# Sage Research Methods Data and Research Literacy: How-to Guide

Authors: Please complete the white fields below. Direct any questions to your editorial contact.

Title.		How to Develop Research Questions: The First Stage of The Social
	4 : 520 /	Research Toolbox, QGAP
	Maximum of 20 words.	
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Authors.		Please specify the total number of authors:
The order of authorship in the		1
publication will follow the		
order below.  Please add additional rows for		
	o-authors if necessary.	
1	Name	Dr Katy Wheeler
	Author email	Katy.wheeler@essex.ac.uk
	Affiliation, country	University of Essex, Department of Sociology & Criminology
	SAGE Author ID	[office use only]
Autho	or biography.	[Maximum of 200 words]
		Dr Katy Wheeler is a Senior Lecturer in Sociology at The
		University of Essex. Her research interests are in the fields of
		sustainability and consumption, and she has published widely
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	e correct.	Fair-Trade and the Citizen-Consumer: Shopping for Justice?
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		(Palgrave: 2012) and Recycling and Consumption Work: Social
		and moral economies (Palgrave: 2015). She has also co-authored
		the textbook <i>How to do Qualitative Interviewing</i> (SAGE, 2022 –
		with Morgan Brett). She has taught social science methodology
		courses for many years (both qualitative and quantitative), from
		introductory undergraduate to advanced postgraduate.
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Sage Research Methods: Data and Research Literacy is an educational resource which will equip undergraduate and postgraduate students and researchers with the tools to understand and critically evaluate research methods and methodologies, manage and interpret data, and conduct robust social research with integrity and confidence.

Guides will be authoritative and accessible resources which combine research principles with research practise, incorporating practical and ethical considerations, to help prepare students and researchers for working with data, evaluating research, and conducting their own research.

When writing your guide, we recommend using **real-world research examples** to keep the reader engaged. You may choose to use one consistent example throughout the guide, or multiple examples.

Each how-to guide is limited to **4000 words**, with a 10% leeway. For topics which require more than 4000 words there may be the option to write multiple guides; please raise this with your editorial contact if required. Guides may include direction to further resources through which the reader can explore each topic in more depth.

You can view two how-to guides from previously published collections here:

- From <u>Diversifying and Decolonizing Research</u>
- From Doing Research Online

Please ensure you have read the **manuscript guidelines** before you begin writing your guide.

SRM requires the disclosure of any **AI-generated content** in your work. Please read our full policy <u>here</u> and notify your editorial contact if you have any questions, or if you need to disclose use of generative AI in your work.

References should conform to American Psychological Association (APA) style, 7<sup>th</sup> edition, and should contain the digital object identifier (DOI) where available. Sage will not accept guides that are incorrectly referenced; please ensure accuracy before submission. For help on reference styling see <a href="https://apastyle.apa.org/style-grammar-guidelines">https://apastyle.apa.org/style-grammar-guidelines</a>.

#### **Abstract**

The abstract should be a concise summary of your how-to guide. What aspect of the research process, working with data, or specific methodological and practical challenges will your guide address? It should be succinct and enticing, and should incorporate key words and concepts discussed in the body of the text. Please do not cite references within the abstract.

The research question is the foundation for any social research process. It is the thing that sparks the impetus and direction for the research that will follow. Questions are fundamental for your research journey - but they are surprisingly difficult to develop. This guide takes you through a step-by-step process which will help you move from a broad research topic to a researchable and feasible research question. You will learn why research questions are important, where to get inspiration for research questions and how to refine your research questions so they have the potential to generate robust and relevant social research. This guide has been developed as part of the social research toolbox series (QGAP), where asking questions forms the first part of the toolbox.

# **Learning Outcomes**

Learning outcomes must explain what the reader will learn from reading your guide. How will the reader be able to apply what they have learned to their own research practice?

Consider what the **most important aspects of this topic** are. Bear in mind the guide is limited to 4000 words. The content and structure of your guide should explicitly correspond with these learning outcomes.

See the links below for guidance on writing effective learning outcomes:

- Writing learning outcomes
- Blooms Taxonomy Action Verbs

Insert 3–5 learning outcomes, **beginning with an action verb**, completing this statement:

Having read this guide, readers should be able to ...

- Explain the importance of the research question for social research projects
- Identify sources of inspiration for new research questions
- Formulate a researchable question from a broad research topic
- Recognise a good research question
- Understand how research questions are shaped by different methodological traditions

## Introduction

Build on the abstract to further describe what methodological issues will be discussed in this guide; what the student reader will gain from reading the guide; how the guide will be structured; which real-life research examples will be drawn upon, etc. You may wish to begin with a brief positionality statement.

'A research topic is not the same thing as a research question!' I frequently say this to students, and it is because I have said it so often that I felt motivated to write this short guide about how to develop researchable research questions. So often students will come to my office and say they have an idea for their dissertations, assignments or projects and they then proceed to list very broad topic areas like, 'the unfair use of police stop-and-search protocols' or, 'how social media affects young people's mental health' or, 'how sustainable fashion is becoming more popular'. All these topics are very interesting and worthy of further research, but they are not research questions. A research question should be clear and precise so that it:

- defines the research process that will be undertaken,
- sets the boundaries around what will and will not be explored,
- gives the researcher direction, and
- acts as a helpful frame of reference so you can evaluate your progress throughout the research journey.

In this guide, you will start by considering why research questions are important for all research projects and where to look for inspiration if you are a student struggling to come up with an idea for a research project. You will then be taken through a step-by-step process which will help you move from a general research topic to a researchable question. You will be encouraged to apply a simple heuristic tool (the five 'W's') to help you to refine your initial idea. The guide then explores how research questions are shaped by methodological stance and the types of data you have access to. By the end of the guide, you should be in a position to develop or recognise a good research question.

This guide forms part of the social research toolbox or, QGAP, series, which offers a simple way of conceptualising the research process. Within the toolbox, there are four stages; 1) Questions, 2) Gathering data and evidence, 3) Analysing the data and evidence and 4) Presenting answers to your research questions. The four stages occur in all social research

projects, and though they have been presented in a linear way for teaching purposes, the reality is that each stage is shaped by the others, and it is usual to move between stages at different points of the research journey. For example, when thinking about 'Q' or the research question, it might be that your research question shifts slightly once you have assessed what research has been done previously, or once you start analysing the data that has been collected. In presenting your findings, it may be that new research questions are generated which require the process to begin again. You can learn about QGAP by watching this short animation [hyperlink to be added once available], and instructors can download some teaching PowerPoints that support the series here [hyperlink to be added].

# **Main Body of Text**

Write the body of your guide below. The text should be between 2,000 - 4,000 words.

We encourage the use of **headings** and sub-headings to **structure your guide into sections.** 

We recommend using 800 words or fewer for each section.

For section headings please use Word Style 'Heading 1'. For any sub-headings within sections use Word Style 'Heading 2'. To use Word styles in Microsoft Word, select the text you want to format, click the "Home" tab and then use the "Styles" pane.



Every section must be followed by a **Section Summary.** 

Each Section Summary should consist of 3-5 bullet points, written out as full sentences, which summarize the key information in the section.

# Why are research questions important?

Social scientists are curious about the social world that surrounds them and most research that you will read is driven by questions about what, how and why things happen in the way they do. As an example, a social scientist might ask what factors influence whether a household recycles their waste to try to encourage more people to engage in environmental action. Or they may be concerned with how Smartphone use has impacted upon the learning and development of school age children, the evidence for which could then drive interventions in the field of education or policy regulation. By asking and answering questions, researchers develop their ideas about what is going on, how different things might be related to one another, why that might be, and whether there might be a better way of doing things.

One of the key reasons why people do social research is because they want to try and make the world a slightly better place or try to improve a situation or practice by gathering research data or evidence that might help ameliorate that situation (O'Leary, 2017). But in order to get to the stage of developing useful research knowledge, it is essential to have a clear and precise question. A clear research question identifies the purpose of your research study, gives hints about how you may go about investigating this and sets boundaries around what is of interest and what is not. For example, questions should name the research topic area and use key concepts and terms that indicate what sort of approach would be appropriate. If the research question asks about the prevalence of a practice this would likely indicate a quantitative approach, whereas if it asks about the meanings people attach to practices this would indicate a qualitative approach. A clear research question directs the research journey – though some diversions may be required – and enables the researcher to evaluate whether they have reached their destination.

Though research questions are central to the research process, students and those new to research often report difficulty developing them. Even experienced researchers recognise the complexity and 'deep thought' required to develop 'robust and answerable' research questions (Green & Stoneman, 2016). For some students who are required to conduct research for their university studies, it can be a challenge to think of a research problem to begin with. Whereas for others the difficulty comes in creating a research question that matches the context they are operating within. Let's look at each of these in turn.

#### Where can you get inspiration for research questions?

If you are struggling to come up with a research question, there are different places to look to for inspiration. The first is to your own experiences, as these may hold the key to topics that you are passionate about. As the famous Sociologist C. Wright Mills argued – the best researchers 'do not split their work from their lives' (Wright Mills & Gitlin, 2000, p. 195). Instead, he entreated the student to 'use your life experiences in your intellectual work' (ibid. p.196). For instance, my idea for my PhD research came to me whilst I was working for a coffee networking organisation whose members frequently had discussions about Fairtrade certification and the relative merits of this consumer label over other certification schemes and marketing devices. It was these conversations that sparked my initial interest in consumer awareness of Fairtrade and how this label had become so well-recognised over other schemes. By drawing on my life experiences, I could identify social networks that could help me on my research journey and use my background knowledge to build towards a researchable question (see Wheeler, 2012). So have a think about your hobbies, your working and leisure experiences and your everyday commitments as these may prove fruitful areas for potential research topics.

But if nothing about your own experiences immediately motivates you to develop a research question, you could look to media sources or government policies or NGO websites to explore which topics are timely and interesting to you. Look for things that raise a puzzle about why something is the way that it is. For example, when I was preparing my introductory social research lectures a few years ago, I saw a series of media stories about a 'new' mental health problem, *nomophobia* or the anxiety of being without one's mobile phone, which I used to demonstrate how a research topic could become a research question.

Past research can also be a great source for developing research questions as it is often the case that researchers highlight areas in need of further study when they are presenting their findings. Look at the discussion and concluding sections of journal articles or at literature review or meta-analysis articles, as these will often include ideas for areas that need further research.

Finally, have conversations with peers, colleagues and community contacts to see what they think could be a good topic to research. You could visit community events or public meetings to find out the needs of local stakeholder groups. There is a growing tradition of co-producing research, especially in the context of decolonising methodological practices, which involves listening to our research communities, valuing their perspectives on the things that matter and using their local expertise to together formulate research that will be of use to all parties. (Thambinathan & Kinsella, 2021).

#### Research context matters

Another element to consider is the context the research question is developed for. Student research projects can be motivated from just curiosity, but their wider context is to demonstrate the students' ability to undertake research independently. Undergraduate students often get worried that their research is not 'novel' enough, but it is important for these students to remember that they are doing the research within a tight time and budget-context, with a limited repertoire of research skills at their disposal and so feasibility and research ethics (Anderson & Corneli, 2018) will often be more important than novelty (though you should check your own institutional guidance for research expectations). Research beyond the undergraduate level needs to show value beyond curiosity and skill development. This might be in the form of a contribution to existing knowledge base or the development of recommendations for social policy.

Most research beyond academia is driven by specific needs and objectives. Organisations will often employ researchers to find out about their existing policies/programmes and their impacts on defined populations, for example. In these cases, research questions are likely to be defined by others. However, it is important to have in mind what a good research question looks like to know if the research questions you are tasked with, can be answered by the data available. Having conversations to refine these questions so they are more researchable will be important in this context.

#### **Section Summary**

- A clear and precise research question is fundamental for defining the purpose, scope and methodology of a study.
- Developing good research questions can be challenging, especially for students or inexperienced researchers. It requires 'deep thinking' and a good match between the question and research context.
- Inspiration for research questions can come from personal experiences (like hobbies or work), looking at media stories or government/NGO priorities, previous academic research and through conversations with communities.
- Being aware of the external factors that are shaping the research context (such as degree progression, policy impacts, or organisational needs), as well as the budget, skills and time available to do the research are important when designing and appraising research questions.

#### How do we develop good research questions?

Once you have a broad topic area (or perhaps a more tightly defined research question defined by/negotiated with an external partner), it is time to refine this (or evaluate this) to ensure it meets the criteria of a good research question. Table 1 offers an overview of the characteristics of good or *researchable* research questions. We often have lots of ideas for research projects, but transforming these ideas into feasible, precise and researchable questions takes time and a certain mastery of your research field.

Table 1: Criteria for 'Good' research questions

Your research question	Key considerations
should be	
Interesting to you	If the research question is not interesting to you, you will find it difficult to maintain your motivation for the project. You should also consider whether the topic area is too close to your interests which may make it difficult to maintain a critical reflexive stance (e.g. active consideration of how your assumptions, biases and positionality are affecting the project).
Relevant to the field and your expertise	The research question should have relevance to the research context it is developed for – this may be its potential to make an academic contribution to knowledge, or generating findings that are useful, or meeting the learning outcome requirements for an undergraduate dissertation. Evaluate whether you have the expertise (methodological and substantive) to conduct this research
Precise	The research question should not be too broad and should set clear boundaries around what is of interest and what is not. It should include reference to key concepts and hints about methodology in its formulation.
Do-able	Ask yourself whether you have the time frame, the budget and the skills to answer this research question. For example, is it feasible to access the proposed research participants? Is the question answerable through the data you can collect or access?
Ethical	All research must conform to ethical standards and should not cause harm to participants. Research ought to be geared towards the 'greater good' with benefits to society. Research conducted in academic settings will need to be reviewed by an ethics committee, so can your question get through? This criterion links to the 'do-ability' of your research question.

#### The 5 'W's'

As I suggested in the opening of this guide, what I have noticed students struggle most with is moving from a broad research topic to a precise research question. I would advocate for developing just one clear overarching research question for student projects rather than multiple questions (which you do sometimes see in larger projects where sub-questions are derived from an overarching question). I use a very simple heuristic to help students develop researchable research questions, which I call the '5 W's'. The '5 W's' stand for what, where,

when, who and why. Take your broad topic area and systematically ask yourself the '5 W's' to help refine your research idea. Alongside the '5 W's' keep in mind the other criteria for good research questions (Table 1).

Let's work through an example – suppose I was interested in the Fairtrade movement (the consumer label which signals that producers have been given a 'fair' price for their crop) as a broad research area. How can I move from this to a researchable question? The first thing I would need to work out is **what** am I interested in? I could be interested in the Fairtrade movement from a policy or organisational perspective, the consumer perspective or from a producer perspective. I would need to sit down and really work out what area I wanted to explore, and the academic expertise needed to drive this study. I also need to think about what is feasible - though I might fancy studying Fairtrade producers in Kenya, I may not have the funds, language skills, research contacts or enough time to support that.

Suppose I have decided I am interested in Fairtrade consumers. I then need think about **where** I am interested to find out about this – would this be a UK-based study (where I am based), or in a different country or even a comparative study. Do I want to look at this at a national level (across the whole country), or within one or two communities for instance? Again, what is feasible given the scope and funds I have for my project?

When am I interested to find out about this — would this be an historical exploration which may involve archival or documentary research or would I want to look at it in the present-day by talking with consumers about their shopping. Or I could focus on a time-specific campaign like 'Fairtrade Fortnight' and explore how Fairtrade consumption is promoted during these weeks. I could envisage a study that followed individuals or organisations over time, with repeated interactions between the researcher[s] and participants. With all of these options, I should be asking what is relevant and 'do-able'?

**Who** am I interested to get data from? If I want data from consumers themselves, do I need a representative sample according to key socio-demographic criteria or will a purposive sample of particular types of consumers suffice? Perhaps I am instead interested in those organisations which speak on behalf of consumers – like the Fairtrade Foundation, or The Ethical Consumer – or those who speak to consumers – like Fairtrade companies, marketing agencies or supermarkets who are selling and promoting these products. Can I access participants or relevant documents? Are there any ethical concerns which might prevent my access?

And finally, **Why** am I interested in this topic? Do I want to better understand Fairtrade consumption so I can help organisations to better target their marketing to different categories of consumer? Or do I want to understand where there are educational gaps in consumers knowledge? Or am I interested in contributing to academic knowledge about sustainable consumer behaviour?

Once I have interrogated my broad topic area with the 5 w's I should have a much clearer, and more precise research question. For instance, two of the possible research questions that could have been developed from this process are (remembering we started with a general interest in the Fairtrade movement):

1. How do Fairtrade consumers living in a Fairtrade Town in the UK understand their support of the Fairtrade movement and their consumption choices?

2. What impact does the promotion of Fairtrade during the UK Fairtrade Fortnight campaign have on male, female and 'non-binary' consumers' willingness to purchase Fairtrade goods?

The process of moving from broad topic area to researchable question takes time. In addition to the '5 W's' heuristic and assessing your developing question against the key criteria of a good research question (Table 1), you should be speaking with supervisors or project managers and beneficiaries of the research, as well as undertaking a review of the relevant academic literature to get a sense of how far your research question will address a research gap and produce useful research evidence. This is where the next stage of the social research toolbox comes into play. For once you think you have a *researchable* research question you then need to consider **how** you could 'Gather data and evidence' to answer this – QGAP. Before closing this section, it is important to acknowledge the iterative cycling between developing your question and gathering data in the early phases of your research. The degree to which your research question can change is partly influenced by the methodological tradition your research sits within.

#### **Section Summary**

- Developing a good research question requires moving from a broad topic towards an interesting, relevant, precise, feasible, and ethical question
- You should interrogate your research idea by asking the '5 W's' (what, where, when, who, and why) which will help you to break down the topic into manageable parts and ensure the question is well-defined and researchable.
- Developing a research question is an iterative process that involves continuously refining the question, seeking feedback from supervisors or other research stakeholders, and reviewing relevant literature. It may evolve during data collection, depending on your methodological approach.

# Developing research questions within different methodological traditions

Regardless of your methodological approach – having a clear research question is central to all research projects, whether they are qualitative, quantitative or mixed-methods projects, using primary or secondary data sources. That said, there are some differences between research questions developed for differently framed research projects. Here is not the place for a discussion of the philosophical and epistemological debates about the nature of social reality and what counts as acceptable ways of generating knowledge (for a good discussion of this see Braun & Clarke, 2013; Gilbert, 2016; Thomas, 2017). But it is important to recognise that our theoretical frameworks (the accumulated knowledge about how the social world operates according to different disciplinary perspectives), our methodological choices and our approach to data analysis are all closely connected and should be actively reflected upon when designing research questions. This section explores how research questions differ between qualitative and quantitative traditions and how their development varies according to whether primary or secondary sources of data are consulted.

#### Qualitative and Quantitative research questions

Qualitative research is usually informed by an interpretive paradigm so research within this tradition explores the meanings (or interpretations) that people attach to their social worlds, and their subjective understandings and experiences (Braun & Clarke, 2013; Ritchie et al., 2014). The data that tends to be collected for qualitative projects is usually in the form of text, images, or audio-visual materials gathered through interviews, observations and documents. The sorts of research question that can create this sort of data usually begin with 'How' and 'What', rather than seeking to develop causal explanations. Thinking back to our questions on Fairtrade consumption from the previous section, Question 1 on the meanings of Fairtrade consumption to consumers living in a Fairtrade town, would be more suited to a qualitative approach. Theory is often built through data-rich descriptions (often described as an 'inductive approach') so whilst academic literature or existing theories will shape your research question, it does not drive it in the same way as for quantitative research questions. It is common for qualitative research questions to be conceived of in a flexible way and for them to shift during the research process in response to the depth and richness of the data collected and analysed.

Quantitative research, on the other hand, tends to be informed by a positivist paradigm which seeks to uncover observable patterns that can be measured to offer explanations for why things are happening (e.g. why does X lead to Y) (Kumar, 2014; Williams et al., 2021). It relies on large datasets collected through standardized instruments like surveys or experiments or routinely collected records, that are analysed in numerical form. The objective of this analysis is to test whether existing theory can explain social phenomenon (often described as a 'deductive approach'). This 'theory testing' approach requires research questions to be precise and clearly identify key concepts. These concepts must then be operationalised – translated into measurable indicators – to enable systematic data collection and analysis. For example, the 'effectiveness' of Fairtrade advertising during Fairtrade Fortnight (from Question 2 above) could be measured as a percentage increase in sales, while 'willingness to consume' might be operationalised as the number of Fairtrade products purchased. In quantitative research, operationalised concepts often guide the development of hypotheses which are specific, testable statements predicting relationships between variables. A hypothesis derived from question 2 might state: 'Male consumers are more likely than female or non-binary consumers to purchase Fairtrade goods during Fairtrade Fortnight'. This statement can then be tested by gathering appropriate sales data and systematically evaluating the probability of the hypothesis through statistical analysis. While not all quantitative studies require formal hypotheses, they are commonly used to refine and focus the analysis, and act as a bridge between the research question and later stages of the social research process. Research questions (and hypotheses) are typically fixed once data collection begins unlike in qualitative projects.

Research questions in mixed methods projects are designed to integrate qualitative and quantitative approaches, combining the need for measurable outcomes with rich contextual insights (Creswell & Plano Clark, 2018). For example, they might explore both how Fairtrade advertising influences purchasing decisions (quantitative) and why consumers value Fairtrade products (qualitative). Mixed-methods research questions are often more complex, aiming to integrate the strengths of both paradigms, and will lead to specific research design choices (see Creswell, 2013 for a discussion of mixed-methods designs).

#### Research questions based on primary or secondary data

When developing research questions, you also need to think forward to the sources of data that could be available to answer your research question. An important distinction is between primary or secondary sources of data. With primary data collection, the researcher or research team are in control of gathering data through social research methods (e.g. surveys, interviews or observations) so can ensure that the data collected can answer the research question – though of course errors can occur at the research design phase which compromises this. Conversely, with secondary research data sources (like survey data or interview data gathered for a different research purpose), and secondary data sources (like marketing materials, media content and archival documents), the sorts of questions you can ask will be influenced by what is available in that data. So, in this case, you will likely need to move between the 'Gathering' and 'Question' stage of the research process before you are able to formulate your research question.

#### **Section Summary**

- Qualitative research questions are typically more open, flexible, and can evolve through the research process. Qualitative research questions aim to collect data that focuses on understandings, meanings, and experiences in order to develop theory from the data (inductive approach),
- Quantitative research questions are precise and will focus on key concepts and measurable indicators. These questions are often framed to test existing theories (a deductive approach), requiring them to be fixed before data collection begins.
- The type of data (primary or secondary) available influences the development of research questions. Primary data allows researchers to gather data tailored to their questions, while secondary data requires researchers to adapt their research questions based on the content of available data sources.
- Though developing a research question is the first phase of the social research toolbox, an iterative process between question formulation, data gathering, data analysis and is often required.

# Conclusion

Includes a summary of the key lessons discussed within each section of your guide.

What can readers learn from this guide and apply when conducting their own research and evaluating the research of others?

This guide has provided a concise overview of how to develop research questions for a social research project. All research should begin by developing a clear research question which will identify what precisely you are interested to research and the boundaries of your research interests. Research questions provide you with a clear direction for how to embark on the next phase of the research process — which involves gathering data and evidence to enable you to answer your question. That is not to say that the research question will necessarily stay the same throughout the research process as it is often iteratively transformed as you progress through the research, depending on your theoretical, methodological and analytical stance.

Many students and inexperienced researchers find it difficult to develop precise research questions and this guide has introduced a step-by-step process to enable you to move from your broad topic area to a researchable question. The criteria for good research questions and the '5 W's' are useful tools to help you refine and evaluate a research question's potential to generate robust and relevant social research. The next guide in the social research toolbox (QGAP) series, turns to how to gather the research data and evidence to answer your research question.

# **Multiple Choice Quiz Questions**

#### Multiple Choice Quiz Questions should:

- Test readers' understanding of your guide.
- Focus on relevant aspects of data and research literacy.
- Not require any information that is not included in this guide.

#### Multiple Choice Quiz Questions should not:

- Include 'all of the above' or 'none of the above' options, or implausible responses.
- Require information not included in the guide.

#### Example:

- 1. What is critical reflexivity?
- a. An understanding of how a researcher relates to and actively engages with the complex contexts and dynamics within which the research is embedded. [CORRECT]
- b. An understanding of how over-researched populations can experience research fatigue when directly engaged by researchers.
  - c. An understanding of anonymity and confidentiality in research.

#### Guidance for writing MCQs can be accessed using these links:

- <u>Tips for writing effective multiple-choice questions</u>
- The process of writing a multiple-choice question

[Insert three to five multiple choice quiz questions below. Each MCQ must have three possible answers (A, B, or C), with one correct answer. Please indicate the correct answer by writing [CORRECT] after the relevant answer.]

- 1. Why is a clear research question central to all research projects?
  - a. It helps the researcher avoid reviewing the literature.

- b. It defines the research process, sets boundaries, and gives direction. [CORRECT]
- c. It eliminates the need for data collection
- 2. Which of the following is a recommended source of inspiration for developing a research question?
  - a. Drawing on personal experiences, media, or past research. [CORRECT]
  - b. Consulting an unrelated field of study.
  - c. Selecting a topic at random from a list.
- 3. How would you transform a broad research topic into a precise research question?
  - a. Start by collecting data and then determine the most relevant question.
  - b. Use the '5 W's' (what, where, when, who, why) to refine the topic [CORRECT]
  - c. Decide what the research methods should be and match the question to this
- 4. Which of the following characteristics define a good research question?
  - a. It must be broad to allow flexibility in research.
  - b. It must be entirely novel, regardless of feasibility.
  - c. It must be interesting, relevant, precise, do-able, and ethical. [CORRECT]
- 5. How do qualitative and quantitative research questions typically differ?
  - a. Qualitative questions are fixed and hypothesis-driven, while quantitative questions are flexible.
  - b. Quantitative questions focus on subjective experiences, while qualitative questions seek to test theories.
  - c. Quantitative questions test theories, while qualitative questions explore meanings and experiences [CORRECT]

# **Further Reading**

Please ensure that the recommended readings, web resources, and cited references in the guide are inclusive, and represent a diversity of people. Given our global readership, we aim for content that allows individuals with a broad range of perspectives to see themselves reflected in our published resources.

[Insert list of up to six further readings here]

- Alvesson, M., & Sandberg, J. (2013). *Constructing research questions: Doing interesting research.* SAGE Publications Ltd, https://doi.org/10.4135/9781446270035
- Braun, V., & Clarke, V. (2013). Successful Qualitative Research: A practical guide for beginners. Sage Publications (Chapter 2: Ten Fundamentals of Qualitative research)

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#### Web Resources

[Insert links to up to six relevant web resources here]

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