to UK professionals.

5.5 Conceptual replication analysis

Our finding that office-setup is not significantly related to well-being and productivity seems to contradict a recent cross-sectional study by Ralph et al. [109] that investigated how the fear of bioevents, disaster preparedness, and home office ergonomics predict well-being and productivity among software developers. In that study, ergonomics was positively related to both well-being and productivity. To measure ergonomics, the authors created six items concerning distractions, noise, lighting, temperature, chair comfort, and overall ergonomics. The first two items are closely related to our measure of distraction, which was negatively associated with well-being in wave 1 of our sample, $r = -.23$, and productivity, $r = -.34$. In contrast, the following four items are more closely associated with office-setup in our survey, which was positive but not significantly associated with well-being, $r = .14$, and productivity, $r = .10$.

To better understand such inconsistency with our result, we run a replication analysis using Ralph et al.'s data. To test whether ergonomics' effect is mainly driven by distraction and noise, we combined the first two items into variable ergonomics-distractions (recoded, higher scores indicate less distraction) and

Table 6 Within-subject comparisons to analyze mean changes over time

	Time 1		Time 2		<i>t</i>	<i>p</i>	Cohen's <i>d</i>	Higher	Smaller	Equal
	M	SD	M	SD						
Well-being	4.140	1.367	4.340	1.289	-2.329	0.021	-0.129	91	70	23
Productivity	0.990	0.419	1.032	0.436	-1.575	0.117	-0.116	87	77	19
Boredom	2.936	1.136	2.927	1.158	-0.330	0.742	-0.019	91	79	14
Behavioral-disengagement	1.805	0.936	2.062	1.030	-3.621	<0.001	-0.256	82	40	62
Self-blame	1.812	0.990	1.880	1.013	-0.962	0.337	-0.062	60	52	72
Need for Relatedness	3.497	0.830	3.559	0.803	-1.130	0.260	-0.063	86	73	25
Need for Competence	3.572	0.735	3.582	0.731	-0.040	0.968	-0.002	82	82	20
Need for Autonomy	3.483	0.688	3.511	0.732	-0.572	0.568	-0.029	88	67	29
Communication	4.534	0.996	4.292	1.185	3.244	0.001	0.199	57	81	38
Stress	2.501	0.807	2.520	0.797	-0.593	0.554	-0.032	81	64	39
Daily routines	4.681	1.561	4.717	1.533	-0.108	0.914	-0.006	71	72	41
Distractions	2.466	0.934	2.443	0.895	0.188	0.851	0.012	58	64	62
Generalized anxiety	2.245	1	2.174	1.010	1.246	0.214	0.064	69	90	25
Emotional loneliness	2.111	0.903	2.007	0.871	2.077	0.039	0.114	54	79	51
Social loneliness	2.641	1.004	2.563	1.017	0.807	0.421	0.047	65	79	40
Quality of social contacts	4.109	1.093	4.312	1.077	-2.612	0.010	-0.159	91	54	39
Extraversion	3.448	0.786	3.457	0.778	-0.195	0.846	-0.009	73	59	52
Quality of Sleep	4.130	1.754	4.174	1.686	0.310	0.757	0.016	54	51	79

Note. *t*: *t*-value of a paired sample *t*-test; Higher: Absolute number of people who scored higher on a variable at time 2 compared to time 1; Smaller: Number of people who scored lower at time 2; Equal: People whose score has not changed over time.

the other four items into ergonomics-others. Indeed, ergonomics distractions was more strongly correlated with well-being, $r = .25$, and productivity, $r = .29$, than was ergonomics-other, $r_s = .19$ and $.19$, respectively. This suggests that our findings replicate those of Ralph et al. and emphasize the importance of distinguishing between distraction and office set-up.

6 Discussion

6.1 Implications and recommendations

The COVID-19 pandemic and the subsequent lockdown have been a major professional change for many software engineers. In the present research, we investigated how a range of relevant variables are associated with and predict software engineers' well-being and productivity. The first significant outcome of this research is that many variables are associated with well-being and productivity. The strength of the association ranges from small to large [29]. Also, well-being and productivity were positively associated. This implies that neglecting people's well-being might also negatively impact productivity. Together, our findings support Ralph et al.'s [109] recommendation that pressuring employees to keep the average productivity level without taking care of their well-being will likely lower productivity. However, we would also like to present an alternative interpretation that having productive employees will strengthen their sense of achievement and improve their well-being. This alternative interpretation follows from that we did not find any causal relations.

This is partly driven by most variables' high stability over time, which leaves little variance to be explained by any other variable. However, it can also imply that many variables influence each other, such as well-being and productivity. Further, some of our predictors can likely be hierarchically organized. For example, introversion can lead to loneliness, resulting in more anxiety, which can cause lower levels of well-being. It will be interesting for future research to develop hierarchical models of emotions and other variables we used as predictors. This would further improve our understanding of the predictors of well-being and productivity. Since we started this investigation only after the pandemic, we could not contrast our results with non-remote pre-pandemic settings. Instead, we are providing evidence-based findings to help software engineers and organizations to work remotely.

In the following, we focus on practical recommendations based on the most reliable predictors of well-being and productivity that we identified through our longitudinal design: the need for autonomy, stress, daily routines, social contacts, need for competence, extraversion, and quality of sleep as predictors of well-being, in Table 7. Distractions and boredom related to productivity are discussed in Table 8.

Persistent high-stress levels are related to adverse outcomes in the workplace [9] and people's well-being. To reduce stress, it could be helpful for some people to practice mindfulness-based stress reduction training and practices as Bazarko et al. [9] recommend. They can be performed at home, and participating in such a program can lead to lower stress levels and a lower risk of work burnout. Grossman et al. recommended other stress reduction methods [57]. Moreover, Naik et al. [98], who found that mindfulness meditation practices, slow breathing exercises, mindful awareness during yoga postures, and mindfulness during stressful situations and social interactions can reduce stress levels. Together, the results of these studies suggest that mindfulness practices, even when performed at home, can reduce stress, which could also improve software engineers' well-being while being quarantined. While mindfulness practices seem to be effective methods to impact peoples' well-being positively; they might not work for everyone. For some individuals, getting physically active by exercising or going for a run, taking time to disconnect and reading a book, letting loose while dancing, or even getting creative and paint might have the same or a similar effect. For example, our exploratory analysis revealed that the coping strategy self-distraction (*e.g.*, reading or watching a movie to unwind from work) was more frequently used by women, which is in line with the literature [122]. This indicates that self-distraction as a coping strategy is more effective for women than men. So, more research is needed to find out adequate coping strategies also for men.

As part of the overall quality of life, the quality of social contacts has a significant impact on people's well-being. Therefore, employers should be interested in enabling their employees to spend time with people they value and encourage them to build strong, meaningful relationships within their work environment. Creating a virtual office (*e.g.*, using an online working environment such as 'Wurkr') allows people to work with the impression of

sharing a physical workspace online to communicate more comfortably and work together from anywhere. For example, to simplify conversations, the Slack plugin ‘Donut’ [121] randomly connects employees for coffee breaks to get to know each other better by spending some time chatting virtually. Besides, our finding that quality of social contact, but not living alone is associated with well-being, is in line with the literature. Quality of contact with one’s partner and family independently predicted depression negatively, whereas the frequency of these contact did not [128]. Together, this suggests that findings from the literature can overall be generalized to people being quarantined.

Organizing the day in a structured way at home appears to be beneficial for software professionals’ well-being. People tend to overwork when working remotely [17]. This could be further magnified during quarantine where usual daily routines are disrupted, and thus working might become the only meaningful activity to do. Therefore, it is essential to develop new daily routines not to be entirely absorbed by work and prevent burnout [15]. Hence, scheduling meetings and designating time specifically for hobbies or spending time with family and friends is helpful while working from home and helps to satisfy employees’ needs for social contacts.

To fulfill people’s need for autonomy, it is necessary to allow employees to act on their values and interests [133]. While coordinating collaborative workflows and managing projects remotely comes with its challenges [17]. It is crucial for remote workers to have flexibility in how they structure, organize, and perform their tasks [133]. It is, therefore, helpful to delegate work packages instead of individual tasks. This makes it easier for individuals to work self-directedly and thus to fulfill their need for autonomy.

To fulfill employees’ need for competence, it is necessary to provide them with the opportunity to grow personally and advance their skill set [84]. Two of the mainly required and highly demanded skills in remote work environments are communication skills and the ability to use virtual tools, such as presentation tools or collaborative project planning tools [17]. Raising awareness of the unique requirements of virtual communication is crucial for a smooth working process. Thus, working remotely requires specific communication skills, such as mindful listening [96] or asynchronous communication, which allows people to work more efficiently [67]. Collaborative tools such as GitHub, Trello, Jira, Google Docs, Klaxoon, Mural, or Slack can simplify work processes and enable interactive workflows. Besides the training and development of employees’ specific virtual skill set, it is also recommended to invest in employees’ personal development within the company. Taking action and offering employees the opportunity to grow will evolve their role and strengthen their loyalty towards the employer and, therefore, employee retention [77].

Introverted software professionals seem to be more negatively affected by the lockdown than their more extraverted peers. This finding is counter-intuitive since extraverted people prefer more direct contacts than introverted people [89]. Our interpretation of these results is that it is even more challenging for introverts to reach out to colleagues and friends when contact opportunities are more limited. This is because being introverted does not mean that there

is no need for social contacts at all. While in the office, they had opportunities to be involved with colleagues both in a structured or unstructured fashion, at home, it is much more difficult as they have to be more proactive to reach out to colleagues in a more formalized setting, such as online collaboration platform (*e.g.*, MS Teams). Accordingly, software organizations should regularly organize both formal and informal online meeting occasions, where introverted software engineers feel a lower entry barrier to participate.

Quality of sleep is also a relevant predictor for well-being. Although it might sound obvious, there is a robust association between sleep, well-being, and mindfulness [64]. In particular, Howell et al. found that mindfulness predicts sleep quality, and quality of sleep and mindfulness predict well-being.

Distractions at home are a challenging obstacle to overcome while working remotely. Designating a specific work area in the home and communicating non-disturbing times with other household members are easy and quick first steps to minimize distractions at the workplace at home. Another obstacle that distracts remote workers more frequently is cyberslacking, which is understood as spending time on the internet for non-work-related reasons during working hours [34]. Cyberslacking and its contribution to distractions at home for remote workers were not included in this study but would be worth exploring in future research.

When people experience boredom it makes them feel “[...] *unchallenged while they think that the situation and their actions are meaningless*” [129, p. 181]. Especially people who thrive in a social setting at work are in danger of being bored quickly while working in isolation from their homes. The enumerated recommendations above, such as assigning interesting, personally tailored, and challenging work packages, using collaborative tools to hold yourself accountable, and having social interactions while working remotely, also help reduce boredom at work. Ideally, employees are intrinsically motivated and feel fulfilled by what they do. If this is not the case over a more extended period, and the experienced boredom is not a negative side effect of being overwhelmed while being quarantined, it might be reasonable to discuss a new field of action and area of responsibility with the employee.

To conclude, working from home certainly comes with its challenges, of which we have addressed several in this study. However, at least software engineers appear to adapt to the lockdown over time, as people’s well-being increased, and their social contacts’ perceived quality improved. Similar results have also been confirmed by a survey study of 2,595 New Zealanders’ remote workers [132]. Walton et al. found that productivity was similar or higher than pre-lockdown, and 89% of professionals would like to continue to work from home, at least one day per month. This study also reveals that the most critical challenges were switching off, collaborating with colleagues, and setting up a home office. On the other hand, working from home led to a drastic saving of time otherwise allocated to daily commuting, a higher degree of flexibility, and increased savings. A range of further recommendations of effective self-guided interventions to tackle anxiety, depression, and stress, are summarized by Fischer et al. [46].

Table 7 Summary of key findings & recommendations for Well-Being

	Findings	Recommended Actions
Autonomy	Significant positive predictor in wave 2 ($B_{W2} = .347$).	Organizations should trust their software engineers about how to reach agreed goals, leaving them a high degree of freedom about how to schedule the day which can result in higher performance [1].
Stress	Significant negative predictor in both waves ($B_{W1} = -.605$, $B_{W2} = -.337$).	Practice mindfulness-based stress reduction training such as meditation [9], yoga, sport and the Wim Hof breathing method [57]. Women are better to self-distracting themselves and coping with stress compared to men.
Daily routines	Significant positive predictor in wave 1 ($B_{W1} = .125$).	Establish new routines, dedicating time to work, individual hobbies, and social contacts.
Social contacts	Significant positive predictor in both waves ($B_{W1} = .224$, $B_{W2} = .304$).	Support at a company level occasions for informal meetings (<i>e.g.</i> , online coffee breaks) during working hours. [103]
Competence	Significant positive associations between competence and well-being in both waves.	Companies train software engineers to work in a remote setting. Similarly, software engineers should choose which kind of competencies and training they think to help their careers.
Extraversion	Positive predictor in wave 1 ($B_{W1} = .223$)	Organizations and peers should proactively reach out to introverted software engineers by involving them in work or non-work-related activities (based on our findings).
Quality of sleep	Significant positive predictor in wave 2 ($B_{W2} = .144$)	Schedule enough sleeping time per night and practice mindfulness for sleep transition [107].

6.2 Threats to validity

Limitations are discussed using Gren's five-facets framework [56].

Reliability. This study used a two-wave longitudinal study, where 96% of the initial participants, identified through a multi-stage selection process, also participated in the second wave. Further, the test-retest reliabilities were high,

Table 8 Summary of significant key findings & recommendations for Productivity

	Findings	Recommended Actions
Boredom	Negative predictor in wave 1 ($B_{W1} = -.053$).	Organizations should redesign employees goals by letting them choose tasks as much as possible and diversify activities [129].
Distractions	Negative predictor in both waves ($B_{W1} = -.065$, $B_{W2} = -.077$)	Organizations should support software engineers to set up a dedicate home office. Routines and agreements with family members about working times also help to be more focused [20,94].

and the internal consistencies (Cronbach's α) ranged from satisfactory to very good.

Construct validity. We identified 51 variables drawn from the literature, and a suitable measurement instrument measured each. Where possible, we used validated instruments. Otherwise, we developed and reported the instruments used. To measure the construct validity, we also reported the Cronbach's alpha of all variables across both waves. Regarding the two dependent variables, we used a validated scale for well-being and developed a new one for productivity. We made this choice since it related well to the lockdown environment our participants were facing. Thus, we chose the Satisfaction with Life Scale for well-being, and productivity was operationalized as a proportion of time spent working and efficiency per hour, compared to the estimated regular productivity without the pandemic. However, we note that despite many variables in our study, we still might have missed one or more relevant variables, which would have been relevant to our analysis.

Conclusion validity. To draw our conclusions, we used multiple statistical analyses such as correlations, between-subject t -tests, multiple linear regressions, and structural equation modeling. To ensure reliable conclusions, we used conservative thresholds to reduce the risk of false-positive results. The thresholds depended on the number of comparisons for each test. Additionally, we did not include covariates, nor did we stop the data collection based on the results, or performed any other practice associated with increasing the likelihood of finding a positive result and increasing the probability of false-positive results [120]. However, we could not make any causal conclusion since all 20 SEM analyses provided non-significant results, using a threshold of significance that reduces the risk of false-positive findings. Also, we have not measured participants' perception of the severity of the lockdown measures. Thus, we cannot test whether they moderate the associations we found. However, it is unlikely they would have impacted our findings, as depression and worries were found to be only weakly associated with perceptions of how the government and public reacted to the lockdown measures in spring 2020 [45]. Further,

we do not have sufficient participants from different countries in our sample to test whether objective government responses (i.e., the strictness of the lockdown [59]) moderates the associations we found. With our data, we can only provide indirect evidence that this is unlikely to be the case: When comparing participants from the UK and USA – the lockdown was stricter in the UK by the time we collected the data [59] – we found little between-country mean differences. Nevertheless, we acknowledge that this is an open research question that we cannot fully answer with our data. Finally, we made both raw data and R analysis code openly available on Zenodo.

Internal validity. This study did not lead to any causal conclusion, which was the present study’s primary aim. We can not say that the analyzed variables influence well-being or productivity or vice versa. We are also aware that our study relies on self-reports, limiting the study’s validity. Further, we adjusted some measures (e.g., productivity). Participants were not supposed to report their perceived productivity but to make a comparison, which has been computed independently afterward in our analysis. We also underwent an extensive screening process, selecting over 190 software engineers of the initial 483 initial suitable subjects, identified by a previous study of Russo & Stol, through a multi-stage cluster sampling strategy [6]. Typical problems related to longitudinal studies (e.g., attrition of the subjects over a long-term period) do not apply. The dropout rate between the two waves has been low (4%). We run this study towards the end of the lockdown of the Covid-19 pandemic in the spring 2020. In this way, participants were able to report rooted judgments of their conditions. Waves were set at two weeks distance, which ensured that lockdowns had not been lifted yet during the data collection of wave 2, but was also not close enough so that variability in each of the variables would already be sufficiently high between the two-time points. Since this was a pandemic, the surveyed countries’ lockdown conditions have been similar (due to standardized WHO’s recommendations). However, we did not consider region-specific conditions (e.g., severity of virus spread) and recommendations. Also, lockdown timing differed among countries. To control these potential differences, we asked participants at each of the two waves if lockdown measures were still in place and if they were still working from home. Since all our participants reported positively to both these conditions, we did not exclude anyone from the study.

External validity. An *a priori* power analysis has determined our sample size. As with any longitudinal study, we designed this study to maximize internal validity [70]. Accordingly, we focused on finding significant effects, rather than working with a representative sample of the software engineering population (with $N \approx 500$, such as Russo and Stol [116] did, where the research goal focused on the generalizability of results). Additionally, we made an effort to be able to estimate to what extent our findings depend on the current situation and whether they would also be useful to inform researchers and practitioners interested in remote work in general, beyond exceptional circumstances and potentially beyond software engineers (i.e., knowledge workers in general). First, we also measured participants’ previous remote work experience in the past 12

months. This was uncorrelated with well-being and productivity, indicating that the extent to which people were working remotely before the lockdown was irrelevant. Second, we measured both generalized anxiety and Covid-19 specific anxiety. As we now clarified in the subsection “Correlations”, generalized anxiety is more relevant for people’s well-being than Covid-19 specific anxiety. This suggests that our findings are at least partly COVID-19 independent: If people were terrified by COVID-19, it would have been a stronger predictor than generalized anxiety. Third, many of our findings relate to the findings reported in the psychological literature. This study demonstrates that those findings also hold in a sample of professional software engineers while expanding the literature substantially through our design, including a large set of relevant variables.

7 Conclusion

The COVID-19 pandemic disrupted software engineers in several ways. Abruptly, lockdown and quarantine measures changed the way of working and relating to other people. Software engineers, in line with most knowledge workers, started to work from home with unprecedented challenges. Most notably, our research shows that high-stress levels, the absence of daily routines, and social contacts are some of the variables most related to well-being. Similarly, low productivity is related to boredom and distractions at home.

We base our results on a longitudinal study, which involved 192 software professionals. After identifying 51 relevant variables related to well-being or productivity during a quarantine from literature, we run a correlation study based on the results gathered in our first wave. For the second wave, we selected only the variables correlated with at least a medium effect size with well-being or productivity. Afterward, we run 20 structural equation modeling analyses, testing for causal relations. We could not find any significant relation, concluding that we do not know if the dependent variables are caused by independent ones or vice versa. Accordingly, we ran several multiple regression analyses to identify unique predictors of well-being and productivity, where we found several significant results.

This paper confirms that, on average, software engineers’ well-being increased during the pandemic. Also, there is a correlation between well-being and productivity. Out of 51 factors, nine were reliably associated with well-being and productivity. Based on our findings, we proposed some actionable recommendations that might be useful to deal with potential future pandemics.

Software organizations might start to experimentally ascertain whether adopting these recommendations will increase professionals’ productivity and well-being. Our research findings indicate that granting a higher degree of autonomy to employees might be beneficial, on average. However, while extended autonomy might be perceived positively experienced by those with a high need for autonomy, it might be perceived as stressful for those who prefer structure. It is unlikely that any intervention will have the same effect on all people

(since there is a substantial variation for most variables); it is essential to have individual differences in mind when exploring any interventions' effects. Thus, adopting incremental intervention, based on our findings, where organizations can get feedback from their employees, is recommended.

Future work will explore several directions. Cross-sectional studies with representative samples will test whether our findings are generalizable and get a better understanding of underlying mechanisms between the variables. We will also investigate the effectiveness of specific software tools and their effect on software engineering professionals' well-being and productivity with particular regard to the relevant variables.

Supplementary Materials

The full survey, raw data, and R analysis scripts are openly available under a CC BY 4.0 license on Zenodo, DOI: <https://doi.org/10.5281/zenodo.3959131>.

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A Appendix

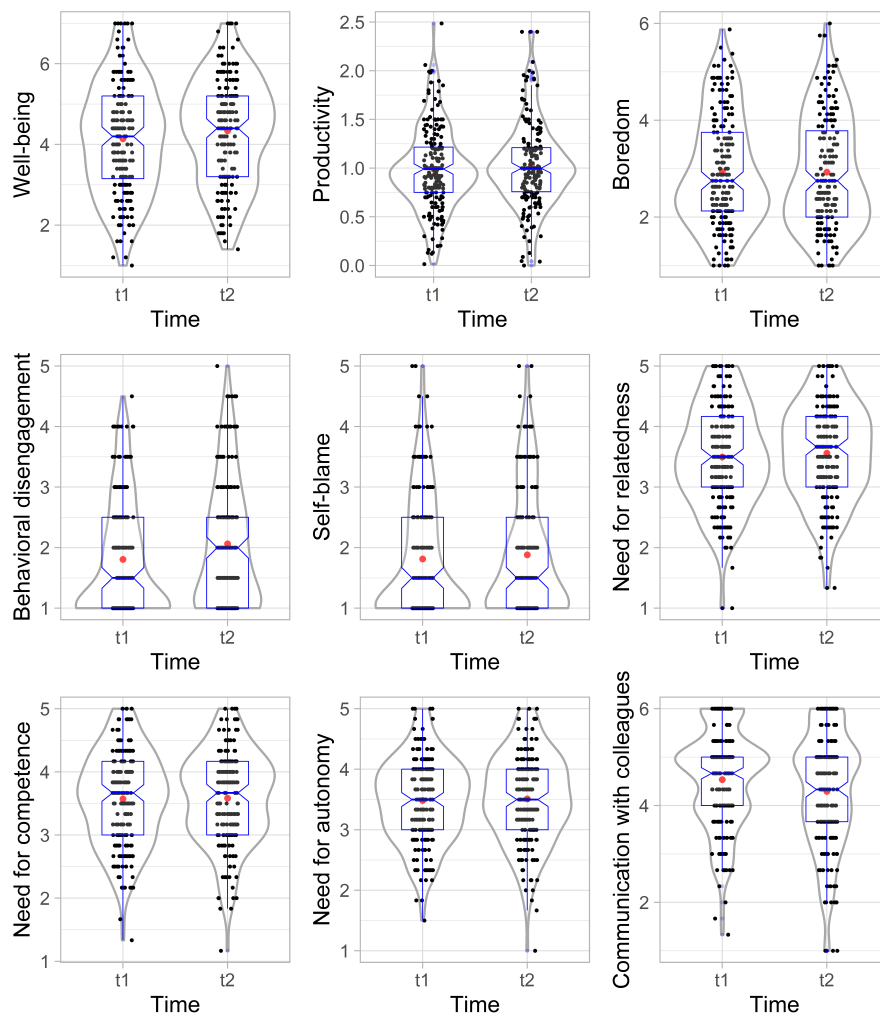


Fig. 3 Distributions of within-subject comparisons at time 1

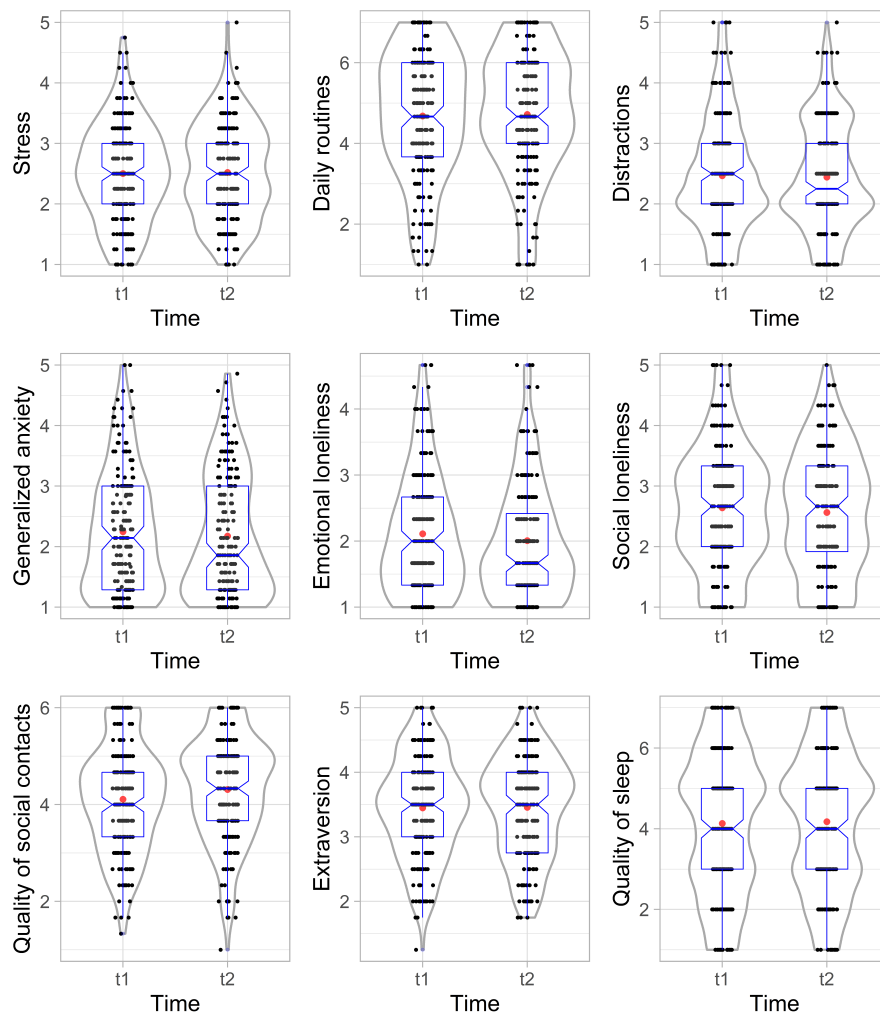


Fig. 4. Distributions of within-subject comparisons at wave 2

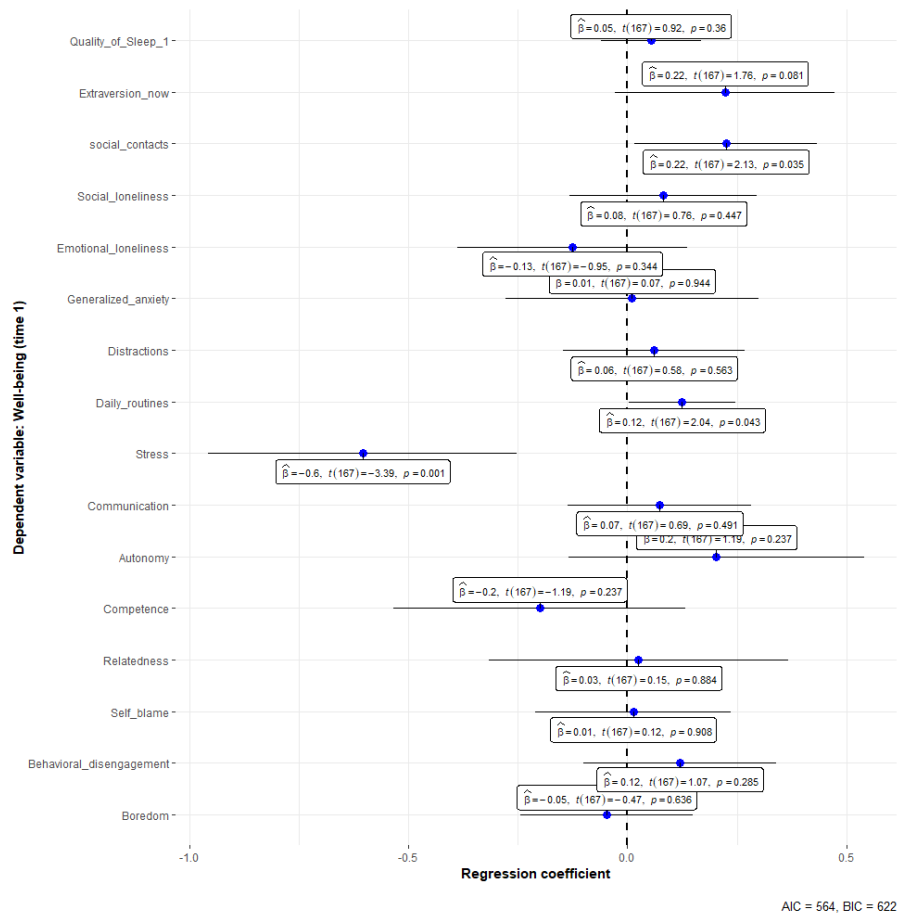


Fig. 5 Regression coefficients of variables predicting well-being at time 1

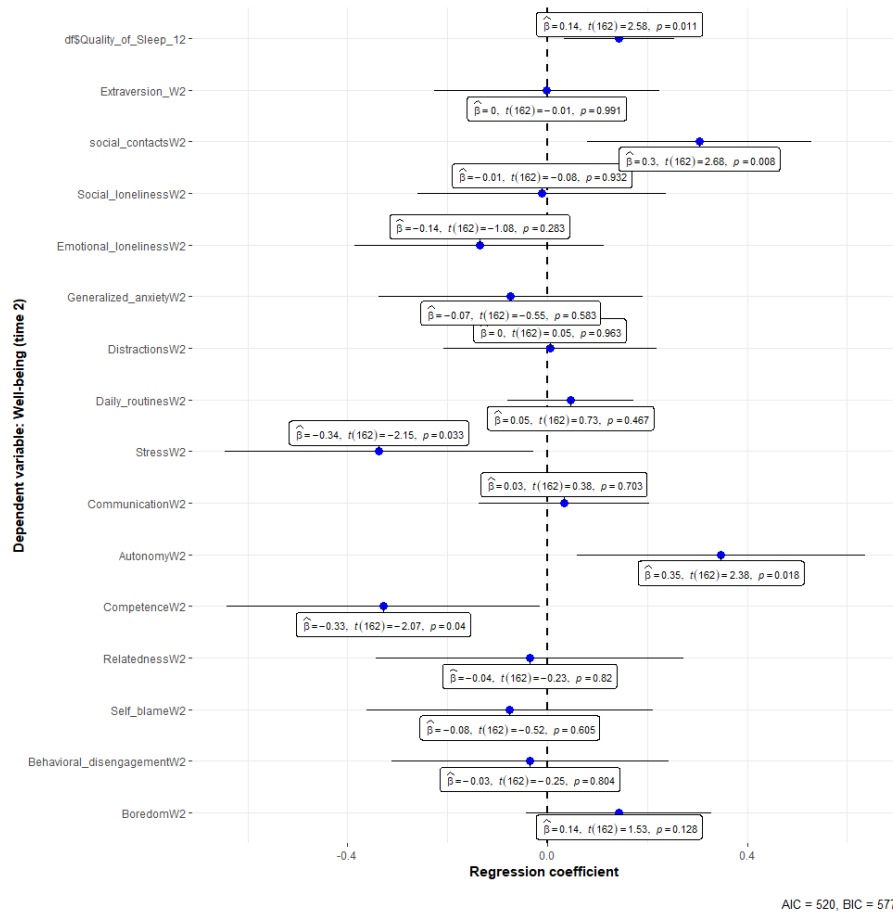


Fig. 6 Regression coefficients of variables predicting well-being at time 2

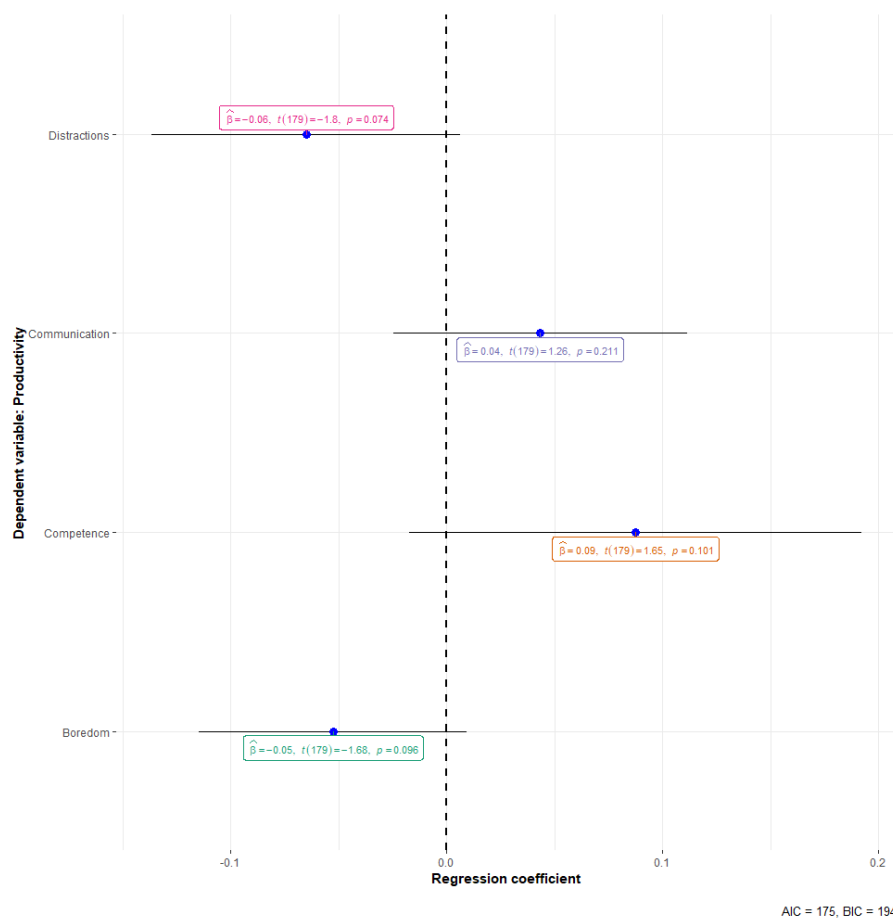


Fig. 7 Regression coefficients of variables predicting productivity at time 1

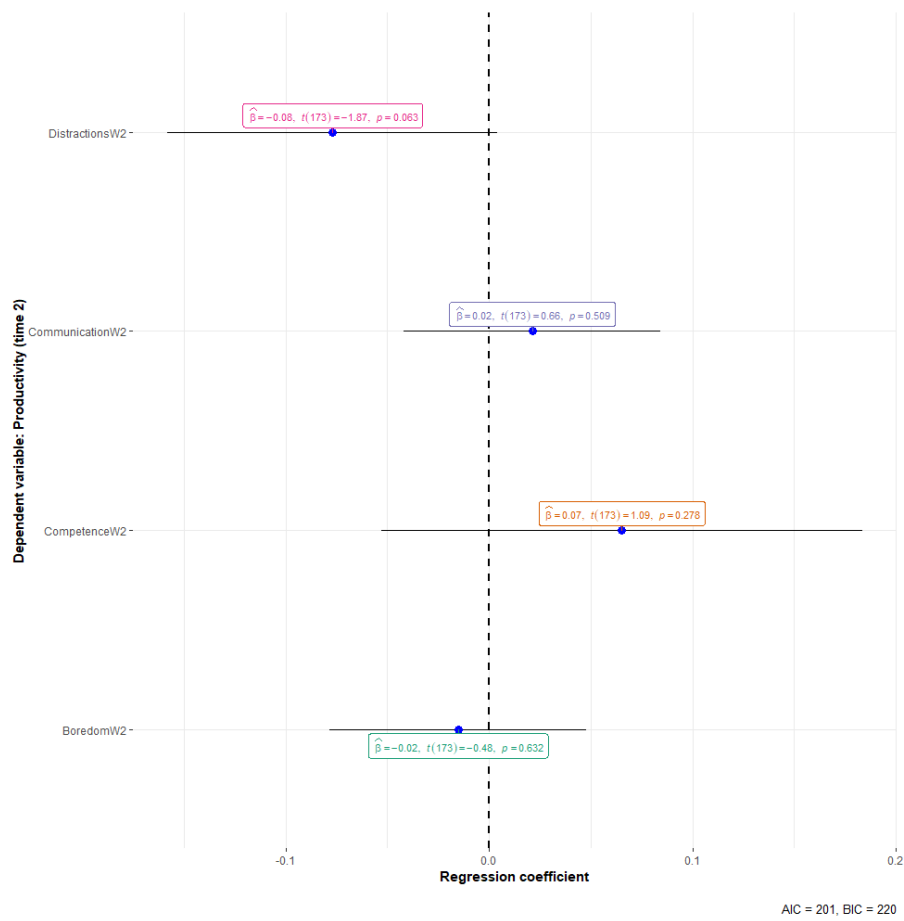


Fig. 8 Regression coefficients of variables predicting productivity at time 2

Table 9 Summary of constructs, instruments, reliability, and changes to instruments

Construct	Instrument	Reliability	Changes to instrument
Well-being	Satisfaction with Life Scale [35]	$\alpha_1 = .90, \alpha_2 = .90$	Reworded to focus on past week
Productivity	Custom scale, self-report in comparison to normal week	NA	-
Self-discipline	Brief Self-Control Scale [126]	$\alpha = .64$	None
Coping strategies	Brief COPE scale [23]	Self-distraction $\alpha = .65$, active coping, $\alpha = .61$, denial $\alpha = .66$, substance use $\alpha = .96$, use of emotional support $\alpha = .77$, use of instrumental support $\alpha = .75$, behavioral disengagement $\alpha_1 = .76, \alpha_2 = .71$, venting $\alpha = .65$, positive reframing $\alpha = .72$, planning $\alpha = .76$, humor $\alpha = .83$, acceptance $\alpha = .61$, religion $\alpha = .83$, self-blame $\alpha_1 = .75, \alpha_2 = .71$	Reworded to focus on past week
Emotional loneliness	De Jong Gierveld Loneliness Scale [51]	$\alpha_1 = .68, \alpha_2 = .69$	Reworded to focus on past week
Social loneliness	De Jong Gierveld Loneliness Scale [51]	$\alpha_1 = .84, \alpha_2 = .87$	Reworded to focus on past week
Compliance	Compliance scale [138]	$\alpha = .71$	Three most relevant items selected
Anxiety	Generalized Anxiety Disorder scale [123]	$\alpha_1 = .93, \alpha_2 = .93$	Reworded to focus on past week
Anxiety (COVID-19)	[99]	$\alpha = .82$	None
Stress	Perceived Stress Scale [30]	$\alpha_1 = .80, \alpha_2 = .77$	Reworded to focus on past week
Boredom	8-item Boredom Proneness Scale [125, 42]	$\alpha_1 = .87, \alpha_2 = .87$	None
Daily Routines	Custom scale	$\alpha_1 = .75, \alpha_2 = .78$	-
Conspiracy beliefs	Custom scale, partially adapted from [139]	$\alpha = .83$	Partially adapted to focus on Covid-19
Extraversion	4-item extraversion subscale of the Brief HEXACO Inventory [131]	$\alpha_1 = .71, \alpha_2 = .69$	None
Autonomy, competence, and relatedness	Psychological needs scale [119]	$\alpha_1 = .79, \alpha_2 = .78$	Reworded to focus on past week
Extrinsic and intrinsic work motivation	6-item extrinsic regulation 3-item and intrinsic motivation subscales of the Multidimensional Work Motivation Scale [48]	Social extrinsic regulation $\alpha = .85$, material extrinsic regulation $\alpha = .71$, intrinsic motivation $\alpha = .94$	None
Mental exercise	Custom scale	$\alpha = .56$	-
Technical skills	Custom scale	NA	-
Diet	European Social Survey Scale [41]	$\alpha = .60$	None
Quality of sleep	Custom scale	NA	-
Physical activity	Adapted version of the 3-item Leisure Time Exercise Questionnaire [54]	NA	Reworded to focus on past week
Quality and quantity of social contacts outside of work	Partially adapted from the social relationship quality scale [12]	$\alpha_1 = .73, \alpha_2 = .77$	One custom item added
Volunteering	Custom scale	$\alpha = .45$	-
Quality and quantity of communication with colleagues and line managers	Custom scale	$\alpha_1 = .88, \alpha_2 = .92$	-
Distractions at home	Custom scale	$\alpha_1 = .64, \alpha_2 = .63$	-
Financial security	Glei Scale [53]	$\alpha = .81$	-
Office set-up	Custom scale	$\alpha = .65$	-

Note. NA: For some measures it is not possible to compute Cronbach's α (e.g., for one item measures). Test-retest correlation, another measure of reliability, can be found in Table 1.

Table 10 Structural Equation Modeling analyses

Independent variable (IV) - Dependent variable (DV)	IV ₁ - DV ₁			IV ₂ - DV ₂			IV ₁ → DV ₂		
	B	SE	p	B	SE	p	B	SE	p
Well-being - Productivity	0.127	0.048	0.009	0.062	0.027	0.024	0.001	0.020	0.968
Boredom - Well-being	-0.729	0.155	<0.001	0.023	0.064	0.720	0.011	0.075	0.880
Behavioral-disengagement - Well-being	-0.484	0.126	<0.001	-0.158	0.059	0.007	-0.013	0.100	0.898
Self-blame - Well-being	-0.629	0.147	<0.001	-0.167	0.049	0.001	0.072	0.088	0.416
Distractions - Well-being	-0.342	0.117	0.004	-0.107	0.051	0.036	0.015	0.118	0.900
Generalized anxiety - Well-being	-0.698	0.137	<0.001	-0.187	0.050	<0.001	-0.020	0.086	0.816
Emotional loneliness - Well-being	-0.735	0.143	<0.001	-0.166	0.057	0.004	-0.064	0.104	0.535
Social loneliness - Well-being	0.583	0.131	<0.001	0.116	0.056	0.037	0.105	0.086	0.222
Need for Relatedness - Well-being	0.665	0.124	<0.001	0.111	0.049	0.022	0.119	0.107	0.266
Need for Competence - Well-being	0.499	0.108	<0.001	0.084	0.044	0.055	0.121	0.111	0.274
Need for Autonomy - Well-being	0.566	0.109	<0.001	0.142	0.046	0.002	0.352	0.177	0.047
Social contacts - Well-being	0.816	0.151	<0.001	0.162	0.064	0.011	0.059	0.076	0.441
Communication - Well-being	0.641	0.142	<0.001	0.168	0.067	0.013	0.054	0.082	0.506
Stress - Well-being	-0.749	0.127	<0.001	-0.148	0.046	0.001	-0.001	0.164	0.993
Daily-routines - Well-being	0.840	0.195	<0.001	0.112	0.072	0.120	0.100	0.069	0.148
Extraversion - Well-being	0.308	0.090	0.001	-0.001	0.030	0.972	-0.027	0.142	0.851
Boredom - Productivity	-0.170	0.040	<0.001	0.013	0.025	0.595	-0.032	0.028	0.259
Competence - Productivity	0.139	0.028	<0.001	0.020	0.018	0.264	0.045	0.044	0.306
Communication - Productivity	0.148	0.037	<0.001	-0.007	0.026	0.770	0.030	0.030	0.315
Distraction - Productivity	-0.121	0.030	<0.001	0.022	0.020	0.278	-0.154	0.056	0.006

Independent variable (IV) - Dependent variable (DV)	DV ₁ → DV ₂			IV ₁ → IV ₂			DV ₁ → IV ₂		
	B	SE	p	B	SE	p	B	SE	p
Well-being - Productivity	0.529	0.070	<0.001	0.698	0.067	<0.001	0.112	0.179	0.531
Boredom - Well-being	0.711	0.072	<0.001	0.753	0.096	<0.001	-0.076	0.054	0.156
Behavioral-disengagement - Well-being	0.700	0.070	<0.001	0.632	0.101	<0.001	-0.092	0.046	0.046
Self-blame - Well-being	0.724	0.073	<0.001	0.533	0.088	<0.001	-0.041	0.037	0.276
Distractions - Well-being	0.705	0.069	<0.001	0.827	0.133	<0.001	-0.056	0.041	0.17
Generalized anxiety - Well-being	0.711	0.075	<0.001	0.730	0.072	<0.001	-0.100	0.010	0.011
Emotional loneliness - Well-being	0.677	0.075	<0.001	0.976	0.114	<0.001	-0.011	0.053	0.840
Social loneliness - Well-being	0.675	0.069	<0.001	0.744	0.080	<0.001	0.124	0.045	0.006
Need for Relatedness - Well-being	0.667	0.073	<0.001	0.712	0.096	<0.001	0.013	0.042	0.759
Need for Competence - Well-being	0.675	0.070	<0.001	0.602	0.092	<0.001	0.031	0.036	0.390
Need for Autonomy - Well-being	0.612	0.078	<0.001	1.193	0.185	<0.001	-0.061	0.047	0.192
Social contacts - Well-being	0.681	0.072	<0.001	0.659	0.077	<0.001	0.097	0.054	0.071
Communication - Well-being	0.685	0.072	<0.001	0.751	0.089	<0.001	0.057	0.054	0.285
Stress - Well-being	0.709	0.091	<0.001	0.987	0.155	<0.001	0.031	0.052	0.547
Daily-routines - Well-being	0.664	0.070	<0.001	0.866	0.116	<0.001	0.039	0.061	0.523
Extraversion - Well-being	0.706	0.069	<0.001	1.024	0.138	<0.001	0.017	0.025	0.486
Boredom - Productivity	0.498	0.073	<0.001	0.843	0.100	<0.001	0.306	0.178	0.087
Competence - Productivity	0.493	0.077	<0.001	0.677	0.096	<0.001	-0.095	0.129	0.461
Communication - Productivity	0.471	0.074	<0.001	0.760	0.085	<0.001	0.149	0.181	0.412
Distraction - Productivity	0.419	0.078	<0.001	0.915	0.161	<0.001	0.084	0.161	0.602

Independent variable (IV) - Dependent variable (DV)	CFI	RMSEA	SRMR
Well-being - Productivity	0.953	0.079	0.042
Boredom - Well-being	0.901	0.071	0.075
Behavioral-disengagement - Well-being	0.957	0.069	0.054
Self-blame - Well-being	0.951	0.074	0.052
Distractions - Well-being	0.950	0.073	0.046
Generalized anxiety - Well-being	0.937	0.070	0.062
Emotional loneliness - Well-being	0.912	0.090	0.061
Social loneliness - Well-being	0.969	0.057	0.047
Need for Relatedness - Well-being	0.837	0.100	0.098
Need for Competence - Well-being	0.818	0.104	0.104
Need for Autonomy - Well-being	0.885	0.078	0.078
Social contacts - Well-being	0.939	0.078	0.092
Communication - Well-being	0.964	0.061	0.057
Stress - Well-being	0.926	0.075	0.070
Daily-routines - Well-being	0.903	0.097	0.068
Extraversion - Well-being	0.822	0.122	0.094
Boredom - Productivity	0.887	0.085	0.073
Competence - Productivity	0.681	0.151	0.142
Communication - Productivity	0.993	0.039	0.032
Distraction - Productivity	0.934	0.129	0.051

Note. B: unstandardized regression estimate, SE: Standard Error, p: p - value, CFI: Comparative Fit Index, RMSEA: Root Mean Square Error of Approximation, SRMR: Standardized Root Mean Square Residual. Variable₁ is measured in the first wave, and Variable₂ in the second wave.

Table 11 Within-subject comparisons (mixed-effects model): Are there any mean changes over time?

	Time 1		Time 2		B	SE	95%-CI	<i>p</i>	Higher	Smaller	Equal
	M	SD	M	SD							
Well-being	4.140	1.367	4.340	1.289	0.180	.074	-.035, .325	0.015	91	70	23
Productivity	0.990	0.419	1.032	0.436	0.046	.031	-.016, .107	0.147	87	77	19
Boredom	2.936	1.136	2.927	1.158	0.013	.066	-.0117, 0.142	0.848	91	79	14
Behavioral-disengagement	1.805	0.936	2.062	1.030	0.255	.069	.119, .391	<.001	82	40	62
Self-blame	1.812	0.990	1.880	1.013	0.065	.065	-.063, .192	0.319	60	52	72
Need for Relatedness	3.497	0.830	3.559	0.803	0.054	.046	-.035, .144	0.233	86	73	25
Need for Competence	3.572	0.735	3.582	0.731	0.005	.045	-.084, .094	0.915	82	82	20
Need for Autonomy	3.483	0.688	3.511	0.732	0.023	.036	-.049, .094	0.535	88	67	29
Communication	4.534	0.996	4.292	1.185	-0.223	.067	-.360, -.095	<.001	57	81	38
Stress	2.501	0.807	2.520	0.797	0.024	.043	-.061, .109	0.581	81	64	39
Daily routines	4.681	1.561	4.717	1.533	0.017	.083	-.147, .180	0.843	71	72	41
Distractions	2.466	0.934	2.443	0.895	-0.015	.058	-.128, .098	0.789	58	64	62
Generalized anxiety	2.245	1.000	2.174	1.010	-0.065	.051	-.166, .035	0.202	69	90	25
Emotional loneliness	2.111	0.903	2.007	0.871	-0.102	.049	-.198, -.006	0.037	54	79	51
Social loneliness	2.641	1.004	2.563	1.017	-0.056	.058	-.171, .058	0.334	65	79	40
Quality of social contacts	4.109	1.093	4.312	1.077	0.182	.066	.053, .312	0.006	91	54	39
Extraversion	3.448	0.786	3.457	0.778	0.007	.035	-.061, .076	0.838	73	59	52
Quality of Sleep	4.130	1.754	4.174	1.686	-0.010	.088	-.182, .162	0.906	54	51	79

Note. B: fixed effects estimates, SE: standard error, CI: confidence interval; Higher: Absolute number of people who scored higher on a variable at time 2 compared to time 1; Lower: Number of people who scored lower at time 2; Equal: People whose score has not changed over time.

Table 12 Comparison of women and men

	Men		Women		<i>t</i>	<i>p</i>	<i>d</i>	OVL
	M	SD	M	SD				
Well-being	4.109	1.336	4.263	1.495	-0.581	0.5639	-0.113	95.494
Well-being _{t2}	4.388	1.258	4.151	1.407	0.933	0.3553	0.183	92.710
Productivity	1.008	0.416	0.917	0.430	1.180	0.2430	0.218	91.320
Productivity _{t2}	1.029	0.433	1.043	0.452	-0.175	0.8620	-0.033	98.684
Boredom	2.942	1.130	2.908	1.179	0.163	0.8713	0.030	98.803
Boredom _{t2}	2.923	1.122	2.943	1.309	-0.082	0.9353	-0.016	99.362
Behavioral-disengagement	1.799	0.935	1.829	0.953	-0.176	0.8611	-0.032	98.723
Behavioral-disengagement _{t2}	1.997	0.957	2.324	1.259	-1.479	0.1458	-0.320	87.288
Self-blame	1.753	0.957	2.053	1.095	-1.546	0.1283	-0.304	87.919
Self-blame _{t2}	1.830	0.955	2.081	1.211	-1.173	0.2465	-0.248	90.132
Relatedness	3.483	0.801	3.557	0.948	-0.446	0.6577	-0.089	96.451
Relatedness _{t2}	3.560	0.748	3.554	1.004	0.034	0.9728	0.008	99.681
Competence	3.566	0.704	3.596	0.862	-0.202	0.8407	-0.041	98.364
Competence _{t2}	3.605	0.692	3.491	0.874	0.740	0.4628	0.156	93.783
Autonomy	3.476	0.668	3.509	0.771	-0.239	0.8119	-0.047	98.125
Autonomy _{t2}	3.526	0.698	3.45	0.863	0.494	0.6236	0.103	95.893
Communication	4.511	1.004	4.623	0.972	-0.625	0.5343	-0.112	95.534
Communication _{t2}	4.293	1.118	4.288	1.434	0.020	0.9839	0.004	99.840
Stress	2.468	0.744	2.638	1.025	-0.966	0.3391	-0.212	91.558
Stress _{t2}	2.485	0.748	2.662	0.965	-1.042	0.3025	-0.223	91.122
Daily routines	4.758	1.469	4.368	1.877	1.191	0.2394	0.250	90.052
Daily routines _{t2}	4.902	1.439	3.982	1.689	3.049	0.0037	0.617	75.770
Distractions	2.481	0.884	2.408	1.126	0.370	0.7127	0.078	96.889
Distractions _{t2}	2.459	0.869	2.378	1.003	0.449	0.6550	0.090	96.411
Generalized anxiety	2.123	0.916	2.738	1.175	-3.007	0.0042	-0.632	75.200
Generalized anxiety _{t2}	2.098	0.963	2.475	1.144	-1.844	0.0712	-0.376	85.088
Emotional loneliness	2.022	0.848	2.474	1.033	-2.498	0.0158	-0.510	79.872
Emotional loneliness _{t2}	1.975	0.837	2.135	0.998	-0.899	0.3730	-0.184	92.670
Social loneliness	2.667	0.969	2.535	1.146	0.653	0.5169	0.131	94.778
Social loneliness _{t2}	2.560	0.985	2.577	1.151	-0.080	0.9365	-0.016	99.362
Social contacts	4.032	1.068	4.421	1.149	-1.893	0.0637	-0.358	85.794
Social contacts _{t2}	4.281	1.055	4.432	1.165	-0.719	0.4754	-0.140	94.419
Extraversion	3.401	0.786	3.638	0.766	-1.700	0.0944	-0.303	87.958
Extraversion _{t2}	3.405	0.775	3.662	0.769	-1.817	0.0745	-0.333	86.776
Quality of sleep	4.221	1.746	3.763	1.762	1.436	0.1564	0.262	89.578
Quality of sleep _{t2}	4.299	1.673	3.676	1.668	2.032	0.0469	0.373	85.205
Compliance	7.190	1.093	7.518	0.700	-2.278	0.0251	-0.319	87.328
Belief in conspiracies	2.379	1.244	2.316	1.205	0.289	0.7738	0.051	97.966
Self-distraction	3.182	1.040	3.750	0.86	-3.491	0.0009	-0.564	77.794
Active coping	3.188	0.922	3.447	0.884	-1.604	0.1140	-0.283	88.748
Denial	1.425	0.725	1.355	0.603	0.615	0.5407	0.100	96.012
Substance use	1.682	1.087	1.855	1.330	-0.745	0.4599	-0.152	93.942
Emotional support	2.643	1.032	3.039	1.042	-2.105	0.0398	-0.384	84.774
Instrumental support	2.162	0.967	2.250	0.957	-0.505	0.6157	-0.091	96.371
Venting	2.338	1.018	2.408	0.965	-0.398	0.6924	-0.070	97.208
Positive reframing	3.081	1.019	3.566	1.067	-2.531	0.0143	-0.471	81.382
Planning	2.984	1.044	3.289	1.125	-1.521	0.1340	-0.288	88.550
Humor	2.503	1.174	2.855	1.330	-1.494	0.1411	-0.292	88.392
Acceptance	3.935	0.768	4.276	0.742	-2.522	0.0144	-0.447	82.315
Religion	1.662	0.925	1.934	1.439	-1.110	0.2731	-0.260	89.657
Office setup	15.729	1.108	15.474	1.239	1.163	0.2501	0.225	91.043
Self-control	3.338	0.834	3.246	0.919	0.563	0.5760	0.108	95.694
Volunteering	3.346	1.147	3.904	1.257	-2.489	0.0160	-0.477	81.149
Diet	9.916	3.413	9.618	3.791	0.441	0.6609	0.085	96.610
Exercising overall	10.078	8.542	10.776	17.730	-0.236	0.8144	-0.064	97.447
Financial situation	7.260	1.648	7.079	2.110	0.492	0.6247	0.103	95.893
COVID-19 anxiety	3.244	1.036	3.395	1.158	-0.736	0.4650	-0.143	94.300
Mental exercise	4.497	1.377	4.750	1.478	-0.958	0.3422	-0.181	92.789
Extrinsic-social	3.591	1.311	3.763	1.518	-0.643	0.5233	-0.127	94.937
Extrinsic-materialistic	4.264	1.324	4.623	1.387	-1.441	0.1553	-0.268	89.340
Intrinsic motivation	4.468	1.421	5.018	1.427	-2.130	0.0375	-0.387	84.657
People living in the same household	2.221	2.789	1.579	1.703	1.802	0.0748	0.246	90.211
Technological skills	27.240	0.776	27.211	1.069	0.161	0.8726	0.035	98.604
Previous remote work experience	40.890	36.340	39.947	37.649	0.139	0.8899	0.026	98.963
Children at home	0.714	1.008	0.421	0.826	1.871	0.0657	0.301	88.037

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Note. *d*: Cohen's *d* (standardized mean difference), OVL: Overlapping coefficient [66], which estimates the amount of similarities between women and men (OVL of 100 indicates the groups are identical, a OVL of 50 suggests that 50% of the responses given by women are mirrored by men).

Table 13 Comparison between UK and USA-based participants

	UK		USA		t	p	d	OVL
	M	SD	M	SD				
Well-being	4.248	1.302	4.288	1.448	-0.158	0.8752	-0.030	98.803
Well-being _{t2}	4.294	1.220	4.392	1.461	-0.381	0.7039	-0.074	97.049
Productivity	1.018	0.453	0.936	0.385	1.047	0.2975	0.193	92.312
Productivity _{t2}	0.977	0.414	1.076	0.472	-1.162	0.2480	-0.225	91.043
Boredom	2.857	1.072	2.889	1.194	-0.151	0.8802	-0.029	98.843
Boredom _{t2}	2.960	1.159	2.740	1.166	0.994	0.3226	0.189	92.471
Behavioral-disengagement	1.865	0.885	1.683	0.852	1.123	0.2641	0.210	91.638
Behavioral-disengagement _{t2}	2.089	0.952	1.910	1.024	0.948	0.3456	0.182	92.749
Self-blame	1.786	0.932	1.740	1.059	0.241	0.8100	0.046	98.165
Self-blame _{t2}	1.944	1.025	1.680	0.896	1.451	0.1498	0.272	89.182
Relatedness	3.521	0.772	3.545	0.827	-0.158	0.8750	-0.030	98.803
Relatedness _{t2}	3.538	0.711	3.593	0.847	-0.372	0.7111	-0.072	97.128
Competence	3.569	0.734	3.593	0.873	-0.159	0.8742	-0.030	98.803
Competence _{t2}	3.605	0.670	3.650	0.815	-0.315	0.7534	-0.061	97.567
Autonomy	3.503	0.700	3.516	0.754	-0.098	0.9223	-0.018	99.282
Autonomy _{t2}	3.565	0.751	3.443	0.818	0.808	0.4210	0.155	93.823
Communication	4.472	1.031	4.593	1.000	-0.624	0.5341	-0.119	95.255
Communication _{t2}	4.383	1.237	4.245	1.263	0.573	0.5678	0.110	95.614
Stress	2.528	0.713	2.312	0.871	1.430	0.1560	0.273	89.143
Stress _{t2}	2.573	0.690	2.340	0.890	1.516	0.1330	0.296	88.234
Daily routines	4.889	1.409	4.474	1.738	1.385	0.1693	0.265	89.459
Daily routines _{t2}	4.817	1.531	4.647	1.646	0.562	0.5752	0.108	95.694
Distractions	2.532	0.920	2.385	1.018	0.806	0.4222	0.152	93.942
Distractions _{t2}	2.540	0.816	2.500	0.985	0.232	0.8168	0.045	98.205
Generalized anxiety	2.265	0.942	2.134	1.075	0.689	0.4926	0.131	94.778
Generalized anxiety _{t2}	2.219	0.965	1.989	0.962	1.257	0.2114	0.239	90.488
Emotional loneliness	2.048	0.956	2.038	0.802	0.056	0.9555	0.010	99.601
Emotional loneliness _{t2}	2.059	0.938	1.887	0.796	1.052	0.2949	0.197	92.154
Social loneliness	2.619	0.912	2.583	1.074	0.190	0.8498	0.036	98.564
Social loneliness _{t2}	2.527	0.942	2.493	1.135	0.168	0.8673	0.032	98.723
Social contacts	4.053	1.091	4.218	1.064	-0.818	0.4150	-0.153	93.902
Social contacts _{t2}	4.274	1.120	4.327	1.189	-0.238	0.8121	-0.046	98.165
Extraversion	3.552	0.728	3.486	0.799	0.459	0.6473	0.087	96.530
Extraversion _{t2}	3.516	0.742	3.530	0.798	-0.094	0.9250	-0.018	99.282
Quality of sleep	4.111	1.752	3.981	1.686	0.405	0.6860	0.076	96.969
Quality of sleep _{t2}	3.968	1.599	4.440	1.704	-1.499	0.1371	-0.287	88.590
Compliance	7.450	0.672	7.065	1.291	1.925	0.0582	0.385	84.735
Belief in conspiracies	2.263	1.210	2.258	1.262	0.025	0.9801	0.005	99.801
Self-distraction	3.167	1.063	3.365	0.966	-1.049	0.2962	-0.195	92.233
Active coping	3.246	0.847	3.183	1.029	0.356	0.7230	0.068	97.288
Denial	1.365	0.624	1.404	0.700	-0.310	0.7569	-0.059	97.647
Substance use	1.968	1.167	1.683	1.221	1.274	0.2056	0.240	90.448
Emotional support	2.659	0.962	3.010	1.096	-1.805	0.0740	-0.342	86.422
Instrumental support	2.206	0.923	2.365	1.039	-0.859	0.3924	-0.163	93.504
Venting	2.254	0.962	2.404	1.039	-0.796	0.4278	-0.150	94.021
Positive reframing	3.230	0.897	2.981	1.142	1.282	0.2030	0.246	90.211
Planning	2.976	1.014	3.077	1.095	-0.508	0.6128	-0.096	96.172
Humor	2.706	1.275	2.327	1.184	1.652	0.1013	0.307	87.800
Acceptance	4.032	0.772	4.019	0.671	0.093	0.9261	0.017	99.322
Religion	1.571	0.946	1.971	1.148	-2.010	0.0471	-0.384	84.774
Office setup	15.714	0.991	15.609	1.290	0.483	0.6303	0.093	96.291
Self-control	3.159	0.762	3.442	0.769	-1.977	0.0506	-0.371	85.284
Volunteering	3.413	1.132	3.615	1.232	-0.911	0.3646	-0.172	93.147
Diet	10.627	3.217	9.740	3.448	1.415	0.1601	0.267	89.380
Exercising overall	13.830	14.415	9.493	7.935	2.043	0.0437	0.363	85.598
Financial situation	7.302	1.950	7.135	1.858	0.469	0.6400	0.087	96.530
Covid-19 anxiety	3.397	1.013	3.067	1.129	1.632	0.1058	0.309	87.722
Mental exercise	4.516	1.459	4.423	1.330	0.356	0.7222	0.066	97.367
Extrinsic-social	3.476	1.257	3.564	1.515	-0.334	0.7389	-0.064	97.447
Extrinsic-materialistic	3.915	1.214	4.776	1.310	-3.623	0.0004	-0.684	73.235
Intrinsic motivation	4.344	1.444	4.442	1.418	-0.367	0.7142	-0.069	97.248
People living in the same household	1.921	1.559	1.962	1.441	-0.146	0.8842	-0.027	98.923
Technological skills	27.111	0.863	27.327	0.760	-1.425	0.1569	-0.264	89.498
Previous remote work experience	38.063	33.773	42.846	38.185	-0.704	0.4830	-0.133	94.698
Children at home	0.762	1.132	0.712	1.035	0.249	0.8039	0.046	98.165

Note. d : Cohen's d (standardized mean difference), OVL: Overlapping coefficient [66], which estimates the amount of similarities between British and US-American participants (OVL of 100 indicates the groups are identical, a OVL of 50 suggests that 50% of the responses given by British participants are mirrored by US-American participants).

Table 15 Correlations of well-being and productivity with all predictors at time 2

	Well-being (Pearson's r)			Well-being (Spearman's rho)			Productivity (Pearson's r)			Productivity (Spearman's rho)				
	r	95LL	95UL	r	95LL	95UL	r	95LL	95UL	r	95LL	95UL		
Well-being	0.393	0.096	0.690	0.423	0.133	0.713	0.203	0.006	0.358	-0.040	0.423	0.273	0	
Productivity	-0.331	-0.454	-0.105	-0.157	-0.200	-0.115	-0.115	0.050	-0.284	0	-0.373	0.090	-0.172	0.020
Behavioral engagement	-0.498	0	-0.122	-0.280	-0.159	-0.187	-0.182	-0.078	0.294	-0.221	0.068	-0.111	0.136	-0.232
Satisfaction	-0.396	0	-0.111	-0.207	-0.153	-0.173	-0.156	-0.067	0.370	-0.210	0.079	-0.129	0.082	-0.260
Need for Relatedness	0.477	0	0.357	0.452	0.268	0.644	0.463	0	0.341	0.569	0.250	0.135	0.060	0.017
Need for Competence	0.375	0	0.244	0.403	0.149	0.564	0.465	0	0.233	0.484	0.137	0.556	0.216	0.003
Need for Autonomy	0.543	0	0.432	0.637	0.348	0.692	0.546	0	0.436	0.640	0.353	0.695	0.095	0.202
Communication	-0.386	0	-0.254	-0.429	-0.191	-0.345	-0.374	0	0.241	0.404	0.144	0.566	0.187	0.012
Stress	-0.540	0	-0.635	-0.429	-0.691	-0.345	-0.522	0	-0.62	-0.408	-0.677	-0.323	-0.881	-0.273
Daily routines	0.425	0	0.298	0.536	0.206	0.603	0.417	0	0.290	0.530	0.197	0.597	0.111	0.136
Distractions	-0.330	0	-0.453	-0.195	-0.528	-0.098	-0.342	0	-0.464	-0.298	-0.538	-0.112	-0.258	0
Generalized anxiety	-0.526	0	-0.623	-0.413	-0.680	-0.328	-0.541	0	-0.636	-0.430	-0.691	-0.346	-0.691	-0.222
Emotional loneliness	-0.469	0	-0.557	-0.325	-0.622	-0.234	-0.477	0	-0.581	-0.356	-0.643	-0.267	-0.62	-0.286
Social loneliness	0.353	0	0.211	0.348	0.167	0.480	0	0.419	0.628	0.334	0.684	0.233	0.067	0.283
Quality of social contacts	0.276	0	0.137	0.405	0.039	0.484	0.257	0	0.116	0.387	0.018	0.468	0.077	0.303
Extraversion	0.481	0	0.361	0.585	0.272	0.646	0.486	0	0.367	0.589	0.278	0.650	0.142	0.054
Age	-0.171	0.020	-0.027	-0.394	0.072	-0.156	0.035	-0.294	-0.011	-0.381	0.087	0.026	0.729	-0.120

Note. r = Pearson correlation coefficient; 95LL = 95% lower bound of the 95% confidence interval; 95UL = 95% upper bound of the 95% confidence interval; 95LL lower limit of the 95% confidence interval; 95UL upper limit of the 95% confidence interval.